



**Notes on the 'Making it Real': North Advisory Group (NAG) Meeting on Thursday 7<sup>th</sup> April 2016 at Castle View, Oswestry (14:00 – 15:30)**

**Present:** Edward Disbury – Carer and Expert by experience / Juliette Ring - Social Work Assistant / Ros Ryder – Senior Social Worker / Ann Lewis – People2People, Non-executive Director / Helen Esslemont – Carers Trust 4all / Abi Butters – P2P Support Planning Lead / Margarete Davies – Carers Replacement Care Project / Stewart Smith – ASC Development Support Worker

**Apologies:** Tracy Jones – Expert by experience / Lynne Gargiulo – Team Manager, People2People / Ness Hicken – Volunteer Coordinator / Anna Mason – POhWER / Gemma Jones - ShropshireChoices

Agenda item	Notes	Action
1	<p><b>Welcome</b>            Previous minutes available on line: <a href="http://new.shropshire.gov.uk/adult-social-care/making-it-real/">http://new.shropshire.gov.uk/adult-social-care/making-it-real/</a></p>	
2	<p><b>Carers Trust 4all – Helen Esslemont</b>            A full presentation from Helen is attached along with a copy of the first issue of the Shropshire Carers Newsletter. The group recognised the value of new developments for Carers and the benefits of a new focus for support.</p> <p>One issue raised related to carers' need to re-register for Carers Emergency Respite Service as previous data collection and swap was poor. The issue of ensuring quality data collection by commissioned projects to be taken to the Board.</p> <p><b>Challenges</b></p> <ul style="list-style-type: none"> <li>Compared with the figure of over 33 000 people in Shropshire who view themselves as a Family Carer (Making it Real in Shropshire – our story continues. ASC Local Account 2014 –</li> </ul>	<p>HE to join the group later in the year to give an update on developments.</p>

	<p>15 p.16) the Carers Trust 4all has details of some 5000 carers. Task is now to get people back onto the books.</p> <ul style="list-style-type: none"> <li>• Keeping track of changes with easily accessible information.</li> <li>• Ensuring that paperwork is in a similar format across organisations so that information can be shared and transposed easily.</li> <li>• Information collection from carers and the importance of building rapport.</li> <li>• How are Carers Trust 4all planning to monitor and show success? What is the impact on and change in the community that shows success?</li> </ul> <p>Discussion suggested that HE should attend the Making it Real Board meeting at the next opportunity with a view to joining the Board.</p>	
3	<p><b>Carers Replacement Care Project</b> – Margarete Davies and Abi Butters Running alongside the Carer Trust 4all developments. This project aims to approach respite and replacement care in different ways by facilitating communities to support themselves.</p> <p>An example discussed related to opportunities for informal carer support developed through linking people with similar interests together, in this case the love of train sets.</p>	MD to join the group later in the year to give an update on developments.
4	<p><b>Feedback to Making it Real and People2People Boards</b></p> <ul style="list-style-type: none"> <li>• Data collection – how do agencies that support carers make life easier for carers?</li> <li>• Importance of commissioned projects collecting information efficiently, appropriately and giving carers copies of collected information so they can share if they wish</li> </ul>	To be discussed at MiR Board.
5	<p><b>AOB: Essential ingredients of ASC</b> – it was agreed to move discussion of this question to the next Advisory group meeting in order to involve a greater number of experts by experience.</p>	
6	<p><b>Date of next Meeting: Thursday 26th May 2016</b> <b>2pm – 3.30pm. The Council Chamber, Castle View, Oswestry, SY11 1JR</b></p>	