

## **SEND Strategy Response...**

The approach which has been taken in developing a strategy for SEND is an excellent example of how involving patients and their families, and working together as a system, is key to achieving a valuable outcome.

Claire Parker, Director of Partnerships for NHS Shropshire, Telford and Wrekin, said: "It is amazing to see so many people get involved, sharing their ideas and dreams."

"Implementing this strategy will be a huge benefit to local families. There is a strong commitment across the system to supporting children and young people, and the SEND strategy is an important part of this.

"As commissioners, listening to our patients is an important part of our commitment and duty to engage and involve. We want to help everyone enjoy the best health and lifestyle they can, and to do this we need to hear directly from people to understand their aspirations.

"Reducing health inequalities is about making sure everyone has access to high quality health care services which meet their particular needs. Achieving this for these children and young people is at the heart of the SEND strategy."

The SEND strategy paves the way for lifelong positive outcomes for children and young people. It brings together a range of service across different sectors, so the benefits are wide reaching. The way in which it has been developed will enable us to link in with other areas of work with consistency of voice.

Shropshire, Telford and Wrekin CCG is committed to the SEND agenda. It is our role as commissioners to ensure the right providers are involved in our strategic discussions, and it is a significant step forward to see the health sector working together with the education sector and others. With every intervention we need to think a few years ahead, and this helps to develop the next steps in the pathway.

Being part of a network that cuts across systems can make a big difference. There is a real appetite for this locally. We need to consider the patients experience from the very start and on an ongoing basis, for some people this is for life. The SEND strategy forms the foundation of this experience, driven by the children, young people and their families. Based on their involvement, it looks at the values and culture they want to experience, and the outcomes they want to see.



Children and young people in the SEND group want to access and achieve the same things in life their peers can access and achieve. This is what the SEND strategy is about.

Dr John Pepper, chair of NHS Shropshire, Telford and Wrekin CCG concludes: "I am honoured to give our support as a CCG to the SEND strategy. The approach integrates all aspects of each person's care and support, embracing their needs and aspirations in a much more inclusive way. As we move forwards, this joined up way of working is central to how we will achieve high value health services which meet the needs of everyone in our local communities. I look forward to seeing the benefits of the SEND strategy unfold over the next few months."

NHS Shropshire, Telford and Wrekin Clinical Commissioning Group (CCG)

