# Care and support is changing for the better

### The Care Act



The Care Act is a new law about care and support for adults in England written by the Government.

Care and Support can include things like help to get out of bed, help with eating or cooking meals, help with caring for others.



The new law means that from April 2015 local Councils in England will have to do most of the things the Care Act says.



However, it introduces some new powers to councils to do things in a way they think is best. Shropshire Council will be able to make some decisions about how and how much they charge people who need care.



Shropshire Council have thought about what the Council can afford to do and what is fair for everybody.

We will be asking local people what they think of our ideas and what we plan to change for people who need care by 14<sup>th</sup> April 2015. We will listen to what people say before making a final decision.



# Care Arrangement Fees

If you have to pay for your own care and support but need some help finding the right service that meets your needs, Shropshire Council can help you.

However, under the new law, the Care Act, Shropshire Council can ask you to pay for their help in finding support that meets your needs.

Do you think Shropshire Council should charge you to help you look for a service that can support you?

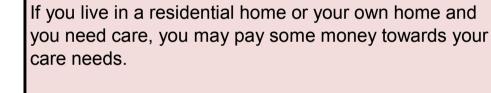


Agree



Disagree





If you live in a residential home the day you start paying for your care begins the day you move in. However, if you live in your own home your payments for your care takes longer to sort out.

The Care Act gives Shropshire Council permission to ask you to pay towards your care, from the week it begins, no matter where you are living.

Do you think Shropshire Council should be able to do this?





Agree



Disagree

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# Replacement Care

Replacement Care is care that is usually provided by the family carer.

It helps the carer by giving them a break from the person they are caring for and helps them to stay healthy.



Replacement Care can be charged to the adult needing that care – 'the cared for'.



We have found that some people are paying for Replacement Care and some are not. We would like all people who need Replacement Care to be pay for the care they need.

Do you...





Agree



Disagree



## **Deferred Payments**

Deferred payments are an arrangement with the Council that enable people to use the value of their home to help pay for care home costs.



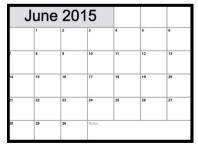
The Council then take back the cost of your care from your estate, (your home or other money), after your death.



At the moment the law does not allow the Council to charge people an administration fee for helping to set up a deferred payment scheme. An administration fee is a charge that pays for the work we do to put the legal agreement in place.



Under the Care Act the Council can charge what it costs us to put the arrangements in place.



We would like to charge an administration fee from June 2015.

Do you...







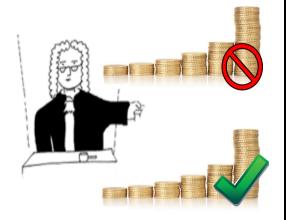
Disagree



### Interest

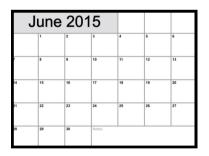
Interest is extra money you pay when you have borrowed money.

Some people cannot afford to pay money towards the care they may need during their life. At these times Shropshire Council can help pay for your care needs.



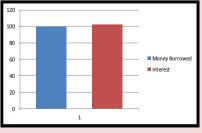


At the moment the current law does not allow the Council to charge people interest on the money they used to pay for a persons care. However, under the Care Act. Shropshire Council could charge a person interest when a person makes a deferred payment (see page 4).



Shropshire council would like to charge people interest from June 2015.





Shropshire council want to charge interest at the maximum allowed by the government, this is currently around 2.65%.



If someone can afford to pay for their care needs whilst they are alive, they can still choose to defer their payment after death.

Do you agree or disagree that Shropshire Council should charge people interest on money the Council used to help pay for your care?





Agree



Disagree



Return Address: Susan Judson Adult Services Shropshire Council The Shirehall Shrewsbury SY2 6BR Is there anything else you want to tell us about our proposals?

# We would be grateful if you could tell us some Information about you.



Your gender	Male	Female	Other	Prefer not to say
Please tick				





Your age	Under 18	18-24	25- 34	35-44	45-54	55-64	65-74	Prefer not to say
Please tick								



Are the activities you can do limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? (Include problems related to old age).

73	Yes limited a lot	Yes limited a little	No	Prefer not to say
Please tick				



# Are you,

,	A user of care and support services in	
	A family carer	
	An advocate of a user	
7	A provider of care and support services	
4	A member of a user or carer repre-	
7	An elected councillor	
-	A resident of Shropshire	
_[	Other (please say)	



This document is for Shropshire Council.





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Change Picture Bank.

Return Address: Susan Judson Adult Services Shirehall Shrewsbury SY2 6ND