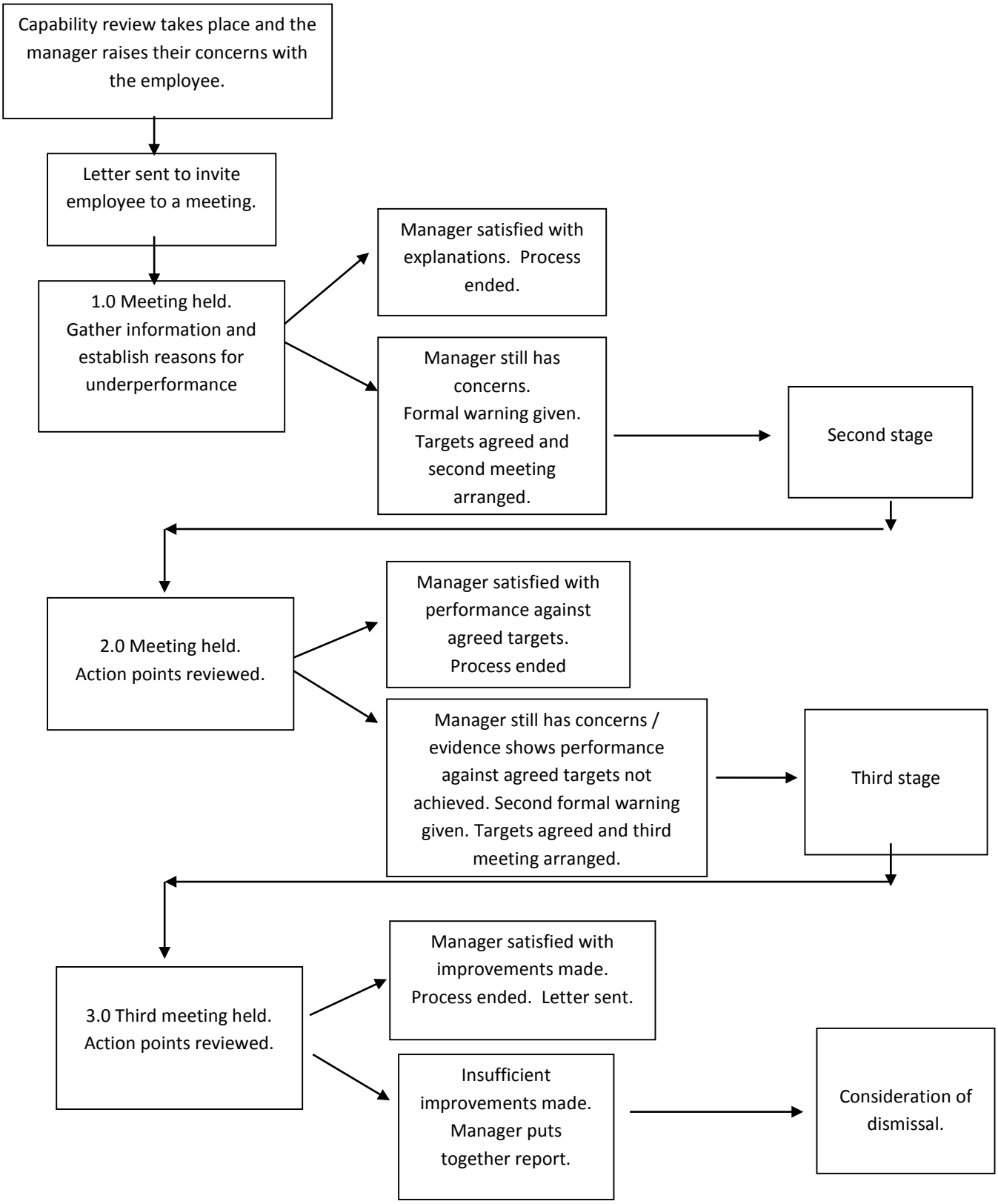Appendix 2: Formal Capability Process Flowchart