**Food Hygiene Rating Scheme Request for a Rescore Visit**

**Notes for businesses**

As the food business operator of the establishment, you have a right to request a visit for the purposes of re-scoring if you have taken action to rectify the non-compliances identified at the time of inspection.

You can make one request for a rescore visit per each planned statutory inspection by the local authority and you can make this at any time after the statutory inspection provided that you have made the required improvements.

You must provide details of the improvements made with your request, including supporting evidence where appropriate.

If the local authority considers that you have provided sufficient evidence that the required improvements have been made, and the current fee of £275.00 has been provided, the local authority will conduct a further unannounced inspection of your business.

To make a card payment please contact **Tel: 0345 678 9067**.

The local authority officer will give you a ‘new’ score based on the level of compliance that is found at the time of the rescore visit - you should be aware that this score could go up, down or remain the same.

Please use the form below and return it to the address at the bottom of the page.

|  |  |
| --- | --- |
| Food business operator: | |
| Business name: | |
| Business address (including postcode): | |
| Business Tel: | Business email: |
| Date of inspection: | Score given: |

Please describe the remedial action you have taken with reference to the issues identified in the inspection letter/report provided to you by your local authority with your score:

|  |  |
| --- | --- |
| **Compliance with food hygiene and safety procedures** |  |
| **Compliance with structural requirements** |  |
| **Confidence in**  **management/control  procedures** |  |

|  |  |
| --- | --- |
| Signed |  |
| Print Name |  |
| Position |  |
| Date |  |

Once completed, please return this form by email to: [food@shropshire.gov.uk](mailto:food@shropshire.gov.uk) **Alternatively the postal address is:** FAO: Principal Officer for Food, Health Protection Team, Health / Environmental Protection and Healthy Place, Shropshire Council, Shirehall, Abbey Foregate, Shrewsbury, SY2 6ND.