OJ/S S25 06/02/2018 54144-2018-EN

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United Kingdom-Shrewsbury: Technical inspection and testing services 2018/S 025-054144

Contract notice

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Shropshire Council

Shirehall, Abbey Foregate

Shrewsbury

SY2 6ND

United Kingdom

Contact person:

Procurement Manager

Telephone: +44 1743252992

E-mail: procurement@shropshire.gov.uk

NUTS code: UKG22 Internet address(es):

Main address: www.shropshire.gov.uk

1.1) Name and addresses

Shropshire Council is purchasing on behalf of itself and any wholly owned local authority company or other entity that is deemed to be a contracting authority by virtue of the Council's involvement.

Shirehall, Abbey Foregate

Shrewsbury SY2 6ND

United Kingdom

E-mail: procurement@shropshire.gov.uk

NUTS code: UKG22 Internet address(es):

Main address: www.shropshire.gov.uk

1.2) **Joint procurement**

The contract involves joint procurement

1.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://www.delta-esourcing.com/tenders/UK-UK-Shrewsbury:-Technical-inspection-and-testing-services./J882958962 Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://www.delta-esourcing.com/tenders/UK-title/J882958962

Tenders or requests to participate must be submitted to the abovementioned address

1.4) Type of the contracting authority

Regional or local authority

1.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) **Title:**

RMCB 031 — maintenance of life safety systems fire alarms & emergency lighting Reference number: RMCB 031

II.1.2) Main CPV code

71630000

II.1.3) Type of contract

Services

II.1.4) Short description:

The contract shall comprise of the inspection, test and certification of the following life safety systems at Shropshire Council sites along with those of other external clients to the Client:

- 1. fire alarm system and all associated detection and equipment in line with the requirements of BS5839-1:2017, BS 5839-6:2013, BS5839-8:2013;
- 2. the annual inspection and test of the emergency lighting installations at the properties in line with the requirements of BS5266-1:2016.

II.1.5) Estimated total value

Value excluding VAT: 583 000.00 GBP

II.1.6) Information about lots

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) Additional CPV code(s)

II.2.3) Place of performance

NUTS code: UKG22

Main site or place of performance:

Shropshire CC.

II.2.4) **Description of the procurement:**

The contract shall comprise of the inspection, test and certification of the following life safety systems at Shropshire Council sites along with those of other external clients to the Client:

- 1. fire alarm system and all associated detection and equipment in line with the requirements of BS5839-1:2017, BS 5839-6:2013, BS5839-8:2013;
- 2. the annual inspection and test of the emergency lighting installations at the properties in line with the requirements of BS5266-1:2016

The works indicated above shall enable the client to demonstrate compliance with the relevant sections of the RRO (Regulatory Reform (fire safety) Order 2005).

These visits to be within the months shown in the schedule of properties included in the tender pack and shall not lapse the date given. Inspections are permitted to be undertaken up to 2 weeks early.

The contract shall comprise of the remedial works required to repair the existing equipment if found to be faulty subject to the prior approval of the budget holder and client.

II.2.5) Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 60 Cost criterion - Name: Price / Weighting: 40

11.2.6) **Estimated value**

Value excluding VAT: 583 000.00 GBP

11.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/04/2018 End: 31/03/2019

This contract is subject to renewal: yes

Description of renewals:

This contract can be extended for a further period of up to 3 years.

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: no

II.2.12) Information about electronic catalogues

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

See tender documents.

Economic and financial standing III.1.2)

List and brief description of selection criteria:

See tender documents.

Minimum level(s) of standards possibly required:

See tender documents.

III.1.3) Technical and professional ability

List and brief description of selection criteria:

See tender documents.

Minimum level(s) of standards possibly required:

See tender documents.

Information about reserved contracts III.1.5)

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

III.2.2) **Contract performance conditions:**

See tender documents.

III.2.3) Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

- IV.1.3) Information about a framework agreement or a dynamic purchasing system
- IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue
- IV.1.6) Information about electronic auction

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

- IV.2) Administrative information
- IV.2.1) Previous publication concerning this procedure
- IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 07/03/2018 Local time: 12:00

- IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates
- IV.2.4) Languages in which tenders or requests to participate may be submitted:

English

- IV.2.6) Minimum time frame during which the tenderer must maintain the tender
- IV.2.7) Conditions for opening of tenders

Date: 07/03/2018 Local time: 12:00

Place: Shirehall.

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

4 years

VI.2) Information about electronic workflows

VI.3) Additional information:

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-Shrewsbury:-Technical-inspection-and-testing-services./ J882958962

To respond to this opportunity, please click here:

https://www.delta-esourcing.com/respond/J882958962

GO Reference: GO-201825-PRO-11845343.

VI.4) Procedures for review

VI.4.1) Review body

Shropshire Council

Shirehall

Shrewsbury

SY2 6ND

United Kingdom

Telephone: +44 1743252992

VI.4.2) Body responsible for mediation procedures

Shropshire Council

Shirehall, Abbey Foregate

Shrewsbury SY2 6ND

United Kingdom

E-mail: procurement@shropshire.gov.uk Internet address:www.shropshire.gov.uk

VI.4.3) Review procedure

VI.4.4) Service from which information about the review procedure may be obtained

Shropshire Council

Shirehall, Abbey Foregate

Shrewsbury

SY2 6ND

United Kingdom

E-mail: procurement@shropshire.gov.uk Internet address:www.shropshire.gov.uk

VI.5) Date of dispatch of this notice:

05/02/2018

Commissioning & Procurement

Shirehall, Abbey Foregate Shrewsbury, SY2 6ND



Tel: (01743) 252993 **Fax**: (01743) 255901

Please ask for:

Email: procurement@shropshire.gov.uk

Dear Bidder

RMCB 031 - MAINTENANCE OF LIFE SAFETY SYSTEMS - FIRE ALARMS AND EMERGENCY LIGHTING

SHROPSHIRE COUNCIL

You have been invited to tender for the above requirement. With this letter please find copies of the following documents:

- 1. Instructions for Tendering
- 2. Draft Contract
- 3. Tender Response Document
- 4. Specification
- 5. Appendix A Servicing Schedule
- 6. Appendix B Staff Experience Forms
- 7. Appendix 1 Schedule of Properties

Tenders should be made on the enclosed Tender Response Document. Your Tender must be completed, signed and returned together with a signed copy of the 'Instructions for Tendering' through our Delta Tenderbox. You are recommended to keep a copy of all tender documents and supporting documents for your own records.

Please pay particular attention to the points below concerning the returning of tenders.

Returning of Tenders

- The deadline for returning tenders is noon on 7th March 2018, any tenders received after this time will not be accepted
- o Tenders are to be submitted through Delta, our electronic tender portal
 - O Please ensure that you allow yourself at least two hours when responding prior to the closing date and time, especially if you have been asked to upload documents. If you are uploading multiple documents you will have to individually load one document at a time or you can opt to zip all documents in an application like WinZip. Failure to submit by the time and date or by the method requested will not be accepted.

 Once you upload documentation ensure you follow through to stage three and click the 'response submit' button. Failure to do so, will mean the documents won't be viewable by the Council.

Tenders **cannot** be accepted if:

- o Tenders are received by post, facsimilie or email
- o Tenders are received after 12 noon on the given deadline

European Requirements

In accordance with the EU Procurement Directive, Shropshire Council will accept equivalent EC member or international standards in relation to safety, suitability and fitness for purpose. Where a particular brand of article or service has been referred to in the tender document, alternatives or equivalents which achieve the same result will be equally acceptable. In these cases Shropshire Council will take into account any evidence the tenderer wishes to propose in support of the claim that the product or service is equivalent to the named types.

All tender documents and any accompanying information must be submitted in English. A Contract Notice in respect of this requirement was dispatched on 5th February 2018 to appear in the Supplement to the Official Journal of the European Union.

Freedom of Information

Under the provisions of the Freedom of Information Act 2000 from 1 January 2005, the public (included in this are private companies, journalists, etc.) have a general right of access to information held by public authorities. Information about your organisation, which Shropshire Council may receive from you may be subject to disclosure, in response to a request, unless one of the various statutory exemptions applies.

Therefore if you provide any information to Shropshire Council in the expectation that it will be held in confidence, you must make it clear in your documentation as to the information to which you consider a duty of confidentiality applies. The use of blanket protective markings such as "commercial in confidence" will no longer be appropriate and a clear indication as to what material is to be considered confidential and why should be given.

Other Details

Please note that if supplementary questions are raised by any tenderer prior to the closing of tenders and Shropshire Council decides that the answers help to explain or clarify the information given in the Tender Documents, then both the questions and the answers will be circulated to all enterprises invited to submit a tender.

Please also note that Shropshire Council is committed to achieving Social Value outcomes through all its procurement activity, specific requirements for this contract are set out within the Tender Response Document and in addition for your further information the council's Social Value Framework guidance can be found at www.shropshire.gov.uk/doing-business-with-shropshire-council.

As part of its sustainability policy, Shropshire Council encourages tenderers to minimise packaging, particularly presentational or retail packaging.

Shropshire Council is purchasing on behalf of itself and any wholly owned local authority company or other entity that is deemed to be a contracting authority by virtue of the Council's involvement

Please also note that Shropshire Council is committed to achieving Social Value outcomes through maximising the social, economic and/or environmental impact of all its procurement activity. Specific requirements for this contract are set out within the Tender Response Document and in addition for your further information the council's Social Value Framework guidance can be found at www.shropshire.gov.uk/doing-business-with-shropshire-council.

If you have any queries relating to this invitation to tender, please contact me on telephone number 01743 252993.

Yours faithfully

Procurement Manager Commissioning & Procurement Enc



INSTRUCTIONS FOR TENDERING

RMCB 031 – MAINTENANCE OF LIFE SAFETY SYSTEMS - FIRE ALARMS & EMERGENCY LIGHTING SYSTEMS

Shropshire Council Instructions for tendering

Contract Description:

The Contract shall comprise of the inspection, test and certification of the following life safety systems at Shropshire Council sites along with those of other external clients to the Client:

- 1. Fire alarm system and all associated detection and equipment in line with the requirements of BS5839-1:2017, BS 5839-6:2013, BS5839-8:2013 and the Servicing Schedule Appendix A at the frequency defined in the Schedule of Properties Appendix 1 at the property.
- 2. The annual inspection and test of the emergency lighting installations at the properties in line with the requirements of BS5266-1:2016 and the Servicing Schedule Appendix A.

The works indicated above shall enable the Client to demonstrate compliance with the relevant sections of the RRO (Regulatory Reform (Fire Safety) Order 2005).

These visits to be within the months shown in the Schedule of Properties – Appendix 1 and shall not lapse the date given. Inspections are permitted to be undertaken up to 2 weeks early.

The contract shall comprise of the remedial works required to repair the existing equipment if found to be faulty **subject to the prior approval of the Budget Holder and Client**.

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1.0 Invitation to Tender

- 1.1 You are invited to tender for the maintenance of life safety systems fire alarms and emergency lighting as detailed in the Tender Response Document. The contract will be for an initial period of 1 year commencing on the 1st April 2018 with the option to extend for a further period of up to 3 years.
- 1.2 Tenders are to be submitted in accordance with the Draft Contract of Shropshire Council included in the tender pack and the instructions outlined within this document.
- 1.3 Tenders must be submitted in accordance with the following instructions. Tenders not complying in any particular way may be rejected by Shropshire Council (the Council) whose decision in the matter shall be final. Persons proposing to submit a Tender are advised to read the Invitation to Tender documentation carefully to ensure that they are fully familiar with the nature and extent of the obligations to be accepted by them if their Tender is accepted.
- The Invitation to Tender documents must be treated as private and confidential. Tenderers should not disclose the fact that they have been invited to tender or release details of the Invitation to tender document other than on an "in confidence" basis to those who have a legitimate need to know or who they need to consult for the purpose of preparing the tender as further detailed in these Instructions for Tendering.
- 1.5 Tenderers shall not at any time release information concerning the invitation to tender and/or the tender documents for publication in the press or on radio, television, screen or any other medium without the prior consent of the Council.
- The fact that a Tenderer has been invited to submit a tender does not necessarily mean that it has satisfied the Council regarding any matters raised in the pretender questionnaire submitted. The Council makes no representations regarding the Tenderer's financial stability, technical competence or ability in any way to carry out the required services. The right to return to any matter raised in any pretender questionnaire submitted as part of the formal tender evaluation is hereby reserved by the Council.
- 1.7 The Invitation to Tender is issued on the basis that nothing contained in it shall constitute an inducement or incentive nor shall have in any other way persuaded a tenderer to submit a tender or enter into a Contract or any other contractual agreement.
- 1.8 Shropshire Council is purchasing on behalf of itself and any wholly owned local authority company or other entity that is deemed to be a contracting authority by virtue of the Council's involvement.

2.2 <u>Terms and Conditions</u>

- 2.1 Every Tender received by the Council shall be deemed to have been made subject to the Draft Contract enclosed in the tender pack and these Instructions for Tendering unless the Council shall previously have expressly agreed in writing to the contrary.
- The Tenderer is advised that in the event of their Tender being accepted by the Council, they will be required to undertake the required services.

3.0 Preparation of Tenders

3.1 Completing the Tender Response Document

- 3.1.1 Tenders should be submitted using the 'Tender Response Document' following the instructions given at the front of the document. The Tenderer's attention is specifically drawn to the date and time for receipt of Tenders and that no submission received after the closing time will be considered.
- **3.1.2** All documents requiring a signature must be signed;
 - a) Where the Tenderer is an individual, by that individual;
 - b) Where the Tenderer is a partnership, by two duly authorised partners;
 - c) Where the Tenderer is a company, by two directors or by a director and the secretary of the company, such persons being duly authorised for the purpose.
- 3.1.3 The Invitation to Tender Documents are and shall remain the property and copyright of the Council

3.2 Tender Preparation and Costs

- 3.2.1 It shall be the responsibility of Tenderers to obtain for themselves at their own expense all information necessary for the preparation of their Tender. No claim arising out of want of knowledge will be accepted. Any information supplied by the Council (whether in the Tender Documentation or otherwise) is supplied only for general guidance in the preparation of tenders.
- 3.2.2 Any Tenderer considering making the decision to enter into a contractual relationship with the Council must make an independent assessment of the Tender opportunity after making such investigation and taking such professional advice as it deems necessary.
- 3.2.3 Tenderers will be deemed for all purposes connected with their Tender submission where appropriate to have visited and inspected the Council, its assets, all the locations in respect of the delivery of the services/supplies/works and to have satisfied themselves sufficiently as to the nature, extent and character of the services supplies/works sought, and the human resources, materials, software, equipment, machinery, and other liabilities and other matters which will be required to perform the contract.
- **3.2.4** The Council will not be liable for any costs incurred by Tenderers in the preparation or presentation of their tenders.

- 3.2.5 Tenderers are required to complete all pricing schedules in the Invitation to tender documents. The terms "Nil" and "included" are not to be used but a zero or figures must be inserted against each item. Unit rates and prices must be quoted in pounds sterling and whole new pence.
- **3.2.6** It shall be the Tenderer's responsibility to ensure that all calculations and prices in the Tender documentation are correct at the time of submission.
- 3.2.7 The Tenderer is deemed to have made him/herself acquainted with the Council's requirements and tender accordingly. Should the Tenderer be in any doubt regarding the true meaning and intent of any element of the specification he is invited to have these fully resolved before submitting his Tender. No extras will be allowed for any loss or expense involved through any misunderstanding arising from his/her failure to comply with this requirement.
- 3.2.8 Any Tender error or discrepancy identified by the Council shall be drawn to the attention of the Tenderer who will be given the opportunity to correct, confirm or withdraw the Tender.
- 3.2.9 The Tender Documents must be treated as private and confidential. Tenderers should not disclose the fact that they have been invited to tender or release details of the Tender document other than on an In Confidence basis to those who have a legitimate need to know or whom they need to consult for the purpose of preparing the Tender.

3.3 Parent Company Guarantee

It is a condition of contract that if the tendering company is a subsidiary then its Ultimate Group/Holding Company must guarantee the performance of this contract and provide a letter to that effect signed by a duly authorised signatory of the Ultimate Group/Holding Company if requested to do so by the Council. Where the direct parent company cannot provide an adequate guarantee in the opinion of the Council, the Council will look to another group or associate company, with adequate assets, to be the guarantor. In cases where the contract is with a Joint Venture Company (JVC) or a Special Purpose Vehicle (SPV) company, which may have two or more parent companies and which may not be adequately capitalised or have sufficient financial strength on its own to support the risk and obligations it has under the contract, 'joint and several' guarantees / indemnities from the parent companies of the JVC or SPV may be sought.

3.4 Warranty

The Tenderer warrants that all the information given in their Tender and if applicable their Request to Participate Questionnaire is true and accurate. The information provided will be deemed to form part of any contract formed under this contract.

The Tenderer warrants that none of their current Directors have been involved in liquidation or receivership or have any criminal convictions

4.0 <u>Tender Submission</u>

- 4.1 Tenders must be submitted strictly in accordance with the letter of instruction accompanying this Invitation to Tender. Tenders must be submitted by the deadline of **noon**, 7th **March 2018**.
- 4.2 No unauthorised alteration or addition should be made to the Specification and Tender Response Document, or to any other component of the Tender document. If any such alteration is made, or if these instructions are not fully complied with, the Tender may be rejected.
- 4.3 Qualified tenders may be submitted, but the Council reserves the right not to accept any such tender. The Council's decision on whether or not a Tender is acceptable will be final.
- 4.4 Tenderers should note that their Tender must remain open and valid and capable of acceptance for a period of at least 90 days.
- 4.5 Tenderers should note that Tenders and supporting documents must be written in English and that any subsequent contract, which may or may not be entered into, its formation, interpretation and performance, shall be subject to and in accordance with the laws of England and subject to the jurisdiction of the Courts of England and Wales.
- **4.6** Where Tender submissions are incomplete the Council reserves the right not to accept them.

5.0 Variant Bids

- 5.1 The Council is interested in alternative solutions which would provide and develop opportunities for savings in service costs, service improvement or other financial benefits. In particular, the Council wishes to encourage solutions which also deliver benefits and added value to the local economy, residents and the business community.
- Tenderers may submit, at their discretion, a Tender offering a different approach to the project as a "Variant Bid". However, to permit comparability, at least one bid must be submitted strictly in accordance with the Invitation to Tender Documents(the "Compliant Tender"). Any Tender variant proposed must clearly state how it varies from the requirements of the Compliant Tender Documents, and be explicit in demonstrating the benefits that will accrue to the Council from adopting this approach. Tenderers will be required to identify which submission, in their view, demonstrates best value to the Council.
- Variant Bids must contain sufficient financial and operational detail to allow any Variant Bid to be compared with the standard Tender, permitting its considerations in written form.

6.0 Tender Evaluation

6.1 The Tenderers may be called for interview to seek clarification of their tender or additional or supplemental information in relation to their tender. The presentations will not carry any weighting to the final score achieved by Tenderers, but will be used to clarify and moderate issues raised in the Tenderer's submissions. Any areas of discrepancy between submissions and information gained from the

- presentations will be reviewed and scores previously awarded will be amended if necessary.
- 6.2 If the Council suspects that there has been an error in the pricing of a Tender, the Council reserves the right to seek such clarification, as it considers necessary from the Tenderer in question.

7.0 Clarifications

- **7.1** Tenderers are responsible for clarifying any aspects of the tendering process and/or the Invitation to Tender documents in the manner described below.
- **7.2** If you are unsure of any section and require further clarification, please contact via our Delta Tenderbox.
- **7.3** Where appropriate, the Authorised Officer named above may direct the Tenderer to other officers to deal with the matter.
- 7.4 All queries should be raised as soon as possible (in writing), in any event not later than 28th February 2018
- 7.5 All information or responses that clarify or enhance the tendering process will be supplied to all Tenderers on a uniform basis (unless expressly stated otherwise). These responses shall have the full force of this Instruction and where appropriate the Conditions of Contract. If a Tenderer wishes the Council to treat a question as confidential this must be expressly stated. The Council will consider such requests and will seek to act fairly between the Tenderers, whilst meeting its public law and procurement duties in making its decision.
- 7.6 Except as directed in writing by the Authorised Officer, and confirmed in writing to a Tenderer, no agent or officer or elected Member (Councillor) of the Council has any express or implied authority to make any representation or give any explanation to Tenderers as to the meaning of any of the Tender Documents, or as to anything to be done or not to be done by a Tenderer or to give any warranties additional to those (if any) contained in the ITT or as to any other matter or thing so as to bind the Council in any way howsoever.

8.0 Continuation of the Procurement Process

- **8.1** The Council shall not be committed to any course of action as a result of:
 - i) issuing this Invitation to Tender;
 - ii) communicating with a Tenderer, a Tenderer's representative or agent in respect of this procurement exercise;
 - iii) any other communication between the Council (whether directly or through its agents or representatives) and any other party.
- 8.2 The Council reserves the right at its absolute discretion to amend, add to or withdraw all, or any part of this Invitation to Tender at any time during the tendering stage of this procurement exercise.
- 8.3 At any time before the deadline for receipt of tender returns the Council may modify the Invitation to Tender by amendment. Any such amendment shall be numbered and dated and issued by the Council to all participating tenderers. In order to give prospective Tenderers reasonable time in which to take the amendment into account in preparing its Tender return, the Council may in its sole discretion, extend the deadline for submission of the tender returns. The Council reserves the right to amend, withdraw, terminate or suspend all or any part of this procurement process at any time at its sole discretion.

9.0 **Confidentiality**

- **9.1** All information supplied by the Council in connection with or in these Tender Documents shall be regarded as confidential to the Council unless the information is already within the public domain or subject to the provisions of the Freedom of Information Act 2000.
- **9.2** The Contract documents and publications are and shall remain the property of the Council and must be returned upon demand.
- **9.3** Tenderers shall ensure that each and every sub-contractor, consortium member and/or professional advisor to whom it discloses these papers complies with the terms and conditions of this ITT.
- 9.4 The contents of this Invitation to Tender are being made available by the Council on condition that:
- 9.4.1 Tenderers shall at all times treat the contents of the Invitation to tender and any related documents as confidential, save in so far as they are already in the public domain and Tenderers shall not, subject to the provisions relating to professional advisors, sub-contractors or other persons detailed below, disclose, copy, reproduce, distribute or pass any of the contents of the Invitation to tender to any other person at any time or allow any of these things to happen;
- **9.4.2** Tenderers shall not use any of the information contained in this Invitation to tender for any purpose other than for the purposes of submitting (or deciding whether to submit) the tender; and
- **9.4.3** Tenderers shall not undertake any publicity activity within any section of the media.

- **9.5** Tenderers may disclose, distribute or pass this Invitation to tender to their professional advisors, sub-contractors or to another person provided that:
- 9.5.1 this is done for the sole purpose of enabling an Invitation to tender to be submitted and the person receiving the Information undertakes in writing to keep the Invitation to Tender confidential on the same terms as if that person were the Tenderer; or
- **9.5.2** the Tenderer obtains the prior written consent of the Council in relation to such disclosure, distribution or passing of the Invitation to Tender; or
- 9.5.3 the disclosure is made for the sole purpose of obtaining legal advice from external lawyers in relation to the procurement or to any Contract(s) which may arise from it; or
- **9.5.4** the Tenderer is legally required to make such a disclosure.
- 9.6 The Council may disclose detailed information relating to the Invitation to Tender to its officers, employees, agents, professional advisors or Governmental organisations and the Council may make any of the Contracts and procurement documents available for private inspection by its officers, employees, agents, professional advisors, contracting authorities or Governmental organisations.

9.7 Transparency of Expenditure

Further to it's obligations regarding transparency of expenditure, the Council may be required to publish information regarding tenders, contracts and expenditure to the general public, which could include the text of any such documentation, except for any information which is exempt from disclosure in accordance with the provisions of the Freedom of Information Act to be determined at the absolute discretion of the Council.

10.0 Freedom of Information

- Please note that from 1 January 2005 under the provisions of the Freedom of Information Act 2000, the public (included in this are private companies, journalists, etc.) have a general right of access to information held by public authorities. One of the consequences of those new statutory responsibilities is that information about your organisation, which Shropshire Council may receive from you during this tendering process may be subject to disclosure, in response to a request, unless one of the various statutory exemptions applies.
- In certain circumstances, and in accordance with the Code of Practice issued under section 45 of the Act, Shropshire Council may consider it appropriate to ask you for your views as to the release of any information before we make a decision as to how to respond to a request. In dealing with requests for information under the Act, Shropshire Council has to comply with a strict timetable and it would therefore expect a timely response to any such consultation within five working days.
- 10.3 If, at any stage of this tendering process, you provide any information to Shropshire Council in the expectation that it will be held in confidence, then you must make it

clear in your documentation as to the information to which you consider a duty of confidentiality applies. The use of blanket protective markings such as "commercial in confidence" will no longer be appropriate and a clear indication as to what material is to be considered confidential and why should be given.

- 10.4 Shropshire Council will not be able to accept that trivial information or information which by its very nature cannot be regarded as confidential should be subject to any obligation of confidence.
- 10.5 In certain circumstances where information has not been provided in confidence, Shropshire Council may still wish to consult with you as to the application of any other exemption such as that relating to disclosure that will prejudice the commercial interests of any party. However the decision as to what information will be disclosed will be reserved to Shropshire Council.

For guidance on this issue see: http://www.ico.gov.uk

11.0 <u>Disqualification</u>

- 11.1 The Council reserves the right to reject or disqualify a Tenderer's Tender submission where:
- 11.1.1 The tenderer fails to comply fully with the requirements of this Invitation to tender or is in breach of clause 15 of the Council's General Terms and Conditions relating to Bribery and Corruption or is guilty of a serious or intentional or reckless misrepresentation in supplying any information required; or
- **11.1.2** The tenderer is guilty of serious or intentional or reckless misrepresentation in relation to its tender return and/or the procurement process.
- 11.1.3 The tenderer directly or indirectly canvasses any member, official or agent of the Council concerning the award of the contract or who directly or indirectly obtains or attempts to obtain information from any such person concerning any other Tender or proposed Tender for the services. The Canvassing Certificate must be completed and returned as instructed.

11.1.4 The Tenderer :

- a) Fixes or adjusts the amount of his Tender by or in accordance with any agreement or arrangements with any other person; or
- b) Communicates to any person other than the Council the amount or approximate amount of his proposed Tender (except where such disclosure is made in confidence in order to obtain quotations necessary for preparation of the Tender for insurance purposes); or
- c) Enters into an agreement or arrangement with any other person that he shall refrain from tendering or as to the amount of any Tender to be submitted; or
- d) Offers or agrees to pay or give or does pay or gives any sum of money, inducement or valuable consideration directly or indirectly to any person for doing or having done or causing or having caused to be done in relation to

any Tender or proposed Tender for the services any act or omission.

- Any disqualification will be without prejudice to any other civil remedies available to the Council and without prejudice to any criminal liability which such conduct by a Tenderer may attract. The Non-Collusive Tendering Certificate must be completed and returned as instructed.
- 11.3 The Council reserves the right to disqualify an Applicant from further participating in this procurement process where there is a change in the control or financial stability of the Tenderer at any point in the process up to award of a contract and such change of control or financial stability has a materially adverse effect on the Tenderer's financial viability or ability to otherwise meet the requirements of the procurement process.

12.0 <u>E-Procurement</u>

As part of its procurement strategy Shropshire Council is committed to the use of technology that can improve the efficiency of procurement. Successful Tenderers may be required to send or receive documents electronically. This may include purchase orders, acknowledgements, invoices, payment advices, or other procurement documentation. These will normally be in the Council's standard formats, but may be varied under some circumstances so as not to disadvantage small and medium suppliers.

13.0 Award of Contract

13.1 Award Criteria

The Award Criteria has been set out within the Tender Response Document accompanying this invitation to tender. The Council is not bound to accept the lowest or any Tender.

13.2 Award Notice

The Council will publish the name and addresses of the successful Tenderers in the Official Journal of the European Union (OJEU) where appropriate. The Contracting Authority reserves the right to pass all information regarding the outcome of the Tendering process to the Office of Fair Trading to assist in the discharge of its duties. Additionally, the Council will adhere to the requirements of the Freedom of Information Act 2000 and Tenderers should note this statutory obligation.

13.3 Transparency of Expenditure

Further to it's obligations regarding transparency of expenditure, the Council may also be required to publish information regarding tenders, contracts and expenditure to the general public, which could include the text of any such documentation, except for any information which is exempt from disclosure in accordance with the provisions of the Freedom of Information Act to be determined at the absolute discretion of the Council.

14.0 <u>Value of Contract</u>

Shropshire Council cannot give any guarantee in relation to the value of this contract

15.0 Acceptance

- 15.1 Tenders must be submitted strictly in accordance with the terms of the Council's Invitation to Tender documentation and acceptance of the tender shall be conditional on compliance with this Tender Condition.
- The Tender documentation including, the General and Special Terms and Conditions of Contract, the Tender Response document, these Instructions to Tender, together with the formal written acceptance by the Council will form a binding agreement between the Contractor and the Council.
- 15.3 The Tenderer shall be prepared to commence the provision of the supply and services on the start date of the contract being 1st April 2018

16.0 Payment Terms

Tenderers should particularly note that the principles governing public procurement require that, as far as is reasonably possible, payments for Goods, Works or Services are made after the provision. Therefore any indication of a pricing strategy within a Tender which provides for substantial payments at the outset of the Contract will be examined carefully to decide whether or not a Tender in such form can be accepted. If in the opinion of the Council such substantial payments appear excessive in relation to the requirements of the Contract the Council reserves, without prejudice to any other right to reject any Tender it may have, the right to require the Tenderer to spread such proportion of the costs as are considered excessive over the duration of the Contract.

17.0 <u>Liability of Council</u>

- 17.1 The Council does not bind himself to accept the lowest or any tender.
- 17.2 The Council does not accept any responsibility for any pre-tender representations made by or on its behalf or for any other assumptions that Tenderers may have drawn or will draw from any pre-tender discussions.
- 17.3 The Council shall not be liable to pay for any preparatory work or other work undertaken by the Tenderer for the purposes of, in connection with or incidental to this Invitation to Tender, or submission of its Tender response or any other communication between the Council and any other party as a consequence of the issue of this Invitation to Tender.
- 17.4 The Council shall not be liable for any costs or expenses incurred by any Tenderer in connection with the preparation of a Tender return for this procurement exercise, its participation in this procurement whether this procurement is completed, abandoned or suspended.
- 17.5 Whilst the Tender Documents have been prepared in good faith, they do not purport to be comprehensive nor to have been formally verified. Neither the Council nor any of its staff, agents, elected Members, or advisers accepts any

liability or responsibility for the adequacy, accuracy or completeness of any information given, nor do they make any representation or given any warranty, express or implied, with respect to the Tender Documents or any matter on which either of these is based (including, without limitation, any financial details contained within the Specification and Contract Documentation). Any liability is hereby expressly disclaimed save in the event of fraud, or in the event of specific warranties provided within the Contract Documentation.

The Contractor agrees that where requested in writing during the term of any Agreement for the supply Goods Works or Services it will ensure that an appropriately authorised representative of the Contractor shall attend a Committee meeting of the Council upon being invited to do so by the Council

19.0 <u>Declaration</u>

We, as acknowledged by the signature of our authorised representative, accept these Instructions to Tender as creating a contract between ourselves and the Council. We hereby acknowledge that any departure from the Instructions to Tender may cause financial loss to the Council.

Signed (1)	Status
Signed (2)	Status
(For and on behalf of)
Data	

DATED: day of 2018

BETWEEN

SHROPSHIRE COUNCIL (1)

(2)

Contract Ref: RMCB 031

Contract for the maintenance of Life Safety Systems – Fire Alarms and Emergency Lighting Services



LEGAL AND DEMOCRATIC SERVICES

The Shirehall Abbey Foregate Shrewsbury SY2 6ND

DX 702024 Shrewsbury 2

BETWEEN:

(1)	SHROPSHIRE COUNCIL whose office is at Shirehall, Abbey Foregate, Shrewsbury, Shropshire SY2 6ND ('the Council')
(2)	a company incorporated in England and Wales under company number and whose registered
	office is at

WHEREAS:

- (A) The Council wishes to procure the provision of the maintenance of life safety systems fire alarms and emergency lighting systems which Services are described in further detail in the Specification
- (B) The Contractor has offered to provide the Services by a Tender dated.....
- (C) The Council has accepted the Contractor's offer to provide the Services in accordance with the terms and conditions of this Agreement

NOW IT IS AGREED as follows:

1. **Definitions**

1.1 In this Agreement, the following words shall have the following meanings:

Agreed Prices means the prices set out in the tender

schedules submitted by the Contractor

with its tender and attached to this

Agreement at Appendix 3

'Agreement'

means this Agreement

'Associated Person'

means in respect of the Council, a person, partnership, limited liability partnership or company (and company shall include a company which is a subsidiary, a holding company or a company that is a subsidiary of the ultimate holding company of that company) in which the Council has a shareholding or other ownership interest; OR any other body that substantially performs any of the functions of the Council that previously had been performed by the Council. .

'Authorised Officer'

means the representative appointed by the Council to manage the Contract on its behalf

'Best Practice'

means in accordance with the best practice data within the industry of the Contractor

'Bribery Act'

the Bribery Act 2010 and any subordinate legislation made under that Act from time to time together with any

guidance or codes of practice issued by the relevant government department concerning the legislation.

'Commencement Date'

1st April 2018

'Commercially Sensitive Information'

comprises the information of a commercially sensitive nature relating to the Contractor, its Intellectual Property Rights or its business which the Contractor has indicated to the Council in writing that, if disclosed by the Council, would cause the Contractor significant commercial disadvantage or material financial loss;

'Confidential Information'

any information, however it is conveyed, that relates to the business, affairs, developments, trade secrets, know-how, personnel and suppliers of the Council or the Contractor, including Intellectual Property Rights, together with all information derived from the above, and any other information clearly designated as being confidential (whether or not it is marked as "confidential") or which ought reasonably to be considered to be confidential, including all Personal Data and the Commercially Sensitive Information:

'Contract Documents'

means all of the documents annexed to, contained and referred to within this Agreement

'Contractor' means the party named above and

includes its employees, servants and agents paid or unpaid acting on its

behalf

'Contractor Personnel' all employees, agents, consultants and

contractors of the Contractor and/or of

any Sub-contractor paid or unpaid;

'Contractor's Representative' the representative appointed by the

Contractor to manage the contract on

its behalf

'Council' means the party named above and

includes its employees, officers, servants and agents acting on its

behalf

'Data Processor' Shall have the same meaning as set

out in the Data Protection Act 1998

'Data Protection Legislation' the Data Protection Act 1998, the

GDPR, the EU Data Protection

Directive 95/46/EC, the Regulation of

Investigatory Powers Act 2000, the

Telecommunications (Lawful Business

Practice) (Interception of

Communications) Regulations 2000 (SI

2000/2699), the Electronic

Communications Data Protection

Directive 2002/58/EC, the Privacy and

Electronic Communications (EC

Directive) Regulations 2003 and all

applicable laws and regulations relating

to processing of personal data and

privacy, including where applicable the

5

guidance and codes of practice issued by the Information Commissioner;

'DPA' Means the Data Protection Act 1998

'EIR' means the Environmental Information

Regulations 2004 (as may be amended

from time to time.)

'Employment Checks' means the pre-appointment checks

that are required by law and applicable guidance, including without limitation, verification of identity checks, right to

work checks, registration and

qualification checks, employment

history and reference checks

'Estimated Annual Contract Value'

means the estimated annual contract

value relating to this Agreement

'Exempt Information'

means any information or class of

information (including but not limited to

any document, report, Agreement or

other material containing information)

relating to this Agreement or otherwise

relating to the parties to this Agreement

which potentially falls within an

exemption to FOIA (as set out therein)

'Expiry Date'

shall be the later of the Initial Expiry

Date or the last day of any agreed

extension period further to clause 2

below or such other date as this

Agreement is terminated in accordance
with its terms

'Fees'

the Agreed Prices and includes all expenses, materials, labour, plant, equipment, handling of materials and plant, tools and appliances, and all other things necessary for the supply of the required services unless where specifically stated otherwise

'FOIA'

means the Freedom of Information Act 2000 and all subsequent regulations made under this or any superseding or amending enactment and regulations; any words and expressions defined in the FOIA shall have the same meaning in this clause

'FOIA notice'

means a decision notice, enforcement notice and/or an information notice issued by the Information

Commissioner.

GDPR

Means the General Data Protection Regulation in force in the UK with effect from 25th May 2018

'Initial Term'

means a period of 12 months
commencing on the Commencement
Date and expiring on the Initial Expiry
Date

'Initial Expiry Date'

means 31st March 2019

'Intellectual Property Rights' means all patents, registered and unregistered designs, copyright, trade marks, know-how and all other forms of intellectual property wherever in the world enforceable 'Option to Extend' means the Council's option to extend the Initial Term by a period of up to 3 years commencing from and including the date following the Initial Expiry Date 'Parties' the Contractor and the Council and 'Party' shall mean either one of them 'Personal Data' shall have the same meaning as set out in the Data Protection Act 1998; 'Prohibited Act'

the following constitute Prohibited Acts:

- (a) to directly or indirectly offer, promise or give any person working for or engaged by the Council a financial or other advantage to:
 - (i) induce that person to perform improperly a relevant function or activity; or
 - (ii) reward that person for improper performance of a relevant function or activity;
- (b) to directly or indirectly request,

agree to receive or accept any financial or other advantage as an inducement or a reward for improper performance of a relevant function or activity in connection with this Agreement;

- (c) committing any offence:
 - (i) under the Bribery Act;
 - (ii) under legislation creating offences concerning fraudulent acts;
 - (iii) at common law concerning fraudulent acts relating to this Agreement or any other contract with the Council; or
- (d) defrauding, attempting to defraud or conspiring to defraud the Council.

as defined in the FOIA 2000

means a party to this Agreement to whom a Request for Information is made under FOIA, and who thereafter has overall conduct of the request and any response

those government departments and regulatory, statutory and other entities, committees and bodies which, whether under statute, rules, regulations, codes of practice or otherwise, are entitled to regulate, investigate, or influence the matters dealt with in this Agreement or any other affairs of the Council and "Regulatory Body" shall be construed

'Public body'

'Receiving Party'

'Regulatory Bodies'

accordingly;

'Relevant Transfer' means a relevant transfer for the

purposes of TUPE

'Request for Information' means a written request for information

pursuant to the FOIA as defined by

Section 8 of the FOIA

'Services' Means the inspection, test and

certification of life safety systems at Shropshire Council sites along with those of other external clients of the Council as described in more detail in

the Specification and the Tender

Response Document.

The specific description of the Services as set out in the Specification annexed

to this Agreement at Appendix 1

'Sub-Contract' any contract or agreement, or proposed

contract or agreement between the

Contractor and any third party whereby

that third party agrees to provide to the

Contractor the Services or any part

thereof, or facilities or services

necessary for the provision of the

Services or any part of the Services, or

necessary for the management,

direction or control of the Services or

any part of thereof.

'Sub-Contractor' the third parties that enter into a Sub-

Contract with the Contractor.

'Specification'

'Tender' means the tender dated

..... submitted by

the Contractor and accepted by the

Council annexed to this Agreement in

Appendix 2

'Tender Response Document' means the Contractor's response to the

Council's invitation to tender document annexed to this Agreement in Appendix

2

'Term' means the period commencing on the

Commencement Date and expiring on

the Expiry Date

'TUPE' means the Transfer of Undertakings

(Protection of Employment)

Regulations 2006

'Working Day' any day other than a Saturday, Sunday

or public holiday in England and

Wales.

1.2 <u>Interpretation</u>

In this Agreement unless the context otherwise requires:

- 1.2.1 words importing any gender include every gender
- 1.2.2 words importing the singular number include the plural number and vice versa
- 1.2.3 A person includes an individual, firm, company, corporation, unincorporated body of persons, or any state or any agency of any person.
- 1.2.4 A reference to a company shall include any company, corporation or other body corporate, wherever and however incorporated or established.
- 1.2.5 A reference to a holding company or subsidiary means a holding company or subsidiary as defined in section 1159 of the Companies Act 2006.

- In the case of a limited liability partnership which is a subsidiary of a company or another limited liability partnership, section 1159 of the Companies Act 2006 shall be amended so that:
- (i) references in sub-sections 1159(1)(a) and (c) to voting rights are to the members' rights to vote on all or substantially all matters which are decided by a vote of the members of the limited liability partnership; and (ii) the reference in sub-section 1159(1)(b) to the right to appoint or remove a majority of its board of directors is to the right to appoint or remove members holding a majority of the voting rights.
- 1.2.6 references to numbered clauses and schedules are references to the relevant clause in or schedule to this Agreement
- 1.2.7 reference in any schedule to this Agreement to numbered paragraphs relate to the numbered paragraphs of that schedule
- 1.2.8 any obligation on any Party not to do or omit to do anything is to include an obligation not to allow that thing to be done or omitted to be done
- 1.2.9 the headings to the clauses, schedules and paragraphs of this Agreement are not to affect the interpretation
- 1.2.10 A reference to a statute or statutory provision is a reference to it as it is in force for the time being, taking account of any amendment, extension, or re-enactment and includes any subordinate legislation for the time being in force made under it.
- 1.2.11 where the word 'including' is used in this Agreement, it shall be understood as meaning 'including without limitation'
- 1.2.12 Where any statement is qualified by the expression so far as the Contractor is aware or to the Contractor's knowledge or any similar expression, that statement shall be deemed to include an additional statement that it has been made after due and careful enquiry.
- 1.2.13 A reference to writing or written includes faxes but not e-mail, unless otherwise specifically agreed.

2. Term:

2.1 It is agreed between the Parties that this Agreement will be for the Initial

Term commencing on the Commencement Date and ending on the Initial

- Expiry Date.
- 2.2 It is further agreed between the Parties that the Council may exercise its

 Option to Extend this Agreement at the expiry of the Initial Term

 for a further period of years commencing on 1st April 2019
 - 2.3 If the Council decides to exercise its Option to Extend the Initial Term it shall notify the Contractor in writing at least 3 months in advance of the expiry date of the Initial Term. Where the Parties agree an extension of the Initial Term the provisions of this Agreement between the Council and the Contractor shall be the terms to be applied to the extended Agreement period, save for any variations to the terms of the Agreement which may be agreed by the Parties in writing to apply during the extension period.
- 2.4 If the Council decides that it does not wish to exercise its Option to Extend then this Agreement shall terminate on the Initial Expiry Date and the provisions of clause 32 (Consequences of Termination) shall apply

3. <u>Estimated Annual Contract Value</u>:

- 3.1 The Estimated Annual Contract value of the Standing Order Arrangement is £...... thousand pounds)
- 3.2 The Parties agree that the Council is not bound by the Estimated Annual Contract Value and that there are no maximum or minimum limits to the Orders that may be placed by the Council to the Contractor
- 3.3 The Parties agree that the Council shall not give any guarantee as to the likely values to be seen under the terms of this Agreement

4. Services

- 4.1 The Contractor shall provide the Services to the Council in consideration for the Council paying the Fee(s) to the Contractor, subject to the provisions of this Agreement
- 4.2 The Contractor shall provide the services in such places and locations as set out in the Specification (or as agreed by the Parties from time to time)
- 4.3 The Contractor shall use its best endeavours to complete/deliver the Services by the dates specified in the Specification or dates agreed by the Parties

- 4.4 The Services shall only be performed/delivered by the Contractor unless otherwise agreed in writing between the Parties
- **4.5** The Contractor shall provide the Services:
 - **4.5.1** in accordance with the Specification and the Tender Response Document
 - **4.5.2** with all due skill, care and diligence and in accordance with good industry practice
 - **4.5.3** in accordance with the method statement(s) submitted by the Contractor with the Tender Response Document
- 4.6 The Contractor shall provide the Services in accordance with all current and relevant statutory provisions, regulations or other legislation from time to time in force relating to the provision of the Services
- 4.7 The Contractor shall during the Term ensure that every person employed by the Contractor in the provision of the Services is properly trained and instructed with regard to his/her tasks in relation to the Services
- **4.8** The Contractor shall carry out its own risk assessments relevant to the Services.
- **4.9** The Contractor shall have a written procedure for dealing with complaints about the Services in accordance with clause 23 (Complaints) hereof
- 4.10 Before the Contractor engages or employs any person in the provision of the Services, or in any activity related to, or connected with, the provision of the Services, the Contractor must without limitation, complete the Employment Checks
- **4.11** Throughout the Term, the Parties shall work together to ensure that the Agreement and the Contractor's performance of the Services represent value for money and continuous improvement for the benefit of the Council.
- **4.12** The Contractor's performance of the Services shall be measured against the obligations, targets, benchmarks and standards set out in the Contract Documents.
- **4.13** Without prejudice to each and every remedy of the Council in the event of a failure of the Contractor to perform any of its obligations in accordance with the terms of this Agreement, the Contractor shall at the

- Commencement Date initiate, and throughout the Term maintain systems designed to ensure that the Services are carried out to the standards set out in this Agreement. Such systems shall be operated by the Contractor Representative for and on behalf of the Contractor and shall not be unreasonably withheld, before the Contractor commences provision of the Services.
- 4.14 In the event of the Contractor being unable to perform the Services or any part thereof, the Contractor shall immediately inform the Authorised Officer giving details of the circumstances, reasons and likely duration. Nothing in this Condition 4.14 shall in any way alter, modify, relieve or in any other way vary the Contractor's obligation to provide the Services or the Council's powers under the terms of this Agreement.
- **4.15** The Contractor shall, as soon as reasonably practicable, provide the Authorised Officer with any information relating to the performance of the Services which the Authorised Officer may reasonably request.
- 4.16 The Contractor shall forthwith inform the Authorised Officer if any anticipated changes to legislation, professional standards or otherwise may give rise to changes to the Services whether such changes are likely to give rise to any substantial opportunities or benefit to the Council or any substantial difficulties.
- 4.17 The Contractor shall comply with the monitoring arrangements set out in the Agreement including, but not limited to, providing such data and information as the Contractor may be required to produce under this Agreement.
- **4.18** The Parties shall meet at the frequencies set out in the Specification at the Council's offices at no additional cost to the Council.
- 4.19 The Contractor shall ensure that the Contractor Representative is available to meet the Authorised Officer, as and when required, for a sufficient amount of time as is reasonably decided by the Authorised Officer (at no additional cost) to enable the Council to monitor and review the Contractor's performance under this Agreement. Additional meetings (also at no additional cost) may reasonably be required by the Authorised Officer including without limitation

5 Insurance

- 5.1 The Contractor shall effect and maintain with a reputable insurance company a policy or policies of insurance providing an adequate level of cover, or in accordance with any legal requirement for the time being in force, in respect of all legal liability which may be incurred by the Contractor, arising out of the Contractor's performance of this Agreement, including death or personal injury, loss of or damage to property or any other loss, and unless otherwise agreed with the Council such policy or policies of Public Liability and Employers Liability insurance shall provide for a minimum indemnity limit of £5,000,000 (FIVE MILLION POUNDS).
- 5.2 The Contractor shall hold and maintain the insurances required under this Agreement for a minimum of 6 years following the expiration or earlier termination of this Agreement
- 5.3 The Contractor warrants that it has complied with this clause 5 and shall provide the Council with certified copies of the relevant policy documents (including any warranties or exclusions) together with receipts or other evidence of payment of the latest premiums due under those policies prior to the commencement of this Agreement and annually thereafter during the Term. If, for whatever reason, the Contractor fails to give effect to and maintain the insurances required under this clause 6, the Council may make alternative arrangements to protect its interests and may recover the costs of such arrangements from the Contractor.

5.4 The Contractor shall:

- (a) do nothing to invalidate any insurance policy
- (b) notify the Council if any policy is (or will be) cancelled or its terms are (or will be) subject to any material change
- 5.5 For the avoidance of doubt, the terms of any insurance or the amount of cover shall not relieve the Contractor of any liabilities under this Agreement.
- 5.6 Where the minimum limit of indemnity required in relation to any of the insurances is specified as being "in the aggregate":

- **5.6.1** if a claim or claims which do not relate to this Agreement are notified to the insurers which, given the nature of the allegations and/or the quantum claimed by the third party(ies), is likely to result in a claim or claims being paid by the insurers which could reduce the level of cover available below that minimum, the Contractor shall immediately submit to the Council:
- (i) details of the policy concerned; and
- (ii) its proposed solution for maintaining the minimum limit of indemnity specified; and
- **5.6.2** if and to the extent that the level of insurance cover available falls below that minimum because a claim or claims which do not relate to this Agreement are paid by insurers, the Contractor shall:
- (i) ensure that the insurance cover is reinstated to maintain at all times the minimum limit of indemnity specified for claims relating to this Agreement; or
- (ii) if the Contractor is or has reason to believe that it will be unable to ensure that insurance cover is reinstated to maintain at all times the minimum limit of indemnity specified, immediately submit to the Council full details of the policy concerned and its proposed solution for maintaining the minimum limit of indemnity specified.

6 **Indemnity**

- 6.1 The Contractor shall indemnify the Council against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other reasonable professional costs and expenses) suffered or incurred by the Council arising out of or in connection with:
 - (a) The performance, defective performance or otherwise of this Agreement by the Contractor or the Contractor Personnel
 - (b) Any claim made against the Council for actual or alleged infringement of a third party's Intellectual Property Rights arising out of, or in connection with the provision of the Services

- (c) Any claim made against the Council by a third party arising out of, or in connection with, the supply of the Services, to the extent that such claim arises out of the breach, negligent performance or failure or delay in performance of this Agreement by the Contractor or the Contractor Personnel; and
- (d) Any claim made against the Council by a third party for death, personal injury or damage to property arising out of, or in connection with the delivery of the Services and performance of this Agreement to the extent that the defective performance is attributable to the acts or omissions of the Contractor or the Contractor Personnel
- 6.2 The Council shall indemnify the Contractor against all reasonable claims, costs and expenses which the Contractor may incur and which arise, directly from the Council's breach of any of its obligations under this Agreement.
- 6.3 Nothing in this Agreement shall limit or exclude the liability of either Party for:
 - (a) death or personal injury resulting from negligence; or
 - (b) fraud or fraudulent misrepresentation; or
 - (c) the indemnities given in this clause 6

7. Payment

- 7.1 Payment of the Fee(s) shall be made by the Council to the Contractor within 30 days of receipt of an undisputed invoice in arrears. In the event of late payment, interest thereon shall be charged at the prevailing statutory rate further to the Late Payment of Commercial Debts (Interest) Act 1998. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after Judgment.
- 7.2 The Contractor shall not be entitled to vary the Fee(s) during the existence of this Agreement unless with the prior written consent of the Council.
- 7.3 The Contractor shall not charge, and the Council shall not be liable, for any expenses, charges, costs, fees except the Fee(s) as set out in this Agreement

- **7.4** All amounts stated are exclusive of VAT which will be charged in addition at the rate in force at the time the Council is required to make payment
- 7.5 Unless otherwise agreed in writing by the Council, the Contractor will pay any of its appointed sub-contractors within the time period specified in the Sub-Contract but in any event no later than 30 days from receipt of an undisputed invoice.

8. The Council's Obligations

To enable the Contractor to perform its obligations under this Agreement the Council shall:

- 8.1 Co-operate with the Contractor and ensure that the Council's staff and agents co-operate with and assist the Contractor as is reasonable and appropriate
- **8.2** Provide the Contractor with any information reasonably required by the Contractor;
- **8.3** Comply with such other requirements as may be otherwise agreed between the parties.
- 8.4 Save as provided in this Agreement, no representations, warranties or conditions are given or assumed by the Council in respect of any information which is provided to the Contractor by the Council and any such representations, warranties or conditions are excluded, save to the extent that such exclusion is prohibited by law.

9. Authorised Officer and Contractor Representative:

- 9.1 The Authorised Officer shall be appointed by the Council to act in the name of the Council for the purposes of the contract evidenced by this Agreement.
- 9.2 The Contractor shall appoint a Contractor Representative to act in the name of the Contractor for the purposes of the contract evidenced by this Agreement
- 9.3 The Parties shall notify each other in writing of any replacement Authorised Officer or Contractor Representative or if any person ceases to be either the Authorised Officer or Contractor Representative.
- **9.4** The Authorised Officer shall monitor on behalf of the Council, the provision of the Services supplied by the Contractor and act as liaison officer with

the Contractor's Representative in respect of the operation of the Services. Any issues raised by the Authorised Officer with regard to the delivery of the Services shall in the first instance be addressed and dealt with by the Contractor's Representative on the Contractor's behalf.

10. Intellectual Property

- 10.1 In the absence of prior written agreement by the Council to the contrary, all Intellectual Property created by the Contractor or any employee, agent or subcontractor of the Contractor:
 - **10.1.1** in the course of performing the Services; or
 - **10.1.2** exclusively for the purpose of performing the Services, shall vest in the Council on creation.
- 10.2 Unless stated expressly in writing in this Agreement, neither Party will acquire any ownership interest in or licence of the other's Intellectual Property by virtue of this Agreement
- 10.3 The Contractor shall indemnify the Council against all claims, demands, actions, costs, expenses (including legal costs and disbursements on a solicitor and client basis), losses and damages arising from or incurred by reason of any infringement or alleged infringement (including the defence of such alleged infringement) of any Intellectual Property Right by the availability of the Services, except to the extent that they have been caused by or contributed to by the Council's acts or omissions.
- **10.4** This provision shall survive the expiration or termination of the Agreement.

11. Confidentiality

- 11.1 Subject to clause 11.2, the Parties shall keep confidential all matters relating to this Agreement and each Party shall use all reasonable endeavours to prevent their respective staff and Contractor Personnel from making any disclosure to any person of any matters relating hereto.
- **11.2** Clause 11.1 shall not apply to any disclosure of information:

- 11.2.1 required by any applicable law, provided that clause 18.1 shall apply to any disclosures required under the FOIA or the Environment Information Regulations;
- **11.2.2** that is reasonably required by persons engaged by a Party in the performance of such Party's obligations under this agreement;
- **11.2.3** where a Party can demonstrate that such information is already generally available and in the public domain otherwise than as a result of a breach of clause 11.1;
- **11.2.4** by the Council of any document to which it is a Party and which the Parties to this agreement have agreed contains no commercially sensitive information:
- 11.2.5 to enable a determination to be made under clause 24 (Disputes);
- **11.2.6** which is already lawfully in the possession of the receiving party, prior to its disclosure by the disclosing party;
- **11.2.7** by the Council to any other department, office or agency of the Government; and
- **11.2.8** by the Council relating to this Agreement and in respect of which the Contractor has given its prior written consent to disclosure.
- 11.3 On or before the Expiry Date the Contractor shall ensure that all documents and/or computer records in its possession, custody or control which relate to personal information of the Council's employees, rate-payers or service users, are delivered up to the Council or securely destroyed.
- **11.4** The provisions of this Clause shall survive the expiration or termination of this Agreement.

12. Agreement and Transparency

12.1 Further to the Local Government Transparency Code 2015 the Council is obliged to publish details of expenditure exceeding £500. The Parties acknowledge that, except for any information which is exempt from disclosure in accordance with the provisions of the FOIA, the content of this Agreement and any associated tender documentation provided by the Contractor (the Tender Submission) is not Confidential Information. The

- Council shall be responsible for determining in its absolute discretion whether any of the content of the Agreement or the Tender Submission is exempt from disclosure in accordance with the provisions of the FOIA.
- 12.2 Notwithstanding any other term of this Agreement, the Contractor hereby gives his consent for the Council to publish this Agreement and the Tender Submission in its entirety, including from time to time agreed changes to the Agreement, to the general public.
- 12.3 The Council may consult with the Contractor to inform its decision regarding any exemptions but the Council shall have the final decision in its absolute discretion.
- **12.4** The Contractor shall assist and cooperate with the Council to enable the Council to publish this Agreement and the Tender Submission.

13. Data Protection Act 1998

- 13.1 The Contractor shall (and shall procure that any of its Contractor Personnel involved in the provision of the Services shall) at all times observe and shall comply with the Data Protection Legislation and shall comply with any notification requirements under the DPA and both Parties shall duly observe all their obligations under the DPA, which arise in connection with this Agreement.
- 13.2 Notwithstanding the general obligation in clause 13.1, where the Contractor is processing Personal Data as a Data Processor for the Council, the Contractor shall ensure that it has in place appropriate technical and contractual measures to ensure the security of the Personal Data (and to guard against unauthorised or unlawful processing of the Personal Data and against accidental loss or destruction of, or damage to, the Personal Data), as required under the Seventh Data Protection Principle in Schedule 1 to the DPA; and
 - (a) provide the Council with such information as the Council may reasonably require to satisfy itself that the Contractor is complying with its obligations under the Data Protection Legislation and DPA;
 - (b) promptly notify the Council of any breach of the security measures required to be put in place pursuant to clause 13.2; and

- (c) ensure it does not knowingly or negligently do or omit to do anything which places the Council in breach of the Council's obligations under the Data Protection Legislation and will at all times indemnify fully the Council from and/or against any cause or action which may be brought against the Council consequent to any breach or non-observance of the Data Protection Legislation and DPA by the Contractor, its agents and servants
- 13.3 The provisions of this clause shall apply during the continuance of the Agreement and indefinitely after its expiry or termination

14. Assignment, Transfer and Sub-contracting

- **14.1** Neither Party shall be entitled to assign, novate or otherwise dispose of any or all of its rights and obligations under this Agreement without the prior written consent of the other Party PROVIDED that the Council may,
 - (a) assign any of its rights under this Agreement; or
 - (b) transfer all of its rights or obligations by novation, to another person.
 - without the Contractor's consent where such assignment, transfer or novation is to an Associated Person of the Council;
- **14.2** Any consent required under Clause 14.1 must not be unreasonably withheld or delayed and if not expressly refused within five Working Days shall be deemed given.
- 14.3 The Contractor will not, without the written consent of the Council, subcontract its right or obligations under this Agreement nor allow Services to be provided other than through the Contractor Personnel and using its own equipment.
- 14.4 In the event that consent is given by either Party to the other Party to the placing of sub-contracts, copies of each sub-contract and order shall be sent by the sub-contracting Party to the consenting Party immediately it is issued
- 14.5 Subject to clause 14.1, in the event that either Party wishes to assign its rights and obligations under this Agreement, the assignor must obtain a written undertaking from the assignee to the consenting Party that it will be

bound by the obligations of the assignor under this Agreement.

14.6 Notwithstanding the Contractor's right to sub-contract pursuant to this clause 14, the Contractor shall remain responsible for all acts and omissions of its Sub-contractors and the acts and omissions of those employed or engaged by the Sub-Contractors as if they were its own and shall be responsible for the work of the Sub-Contractor whose work shall be undertaken to the same standard as stated in the Specification.

15. Public Interest Disclosure ('Whistleblowing')

The Contractor will ensure that his employees and agents are made aware of the Council's policy "Speaking Up About Wrongdoing" and that the details of this policy are fully explained to them and shall provide the Council with evidence of doing so upon request.

16. Prevention of Bribery

16.1 The Contractor:

- a) shall not, and shall procure that all Contractor Personnel shall not, in connection with this Agreement commit a Prohibited Act;
- b) warrants, represents and undertakes that it is not aware of any financial or other advantage being given to any person working for or engaged by the Council, or that an agreement has been reached to that effect, in connection with the execution of this Agreement, excluding any arrangement of which full details have been disclosed in writing to the Council before execution of this Agreement.

16.2 The Contractor shall:

- a) if requested, provide the Council with any reasonable assistance, at the Council's reasonable cost, to enable the Council to perform any activity required by any relevant government or agency in any relevant jurisdiction for the purpose of compliance with the Bribery Act;
- b) the Contractor shall, within 10 Working Days of a request from the Council, certify to the Council in writing (such certification to be signed by an officer of the Contractor) the Contractor's compliance with this clause 16 and provide such supporting evidence of compliance with this clause

- 16 by the Contractor as the Council may reasonably request.
- **16.3** If any breach of clause 16.1 is suspected or known, the Contractor must notify the Council immediately.
- 16.4 If the Contractor notifies the Council that it suspects or knows that there may be a breach of clause 16.1, the Contractor must respond promptly to the Council's enquiries, co-operate with any investigation, and allow the Council to audit books, records and any other relevant documentation. This obligation shall continue for two years following the expiry or termination of this Agreement.
- 16.5 The Council may terminate this Agreement by written notice with immediate effect, and recover from the Contractor the amount of any loss directly resulting from the cancellation, if the Contractor or Contractor Personnel (in all cases whether or not acting with the Contractor's knowledge) breaches clause 16.1. At the Council's absolute discretion, in determining whether to exercise the right of termination under this clause 16.5, the Council shall give consideration, where appropriate, to action other than termination of this Agreement unless the Prohibited Act is committed by the Contractor or a senior officer of the Contractor or by an employee, Sub-Contractor or supplier not acting independently of the Contractor. The expression "not acting independently of" (when used in relation to the Contractor or a Sub-Contractor) means and shall be construed as acting:
 - a) with the Council; or,
 - with the actual knowledge;
 of any one or more of the directors of the Contractor or the Sub-Contractor (as the case may be); or
 - c) in circumstances where any one or more of the directors of the Contractor ought reasonably to have had knowledge.
- **16.6** Any notice of termination under clause 16.5 must specify:
 - a) the nature of the Prohibited Act;
 - b) the identity of the party whom the Council believes has committed the Prohibited Act; and
 - c) the date on which this Agreement will terminate.

- **16.7** Despite clause 24 (Disputes), any dispute relating to:
 - a) the interpretation of this clause 16; or
 - b) the amount or value of any gift, consideration or commission, shall be determined by the Council and its decision shall be final and conclusive.
- 16.8 Any termination under clause 16.5 will be without prejudice to any right or remedy which has already accrued or subsequently accrues to the Council.

17. Warranties, liability and indemnities

The Contractor warrants, represents and undertakes that:

- **17.1** it will carry out the work by the Expiry Date
- 17.2 it will perform the Services with all due skill and diligence and in a good and workmanlike manner, and in accordance with the Best Practice within the industry of the Contractor and will have adequate numbers of Contractor Personnel to provide the Service
- 17.3 its Contractor Personnel will have the necessary skill, professional qualifications and experience to deliver the Services in accordance with the Specification and Best Practice
- **17.4** it has full capacity and authority to enter into this Agreement
- 17.5 it has obtained all necessary and required licences, consents and permits to provide the Services
- 17.6 it shall be responsible for all costs, fees, expenses and charges for training necessary or required for the Contractor Personnel to perform the Services
- 17.7 The Contractor shall where appropriate take account of the Human Rights

 Act 1998 and shall not do anything in breach of it.
- 17.8 The Contractor will at all times in providing the Services to the Council comply with the provisions of the Health and Safety at work Act 1974 and provide evidence of doing so to the Council at any time upon request and:
 - **17.8.1** The Contractor shall promptly notify the Council of any health and safety hazards which may arise in connection with the performance of this Agreement.

- **17.8.2** The Contractor shall report all accidents and/or injuries relating to the provision of the Services to the Council immediately.
- **17.8.3** The Contractor shall ensure that its health and safety policy statement (as required by the Health and Safety at Work etc. Act 1974) is made available to the Council upon request.
- **17.9** The Contractor warrants that none of its current Directors have been involved in liquidation or receivership or have any criminal convictions.
- 17.10 If the Contractor performs the Services (or any part thereof) negligently or in breach of this Agreement, then if requested by the Council, the Contractor will re-perform the Services or relevant part thereof at no additional cost to the Council. The Council's request must be made within 6 months of the Expiry Date or termination of this Agreement
- 17.11 the Contractor warrants that the signing of this Agreement on its behalf has been validly authorised and the obligations expressed as being assumed by the Contractor under this Agreement constitute valid legal and binding obligations of the Contractor enforceable against the Contractor in accordance with their terms.
- **17.12** The Contractor acknowledges and confirms that:
 - 17.12.1 it has had an opportunity to carry out a thorough due diligence exercise in relation to the Services and has asked the Council all the questions it considers to be relevant for the purpose of establishing whether it is able to provide the Services in accordance with the terms of this Agreement;
 - it has received all information requested by it from the Council pursuant to sub-clause 17.12.1 to enable it to determine whether it is able to provide the Services in accordance with the terms of this Agreement;
 - it has made and shall make its own enquiries to satisfy itself as to the accuracy and adequacy of any information supplied to it by or on behalf of the Council pursuant to sub-clause 17.12.2;
 - it has raised all relevant due diligence questions with the Council before the Commencement Date; and

- 17.12.5 it has entered into this Agreement in reliance on its own diligence
- as at the Commencement Date, the Contractor warrants and represents that all information contained in the Tender remains true, accurate and not misleading, save as may have been specifically disclosed in writing to the Council prior to execution of the Agreement AND shall promptly notify the Council in writing if it becomes aware during the performance of this Agreement of any inaccuracies in any information provided to it by the Council during such due diligence which materially and adversely affects its ability to perform the Services
- 17.12.7 The Contractor shall not be entitled to recover any additional costs from the Council which arise from, or be relieved from any of its obligations as a result of, any matters or inaccuracies notified to the Council by the Contractor in accordance with sub-clause 17.12.6 save where such additional costs or adverse effect on performance have been caused by the Contractor having been provided with fundamentally misleading information by or on behalf of the Council and the Contractor could not reasonably have known that the information incorrect or misleading at the time such information was provided.
- 17.13 The Contractor agrees that where requested in writing during the term of this Agreement it will ensure that an appropriately authorised representative of the Contractor shall attend a Committee meeting of the Council upon being invited to do so by the Council
- 17.14 In performing its obligations under this Agreement, the
 Contractor shall and shall ensure that each of its subcontractors shall comply with all applicable anti-slavery and
 human trafficking laws, statutes, regulations and codes from
 time to time in force including but not limited to the Modern

18. <u>Freedom of Information Act 2000 & Environmental Information</u> Regulations 2004

- 18.1 The Contractor acknowledges that the Council is subject to the requirements of the FOIA and the Environmental Information Regulations and shall assist and cooperate with the Council to enable the Council to comply with its Information disclosure obligations.
- 19.2 The Contractor shall notify the Council of any Commercially Sensitive Information provided to the Council together with details of the reasons for its sensitivity and the Contractor acknowledges that any lists or schedules of Commercially Sensitive Information so provided are of indicative value only and that the Council may be obliged to disclose such information.
- **18.3** The Contractor shall and shall procure that its Sub-contractors shall:
 - **18.3.1** transfer to the Council all Requests for Information that it receives as soon as practicable and in any event within two Working Days of receiving a Request for Information;
 - 18.3.2 provide the Council, at the Contractor's expense, with a copy of all Information in its possession, or power in the form that the Council requires within five Working Days (or such other period as the Council may specify) of the Council's request; and
 - 18.3.3 provide, at the Contractor's expense, all necessary assistance as reasonably requested by the Council to enable the Council to respond to the Request for Information within the time for compliance set out in section 10 of the FOIA or regulation 5 of the Environmental Information Regulations.

- 18.4 The Council shall be responsible for determining in its absolute discretion and notwithstanding any other provision in this Agreement or any other agreement whether the Commercially Sensitive Information and/or any other Information is exempt from disclosure in accordance with the provisions of the FOIA or the Environmental Information Regulations and in considering any response to a Request for Information the Council may consult with the Contractor prior to making any decision or considering any exemption.
- 18.5 In no event shall the Contractor respond directly to a Request for Information unless expressly authorised to do so by the Council.
- 18.6 The Contractor acknowledges that (notwithstanding the provisions of this Freedom of Information clause) the Council may, acting in accordance with the Department of Constitutional Affairs' Code of Practice on the Discharge of the Functions of Public Authorities under Part 1 of the Freedom of Information Act 2000 ("the Code"), be obliged under the FOIA, or the Environmental Information Regulations to disclose information concerning the Contractor or the Services:
 - 18.6.1 in certain circumstances without consulting the Contractor; or
 - **18.6.2** following consultation with the Contractor and having taken their views into account;

provided always that where sub-clause 18.6.1 above applies the Council shall, in accordance with any recommendations of the Code, take reasonable steps, where appropriate, to give the Contractor advanced notice, or failing that, to draw the disclosure to the Contractor's attention after any such disclosure.

- 18.7 The Contractor shall ensure that all Information required to be produced or maintained under the terms of this Agreement, or by law or professional practice or in relation to the Agreement is retained for disclosure for at least the duration of the Agreement plus one year together with such other time period as required by the Agreement, law or practice and shall permit the Council to inspect such records as requested from time to time.
- **18.8** The Council shall in no event be liable for any loss, damage, harm, or detriment, howsoever caused, arising from or in connection with the

reasonable disclosure under FOIA, or any other law, of any information (including Exempt Information) whether relating to this Agreement or otherwise relating to any other party.

19. Equalities

- 19.1 The Contractor and any Sub-Contractor employed by the Contractor shall not unlawfully discriminate either directly or indirectly on such grounds as race or ethnic origin, disability, gender, sexual orientation, religion or belief, or age
 - a) in the supply and provision of Services under this Agreement, and
 - b) in its employment practices.
- 19.2 Without prejudice to the generality of the foregoing, the Contractor shall not unlawfully discriminate within the meaning and scope of the Equality Act 2010 (or other relevant legislation, or any statutory modification or reenactment thereof).
- 19.3 In addition, the Contractor and any Sub-Contractor or person(s) employed by or under the control of the Contractor in providing Services to the Council will comply with the general duty imposed on local authorities by Section 149 of the Equality Act 2010 to eliminate discrimination, harassment and victimisation and promote equality of opportunity between persons who share a protected characteristic and those who do not share it and to foster good relations between persons who share a protected characteristic and those who do not share it
- 19.4 The Contractor and any Sub-Contractor will take all reasonable steps to observe as far as possible the Codes of Practice produced by Equality and Human Rights Commission, which give practical guidance to Councils on the elimination of discrimination.
- 19.5 In the event of any finding of unlawful discrimination being made against the Contractor and any Sub-Contractor during the contract period, by any court or employment tribunal, or any adverse finding or formal investigation by the Equality and Human Rights Commission over the same period, the Contractor and any Sub-Contractor shall inform the Council of this finding and shall take appropriate steps to prevent

- repetition of the unlawful discrimination.
- 19.6 The Contractor and any Sub-Contractor employed by the Contractor will provide a copy of its policies to the Council at any time upon request. In addition, the Council may reasonably request other information from time to time for the purpose of assessing the Contractor's compliance with the above conditions.

20. Non-compliance

- 20.1. If the Council identifies areas of the Services which do not comply with the requirements of this Agreement (including any Schedules to this Agreement) it may send the Contractor a non-compliance notice detailing
 - (i) the areas of non-compliance;
 - (ii) the action to be taken; and
 - (iii) the date by which the action must be taken (which for the avoidance of doubt must not be a date less than 14 days from the date of the notice).
- **20.2** If the Contractor fails to take any or all of the necessary action by the date given in the non-compliance notice, the Council may send the Contractor a final non-compliance notice detailing
 - (i) the areas of non-compliance;
 - (ii) the action to be taken; and
 - (iii) the date by which action must be taken (which for the avoidance of doubt must not be a date less than 14 days from the date of the notice).
- 20.3 If, in the reasonable opinion of the Council, the Contractor fails to undertake all of the remedial actions in the final non-compliance notice by the due date this may be considered a material breach of this Agreement and the Council shall be entitled to take either of the following steps depending on the seriousness of the non-compliance (which in the event of dispute shall be determined in accordance with clause 24 (Disputes):
 - (a) to make arrangements to take its own corrective action either itself or through the appointment of another Contractor and to either:
 - (i) deduct all costs in connection therewith from any sums due or

to become due to the Contractor under the terms of this Agreement; or

(ii) to recover such sums from the Contractor as a debt;

And/or

(b) to terminate the Agreement in accordance with clause 28 Termination

21. Waiver

The failure by either Party to enforce at any time or for any period any one or more of the terms and conditions herein shall not be a waiver of them or of the right at any time subsequently to enforce all the terms and conditions of this Agreement.

22. Audit, Monitoring and Contract Management

- 22.1 The Contractor will allow access for the Council and its officers to all relevant information for the purposes of audit and the monitoring of this Agreement.
- 22.2 The Council shall monitor the Contractor's performance of the Services on a regular basis through the duration of the Term based on time, cost and quality by assessing the customer feedback questionnaires, Contractor's invoices and inspection reports and the Council's surveyor carrying out site visits. The Contractor shall co-operate, and shall procure that its Subcontractors cop-operate with the Council in carrying out the monitoring referred to in this clause at no additional charge to the Council

23. Complaints Procedure

23.1 The Contactor shall operate a complaints procedure in respect of any services or works provided under this Agreement to deal with any complaint received about the standard of services or the manner in which any services have been supplied or work has been performed or any other

- matter connected with the performance of the Contractor's obligations under this Agreement ("the Complaints Procedure"). For the avoidance of doubt any complaint or issue that the Council has in respect of the Contractor's performance of this Agreement shall be dealt with in accordance with the remainder of this Agreement.
- 23.2 The Contractor's Complaints Procedure shall comply with applicable Law and the requirements of any regulatory body to which the Contractor is subject or which are applicable to the service being provided (including any change in such requirements) and shall meet the following minimum standards:
 - 23.2.1 is easy for complainants to access and understand
 - **23.2.2** clearly sets out time limits for responding to complaints and keeping the complainant and the Council informed of progress;
 - **23.2.3** provides confidential record keeping to protect employees under this Agreement and the complainant
 - **23.2.4** provides information to the Contractor's management so that services can be improved
 - 23.2.5 provides effective and suitable remedies
 - **23.2.6** is regularly monitored and audited and which takes account of complainant and Council feedback
- 23.3 The Contractor shall inform any users of the services or works provided under this Agreement of the existence of the complaints procedure and how to access it and will make its Complaints Procedure available on request.
- 23.4 The Contractor shall investigate and deal with any complaints it receives about the services or works, whether direct from the public or services users, or referred to it by the Council, in accordance with its published complaints procedure.
- **23.5** The Contactor shall ensure that:
 - 23.5.1 it promptly, and within a maximum of 10 days of receiving the complaint, notifies the complainant that the Contractor is dealing with the complaint
 - **23.5.2** under no circumstances is a complaint investigated by a member

- of its staff employed under this contract who may be part of the complaint.
- **23.5.3** someone who is independent of the matter complained of carries out the investigation
- 23.5.4 the complainant is made aware that they are entitled to have the complaint investigated by the Council if they are not satisfied with either the process of investigation or finding of the Contactor's investigations
- 23.5.5 it deals with the complaint fully, expeditiously and fairly and shall use its reasonable endeavours to resolve the complaint within 21Working Days of receiving the complaint
- 23.5.6 where a complaint is received by the Contractor relating to the policy or decisions of the Council rather than the Contractor's delivery of its obligations under this Agreement, the Contractor shall promptly, and within two Working Days, refer the complaint to the Council for investigation.
- 23.6 The Contactor shall ensure that all its employees and persons employed under this Agreement are made aware of its Complaints Procedure and shall designate one employee (who shall be identified to the Council) to whom a complaint may be referred should the complainant not be satisfied with the initial response to their complaint
- 23.7 The Contactor shall keep accurate and complete written records of all complaints received and the responses to them and shall make these records available to the Council within 5 Working Days of being requested or at 12 monthly intervals in any event.
- **23.8** Where the Council is investigating a complaint the Contactor is required to participate fully in all investigations within the timescales requested by the Council.
- 23.9 The Contractor should note that if a complaint is made to the Council by a third party relating to the services or works provided, the Local Government Ombudsman has the power to investigate such a complaint and the Council requires the Contractor to fully to co-operate in such investigation. If the Council is found guilty of maladministration or injustice

by the Local Government Ombudsman because of the act or default of the Contractor the Contractor shall indemnify the Council in respect of the costs arising from such maladministration or injustice.

24. <u>Disputes</u>

- 24.1 If any dispute or difference shall arise between the parties as to the construction of this Agreement or any matter or thing of whatever nature arising under this Agreement or in connection with it then the same shall be dealt with as follows:-
 - 24.1.1 In the first instance a special meeting of both the Parties shall be arranged on 14 days written notice to the other party and the matter shall be discussed and the representatives shall use their reasonable endeavours to resolve the dispute
 - 24.1.2 If the dispute cannot be resolved in accordance with the preceding sub-clause then either one of the Parties may serve the Council's Chief Executive and the Contractor or other authorised officer whose details have been notified to the Council, with notice of the dispute and those officers shall then appoint their representative to adjudicate and use their reasonable endeavours to resolve the dispute within 21 days of receipt of such notice
 - 24.1.3 If the dispute cannot be resolved in accordance with the preceding sub-clause then it shall be referred to a single arbitrator to be agreed between the Parties and failing such agreement within 14 days of the request of one Party to the other in writing that the matter be referred to arbitration such reference shall be to a single arbitrator appointed for that purpose on the written request of either Party by the President for the time being of the Law Society of England and Wales and any reference to arbitration under this clause shall be deemed to be a reference to arbitration within the meaning of the relevant Arbitration Acts and it is further agreed that if any matter is referred to arbitration then each Party will bear it's own costs of such referral

25. Force Majeure

- 25.1 Neither the Council nor the Contractor shall be in breach of this Agreement nor liable for any failure or delay in performing their obligations under this Agreement where it is directly caused, arising from or attributable to acts, events, omissions or accidents beyond its reasonable control ("Force Majeure Event"), provided that:-
 - **25.1.1** any delay by a sub-contractor or supplier of the Party who is delayed will not relieve that Party from liability for delay except where the delay is beyond the reasonable control of the sub-contractor or supplier concerned; and
 - **25.1.2** staff or material shortages or strikes or industrial action affecting only the Party who is delayed will not relieve that Party from liability for delay.
- **25.2** If a Party is subject to a Force Majeure Event it shall not be in breach of this Agreement provided that:-
 - **25.2.1** it promptly notified the other Party in writing of the nature and extent of the Force Majeure Event causing its failure or delay in performance; and
 - **25.2.2** it has used its reasonable endeavours to mitigate the effect of the Force Majeure Event, to carry out its obligations under this Agreement in any way that is reasonably practicable and to resume the performance of its obligations as soon as reasonably possible
 - in which case the performance of that Party's obligations will be suspended during the period that those circumstances persist and that Party will be granted a reasonable extension of time for performance up to a maximum equivalent to the period of the delay.
- 25.3 Save where that delay is caused by the act or failure to act of the other Party (in which event the rights, remedies and liabilities of the Parties will be those conferred by the other terms of this Agreement and by law):-
 - **25.3.1** any costs arising from that delay will be borne by the Party incurring the same; and
 - **25.3.2** either Party may, if that delay continues for more than 5 weeks, terminate this Agreement immediately on giving notice in writing to the other. Such termination shall be without prejudice to the rights

of the parties in respect of any breach of this Agreement occurring prior to such termination.

26. Rights of Third Parties

The Parties to this Agreement do not intend that any of its terms will be enforceable by any person not a party to it by virtue of the Contracts (Rights of Third Parties) Act 1999 (or any amendment or re-enactment thereof).

27. Notices

- 27.1 Unless otherwise communicated to the Party in writing any notice to be given by either party to the other may be served by email, fax, personal service or by post to the address of the other party that is the registered office or main place of business of the Contractor or if the Council, the Shirehall, Abbey Foregate, Shrewsbury SY2 6ND
- 27.2 A Notice sent by email shall be deemed to be received providing receipt is acknowledged and confirmed, Notice sent by fax shall be deemed to be served on receipt of an error free transmission report, Notice given by letter shall be deemed to have been served at the time at which the letter was delivered personally or if sent by second class post shall be deemed to have been delivered in the ordinary course of post and if by first class post shall be deemed to have been delivered 48 hours after posting and acknowledged

28. Termination

- **28.1** Either Party may terminate this Agreement by giving to the other Party at least 3 months' notice in writing
- **28.2** Either Party may terminate this Agreement by notice in writing to the other if:
 - the other Party commits a material breach of this Agreement and, in the case of a breach capable of being remedied, fails to remedy it within 14 calendar days of being given notice in writing setting out the breach and indicating that failure to remedy the breach may result in termination of this Agreement.
 - **28.2.2** the other Party commits a series of minor breaches which, when taken together, amount to a material breach;

- 28.2.3 the other Party commits a material breach of this Agreement which cannot be remedied under any circumstances;
- 28.2.4 The Council may terminate this Agreement forthwith by notice where the Contractor commits a material breach as a result of a failure to comply with a non-compliance notice issued in accordance with clause 20 (Non-Compliance) or a where the Contractor is issued with a Termination Red Notice in accordance with accordance with paragraph 1.3 of the Specification
- the other Party passes a resolution for winding up (other than for the purpose of solvent amalgamation or reconstruction), or a court of competent jurisdiction makes an order to that effect;
- **28.2.6** the other Party ceases to carry on its business or substantially the whole of its business; or
- 28.2.7 the other Party is declared insolvent, or convenes a meeting of or makes or proposes to make any arrangement or composition with its creditors; or a liquidator, receiver, administrative receiver, manager, trustee or similar officer is appointed over any of its assets.
- **28.3** Where notice to terminate is given pursuant to this clause 28, this Agreement shall terminate with effect on the date specified in the notice

29. Consequences of Termination

- **29.1** Other than as set out in this Agreement, neither Party shall have any further obligations to the other under this Agreement after its termination
- 29.2 Any provision of this Agreement which expressly or by implication is intended to come into or continue in force on or after termination of this Agreement shall remain in full force and effect
- 29.3 Termination of this Agreement, for any reason, shall not affect the accrued rights, remedies obligations or liabilities of the Parties existing at termination
- **29.4** Notwithstanding its obligations in this clause 29, if a Party is required by

law, regulation, or government or regulatory body to retain any documents or materials containing the other Party's Confidential Information, it shall notify the other Party in writing of such retention, giving details of the documents and/or materials it must retain.

29.5 upon termination of this Agreement for any reason, the Contractor shall, at its own cost, deliver, and require that its employees, agents and subcontractors deliver, to the Council all information and any other property of the Council which are in the possession or control of the Contractor or the Contractor's employees, agents or Sub-Contractors at the date of termination.

30. <u>Transfer of Undertakings (Protection of Employment) Regulations</u> 2006 (TUPE)

The Parties agree that the provisions of Schedule 1 shall apply to any Relevant Transfer of staff under this Agreement

31. Governing Law And Jurisdiction

It is the responsibility of the Contractor to comply with all relevant European and English legislation. This Agreement shall be governed by and construed in accordance with English law and the parties agree to submit to the exclusive jurisdiction of the English Courts

32. Severance

If any provision of this Agreement prohibited by law or judged by any court of competent jurisdiction to be unlawful, void, invalid or unenforceable, the provision shall, to the extent required, be severed from this Agreement and rendered ineffective as far as possible without modifying the remaining provisions of this Agreement and shall not in any way affect any other circumstances of or the validity or enforcement of this Agreement.

33. <u>Amendments</u>

This Agreement may only be amended in writing signed by duly authorised representatives of the Parties.

34. Agency, Partnership etc

This Agreement shall not constitute or imply any partnership, joint venture, agency, fiduciary relationship or other relationship between the Parties other than the contractual relationship expressly provided for in this Agreement. Neither Party hall have, nor represent that it has, any authority to make any commitments on the other Party's behalf.

35. Conflict of Terms

If there is any ambiguity or inconsistency in or between the Contract Documents the Council shall determine, at its sole discretion, the priority of the documents.

36. Entire Agreement

This Agreement contains the entire agreement between the Parties relating to the subject matter and supersedes any previous agreements, arrangements, undertakings or proposals, oral or written.

IN WITNESS of this Agreement

Signed by and on behalf of

Shropshire Council

Head of Legal, Strategy & Democratic Services
 Legal Services Manager

Signed by and on behalf of	
The Contractor	
Signature of authorised signatory	Position in Company
Or	
D: .	D: 4 /0 0 4
Director	Director/Company Secretary
Print Name (s)	

SCHEDULE 1

TUPE CLAUSES

Unless otherwise stated in this Schedule, the following definitions shall apply:

Contractor Personnel: all directors, officers, employees, agents, consultants and contractors of the Contractor and/or Sub-contractor engaged in the performance of the Contractor's obligations under this Agreement;

Contractor's Final Personnel List: a list provided by the Contractor of all Contractor Personnel who will transfer under the Employment Regulations on the Service Transfer Date;

Contractor's Provisional Personnel List: a list prepared and updated by the Contractor of all Contractor Personnel who are engaged in or wholly or mainly assigned to the provision of the Services or any relevant part of the Services which it is envisaged as at the date of such list will no longer be provided by the Contractor and who are expected, if they remain in the employment of the Contractor or of any sub-contractor as the case may be until immediately before the termination date or the expiry date of the (as appropriate), would be Transferring Contractor Employees;

Data Protection Legislation: the Data Protection Act 1998, the Data Protection Directive (95/46/EC), the Regulation of Investigatory Powers Act 2000, the (Lawful Telecommunications Business Practice) (Interception Communications) Regulations 2000 (SI 2000/2699). the Communications Data Protection Directive (2002/58/EC), the Privacy and Electronic Communications (EC Directive) Regulations 2003 (SI 2426/2003) and all applicable laws and regulations relating to the processing of personal data and privacy, including where applicable the guidance and codes of practice issued by the Information Commissioner.

"Direct Loss" all damage, loss, liabilities, claims, actions, costs, expenses (including the cost of reasonably and necessarily incurred legal or professional services), proceedings, demands and charges whether arising under statute, contract or at common law but, to avoid doubt, excluding Indirect Losses;

Employee Liability Information: the information that a transferor is obliged to notify to a transferee under regulation 11 of the Employment Regulations:

- (a) the identity and age of the employee;
- (b) the employee's written statement of employment particulars (as required under section 1 of the Employment Rights Act 1996);
- (c) information about any disciplinary action taken against the employee and any grievances raised by the employee, where a Code of Practice issued under Part IV of the Trade Union and Labour Relations (Consolidation) Act 1992 relating exclusively or primarily to the resolution of disputes applied, within the previous two years;
- (d) information about any court or tribunal case, claim or action either brought by the employee against the transferor within the previous two years or where the transferor has reasonable grounds to believe that such action may be brought against the Contractor arising out of the employee's employment with the transferor;
- (e) information about any collective agreement that will have effect after the Effective Date or the Service Transfer Date, as the case may be, in relation to the employee under regulation 5(a) of TUPE.

Employee Liabilities: all claims, actions, proceedings, orders, demands, complaints, investigations (save for any claims for personal injury which are covered by insurance) and any award, compensation, damages, tribunal awards, fine, loss, order, penalty, disbursement, payment made by way of settlement and costs, expenses and legal costs reasonably incurred in connection with a claim or investigation related to employment including in relation to the following:

(a) redundancy payments including contractual or enhanced redundancy costs, termination costs and notice payments;

- (b) unfair, wrongful or constructive dismissal compensation;
- (c) compensation for discrimination on grounds of sex, race, disability, age, religion or belief, gender reassignment, marriage or civil partnership, pregnancy and maternity or sexual orientation or claims for equal pay;
- (d) compensation for less favourable treatment of part-time workers or fixed term employees;
- (e) outstanding employment debts and unlawful deduction of wages including any PAYE and national insurance contributions;
- (f) employment claims whether in tort, contract or statute or otherwise;
- (g) any investigation relating to employment matters by the Equality and Human Rights Commission or other enforcement, regulatory or supervisory body and of implementing any requirements which may arise from such investigation;

Employment Regulations: the Transfer of Undertakings (Protection of Employment) Regulations 2006 (SI 2006/246) as amended or replaced or any other regulations implementing the Acquired Rights Directive

Former Provider: a Contractor supplying services to the Council before the Service Transfer Date that are the same as or substantially similar to the Services (or any part of the Services) and shall include any sub-contractor of such Contractor (or any sub-contractor of any such sub-contractor);

Indirect Losses means loss of profits (other than profits directly and solely attributable to carrying on of the Business), loss of use, loss of production, increased operating costs, loss of business, loss of business opportunity, loss of reputation or goodwill or any other consequential or indirect loss of any nature, whether arising in tort or on any other basis;

Relevant Transfer: a transfer of employment to which the Employment Regulations applies;

Replacement Services: any services which are the same as or substantially similar to the Services and which the Council receives in substitution for any of the Services following the expiry or termination of Partial Termination of this Contract, whether those services are provided by the Council internally and/or by any third party;

Replacement Provider: any third party provider of Replacement Services appointed by the Council from time to time (or where the Council is providing replacement Services for its own account, the Council);

Replacement Sub-contractor: a sub-contractor of the Replacement Provider to whom Transferring Contractor Employees will transfer on a Service Transfer Date (or any sub-contractor of any such Sub-contractor);

Retendering Information: as defined in paragraph 3.10;

Service Transfer: any transfer of the Services (or any part of the Services), for whatever reason, from the Contractor or any Sub-contractor to a Replacement Provider or a Replacement Sub-contractor;

Service Transfer Date: the date on which the Services (or any part of the Services), transfer from the Contractor or Sub-Contractor to the Council or any Replacement Provider giving rise to a Relevant Transfer;

Staffing Information: in relation to all persons identified on the Contractor's Provisional Personnel List or Contractor's Final Personnel List, as the case may be, such information as the Council may reasonably request (subject to all applicable provisions of the Data Protection Legislation, but including in an anonymised format:

- (a) their ages, dates of commencement of employment or engagement and gender;
- (b) details of whether they are employed, self employed contractors or consultants, agency workers or otherwise;

- (c) the identity of the employer or relevant contracting Party;
- (d) their relevant contractual notice periods and any other terms relating to termination of employment, including redundancy procedures, and redundancy payments;
- (e) their wages, salaries and profit sharing arrangements as applicable;
- (f) details of other employment-related benefits, including (without limitation) medical insurance, life assurance, pension or other retirement benefit schemes, share option schemes and company car schedules applicable to them;
- (g) any outstanding or potential contractual, statutory or other liabilities in respect of such individuals (including in respect of personal injury claims);
- (h) details of any such individuals on long term sickness absence, parental leave, maternity leave or other authorised long term absence;
- (i) copies of all relevant documents and materials relating to such information, including copies of relevant contracts of employment (or relevant standard contracts if applied generally in respect of such employees); and
- (j) any other Employee Liability Information

Sub-Contractor: the contractors engaged by the Contractor to provide goods, services or works to, for or on behalf of the Contractor for the purposes of providing the Services to the Council.

Transferring Contractor Employees: those employees of the Contractor and/or the Contractor's Sub-contractors wholly or mainly engaged in the provision of the Services as the case may be as immediately before the expiry date or the termination date of the Contract_to_whom the Employment Regulations will apply on the Service Transfer Date_whose contracts of employment transfer with effect from the Service Transfer Date to the Council or a Replacement Service Provider

1. INTERPRETATION

Where a provision in this Schedule imposes an obligation on the Contractor to provide an indemnity, undertaking or warranty, the Contractor shall procure that each of its Sub-contractors shall comply with such obligation and provide such indemnity, undertaking or warranty to the Council, Former Provider, Replacement Provider or Replacement Sub-contractor, as the case may be.

2. PROCUREMENT OBLIGATIONS

Where in this schedule the Council accepts an obligation to procure that a Former Provider does or does not do something, such obligation shall be limited so that it extends only to the extent that the Council's contract with the Former Provider contains a contractual right in that regard which the Council may enforce, or otherwise so that it requires only that the Council must use reasonable endeavours to procure that the Former Provider does or does not act accordingly.

3. RETENDERING AND PRE-SERVICE TRANSFER OBLIGATIONS

- 3.1 The Contractor agrees that within 20 Working Days of the earliest of:
 - (a) receipt of a notification from the Council of a Service Transfer or intended Service Transfer;
 - (b) receipt of the giving of notice of early termination or any Partial Termination of this Contract;
 - (c) the date which is 12 months before the end of the Term; and
 - (d) receipt of a written request of the Council at any time (provided that the Council shall only be entitled to make one such request in any six month period),

it shall provide at no cost to the Council and in a suitably anonymised format so as to comply with the Data Protection Legislation, the Contractor's Provisional Personnel List, together with the Staffing Information in relation to the Contractor's Provisional Personnel List and it shall provide an updated Contractor's Provisional Personnel List at such intervals as are reasonably requested by the Council.

- 3.2 At least 28 Working Days prior to the Service Transfer Date, the Contractor shall provide to the Council or at the direction of the Council to any Replacement Provider and/or any Replacement Sub-contractor:
 - (a) the Contractor's Final Personnel List, which shall identify which of the Contractor Personnel are Transferring Contractor Employees; and
 - (b) the Staffing Information in relation to the Contractor's Final Personnel List (insofar as such information has not previously been provided).
- 3.3 The Council shall be permitted to use and disclose information provided by the Contractor under clause 3.1 and clause 3.2 for the purpose of informing any prospective Replacement Provider and/or Replacement Sub-contractor.

3.4 The Contractor:

- (a) shall promptly notify the Council forthwith in writing of any material changes to the information provided pursuant to clause 3.1 and clause 3.2 as and when such changes arise; and
 - (b) warrants, for the benefit of the Council, any Replacement Provider, and any Replacement Sub-contractor that all information provided pursuant to clause 3.1 and clause 3.2 shall be true and accurate in all material respects at the time of providing the information.
- 3.5 From the date of the earliest event referred to in clause 3.1(a), clause 3.1(b) and clause 3.1(c), the Contractor agrees, that it shall not, and agrees to procure that each Sub-contractor shall not, assign any person to the provision of the Services who is not listed on the Contractor's Provisional Personnel List and shall not without the approval of the Council (not to be unreasonably withheld or delayed):
 - (a) replace or re-deploy any Contractor Personnel listed on the Contractor Provisional Personnel List other than where any replacement is of equivalent grade, skills, experience and expertise and is employed on the same terms and conditions of employment as the person he/she replaces;

- (b) make, promise, propose or permit any material changes to the terms and conditions of employment of the Contractor Personnel (including any payments connected with the termination of employment);
- (c) increase the proportion of working time spent on the Services (or the relevant part of the Services) by any of the Contractor Personnel save for fulfilling assignments and projects previously scheduled and agreed;
- (d) introduce any new contractual or customary practice concerning the making of any lump sum payment on the termination of employment of any employees listed on the Contractor's Provisional Personnel List;
- (e) increase or reduce the total number of employees so engaged, or deploy any other person to perform the Services (or the relevant part of the Services); or
- (f) terminate or give notice to terminate the employment or contracts of any persons on the Contractor's Provisional Personnel List save by due disciplinary process, and shall promptly notify, and procure that each Subcontractor shall promptly notify, the Council or, at the direction of the Council, any Replacement Provider and any Replacement Sub-contractor of any notice to terminate employment given by the Contractor or relevant Sub-contractor or received from any persons listed on the Contractor's Provisional Personnel List regardless of when such notice takes effect.
- 3.6 During the Term, the Contractor shall provide, and shall procure that each Sub-contractor shall provide, to the Council any information the Council may reasonably require relating to the manner in which the Services are organised, which shall include:
 - (a) the numbers of employees engaged in providing the Services;
 - (b) the percentage of time spent by each employee engaged in providing the Services; and
 - (c) a description of the nature of the work undertaken by each employee by location.
- 3.7 The Contractor shall provide, and shall procure that each Sub-contractor shall provide, all reasonable cooperation and assistance to the Council, any

Replacement Provider and/or any Replacement Sub-contractor to ensure the smooth transfer of the Transferring Contractor Employees on the Service Transfer Date including providing sufficient information in advance of the Service Transfer Date to ensure that all necessary payroll arrangements can be made to enable the Transferring Contractor Employees to be paid as appropriate. Without prejudice to the generality of the foregoing, within 5 Working Days following the Service Transfer Date, the Contractor shall provide, and shall procure that each Sub-contractor shall provide, to the Council or, at the direction of the Council, to any Replacement Provider and/or any Replacement Sub-contractor (as appropriate), in respect of each person on the Contractor's Final Personnel List who is a Transferring Contractor Employee:

- (a) the most recent month's copy pay slip data;
- (b) details of cumulative pay for tax and pension purposes;
- (c) details of cumulative tax paid;
- (d) tax code;
- (e) details of any voluntary deductions from pay; and
- (f) bank/building society account details for payroll purposes.
- 3.8 The Council regards compliance with this paragraph 3 as fundamental to the Agreement. In particular, failure to comply with paragraphs 3.1 and 3.2 in respect of the provision of accurate information about the Transferring Contractor Employees shall entitle the Council to suspend payment of the Charges until such information is provided, or indefinitely. The maximum sum that may be retained under this paragraph 3.8 shall not exceed an amount equivalent to the Charges that would be payable in the three month period following the Contractor's failure to comply with paragraphs 3.1 or 3.2, as the case may be.
- 3.9 Any change to the Staffing Information which would increase the total employment costs of the staff in the six months prior to termination of this Agreement shall not (so far as reasonably practicable) take place without the Council's prior written consent, unless such changes are required by law. The Contractor shall supply to the Council full particulars of such proposed changes and the Council shall be afforded reasonable time to consider them.

3.10 The Contractor shall indemnify and shall keep indemnified in full the Council and at the Council's request any Replacement Provider against all Direct Losses arising from any claim by any party as a result of the Contractor or subcontractor failing to provide or promptly to provide the Council and/or any Replacement Provider where requested by the Council with any information required under this Clause 3.1 to 3.4 inclusive ("the Retendering Information") and/or Employee Liability Information or to provide full Retendering Information and/or Employee Liability Information or as a result of any material inaccuracy in or omission from the Retendering Information and/or Employee Liability Information provided that this indemnity shall not apply to the extent that such information was originally provided to the Contractor or any sub-contractor by the Council and was materially inaccurate or incomplete when originally provided.

4. EMPLOYMENT REGULATIONS EXIT PROVISIONS

4.1 The Council and the Contractor acknowledge that subsequent to the commencement of the provision of the Services, the identity of the provider of the Services (or any part of the Services) may change (whether as a result of termination or Partial Termination of this Contract or otherwise) resulting in the Services being undertaken by a Replacement Provider and/or a Replacement Sub-contractor. Such change in the identity of the Contractor of such services may constitute a Relevant Transfer to which the Employment Regulations and/or the Acquired Rights Directive will apply. The Council and the Contractor further agree that, as a result of the operation of the Employment Regulations, where a Relevant Transfer occurs, the contracts of employment between the Contractor and the Transferring Contractor Employees (except in relation to any contract terms disapplied through operation of regulation 10(2) of the Employment Regulations) will have effect on and from the Service Transfer Date as if originally made between the Replacement Provider and/or a Replacement Subcontractor (as the case may be) and each such Transferring Contractor Employee.

- 4.2 The Contractor shall, and shall procure that each Sub-contractor shall, comply with all its obligations in respect of the Transferring Contractor Employees arising under the Employment Regulations in respect of the period up to (and including) the Service Transfer Date and shall perform and discharge, and procure that each Sub-contractor shall perform and discharge, all its obligations in respect of all the Transferring Contractor Employees and other employees or former employees of the Contractor or each Sub-contractor (who had been engaged in the provision of the Services) arising in respect of the period up to (and including) the Service Transfer Date (including the payment of all remuneration, benefits, entitlements and outgoings, all wages, accrued but untaken holiday pay, bonuses, commissions, payments of PAYE, national insurance contributions and pension contributions which in any case are attributable in whole or in part to the period ending on (and including) the Service Transfer Date) and any necessary apportionments in respect of any periodic payments shall be made between: (i) the Contractor and/or the Sub-contractor (as appropriate); and (ii) the Replacement Provider and/or Replacement Subcontractor.
- 4.3 Subject to clause 4.4, the Contractor shall indemnify the Council and/or the Replacement Provider and/or any Replacement Sub-contractor against any Employee Liabilities in respect of any Transferring Contractor Employee (or, where applicable any employee representative as defined in the Employment Regulations) arising from or as a result of:
 - (a) any act or omission of the Contractor or any Sub-contractor whether occurring before, on or after the Service Transfer Date;
 - (b) the breach or non-observance by the Contractor or any Sub-contractor occurring on or before the Service Transfer Date of:
 - (i) any collective agreement applicable to the Transferring Contractor Employees; and/or
 - (ii) any other custom or practice with a trade union or staff association in respect of any Transferring Contractor Employees which the Contractor or any Sub-contractor is contractually bound to honour;

- (c) any claim by any trade union or other body or person representing any Transferring Contractor Employees arising from or connected with any failure by the Contractor or a Sub-contractor to comply with any legal obligation to such trade union, body or person arising on or before the Service Transfer Date;
- (d) any proceeding, claim or demand by HMRC or other statutory Council in respect of any financial obligation including, but not limited to, PAYE and primary and secondary national insurance contributions:
 - (i) in relation to any Transferring Contractor Employee, to the extent that the proceeding, claim or demand by HMRC or other statutory Council relates to financial obligations arising on and before the Service Transfer Date; and
 - (ii) in relation to any employee who is not a Transferring Contractor Employee, and in respect of whom it is later alleged or determined that the Employment Regulations applied so as to transfer his/her employment from the Contractor to the Council and/or Replacement Provider and/or any Replacement Sub-contractor, to the extent that the proceeding, claim or demand by HMRC or other statutory Council relates to financial obligations arising on or before the Service Transfer Date;
- (e) a failure of the Contractor or any Sub-contractor to discharge or procure the discharge of all wages, salaries and all other benefits and all PAYE tax deductions and national insurance contributions relating to the Transferring Contractor Employees in respect of the period up to (and including) the Service Transfer Date);
- (f) any claim made by or in respect of any person employed or formerly employed by the Contractor or any Sub-contractor other than a Transferring Contractor Employee for whom it is alleged the Council and/or the Replacement Provider and/or any Replacement Sub-contractor may be liable by virtue of this Contract and/or the Employment Regulations and/or the Acquired Rights Directive; and
- (g) any claim made by or in respect of a Transferring Contractor Employee or any appropriate employee representative (as defined in the

Employment Regulations) of any Transferring Provider Employee relating to any act or omission of the Contractor or any Sub-contractor in relation to its obligations under regulation 13 of the Employment Regulations, except to the extent that the liability arises from the failure by the Council and/or Replacement Provider to comply with regulation 13(4) of the Employment Regulations.

- 4.4 The indemnities in clause 4.3 shall not apply to the extent that the Employee Liabilities arise or are attributable to an act or omission of the Replacement Provider and/or any Replacement Sub-contractor whether occurring or having its origin before, on or after the Service Transfer Date, including any Employee Liabilities:
 - (a) arising out of the resignation of any Transferring Contractor Employee before the Service Transfer Date on account of substantial detrimental changes to his/her working conditions proposed by the Replacement Provider and/or any Replacement Sub-contractor to occur in the period on or after the Service Transfer Date); or
 - (b) arising from the Replacement Provider's failure, and/or Replacement Subcontractor's failure, to comply with its obligations under the Employment Regulations.
- 4.5 If any person who is not a Transferring Contractor Employee claims, or it is determined in relation to any person who is not a Transferring Contractor Employee, that his/her contract of employment has been transferred from the Contractor or any Sub-contractor to the Replacement Provider and/or Replacement Sub-contractor pursuant to the Employment Regulations or the Acquired Rights Directive, then:
 - (a) the Council shall procure that the Replacement Provider shall, or any Replacement Sub-contractor shall, within five Working Days of becoming aware of that fact, give notice in writing to the Contractor; and
 - (b) the Contractor may offer (or may procure that a Sub-contractor may offer) employment to such person within 15 Working Days of the notification by the Replacement Provider and/or any and/or Replacement Sub-contractor or

take such other reasonable steps as it considers appropriate to deal with the matter provided always that such steps are in compliance with Law.

- 4.6 If such offer is accepted, or if the situation has otherwise been resolved by the Contractor or a Sub-contractor, the Council shall procure that the Replacement Provider shall, or procure that the Replacement Sub-contractor shall, immediately release or procure the release of the person from his/her employment or alleged employment.
- 4.7 If after the 15th Working Day period specified in clause 4.5(b) has elapsed:
 - (a) no such offer of employment has been made;
 - (b) such offer has been made but not accepted; or
 - (c) the situation has not otherwise been resolved

the Council shall advise the Replacement Provider and/or Replacement Subcontractor, as appropriate that it may within five Working Days give notice to terminate the employment or alleged employment of such person.

- 4.8 Subject to the Replacement Provider and/or Replacement Sub-contractor acting in accordance with the provisions of clause 4.5 to clause 4.7, and in accordance with all applicable proper employment procedures set out in applicable Law, the Contractor shall indemnify the Replacement Provider and/or Replacement Sub-contractor against all Employee Liabilities arising out of the termination pursuant to the provisions of clause 4.7 provided that the Replacement Provider takes, or shall procure that the Replacement Sub-contractor takes, all reasonable steps to minimise any such Employee Liabilities.
- 4.9 The indemnity in clause 4.8:
 - (a) shall not apply to:
 - (i) in any case in relation to any alleged act or omission of the Replacement Provider and/or Replacement Sub-contractor, any claim for:
 - (A) discrimination, including on the grounds of sex, race, disability, age, gender reassignment, marriage or civil partnership, pregnancy and

- maternity or sexual orientation, religion or belief; or (B) equal pay or compensation for less favourable treatment of part-time workers or fixed-term employees; or
- (ii) any claim that the termination of employment was unfair because the Replacement Provider and/or Replacement Sub-contractor neglected to follow a fair dismissal procedure; and
- (b) shall apply only where the notification referred to in clause 4.5(a) is made by the Replacement Provider and/or Replacement Sub-contractor to the Contractor within six months of the Service Transfer Date.
- 4.10 If any such person as is described in clause 4.5 is neither re-employed by the Contractor or any Sub-contractor nor dismissed by the Replacement Provider and/or Replacement Sub-contractor within the time scales set out in clause 7.5 to clause 4.7, such person shall be treated as a Transferring Contractor Employee and the Replacement Provider and/or Replacement Sub-contractor shall comply with such obligations as may be imposed upon it under applicable Law.

4.11 Not Used.

- 4.12 The Contractor shall, and shall procure that each Sub-contractor shall, promptly provide to the Council and any Replacement Provider and/or Replacement Sub-contractor, in writing such information as is necessary to enable the Council, the Replacement Provider and/or Replacement Sub-contractor to carry out their respective duties under regulation 13 of the Employment Regulations. The Council shall procure that the Replacement Provider and/or Replacement Sub-contractor, shall promptly provide to the Contractor and each Sub-contractor in writing such information as is necessary to enable the Contractor and each Sub-contractor to carry out their respective duties under regulation 13 of the Employment Regulations.
- 4.13 Subject to clause 4.14, the Council shall procure that the Replacement Provider indemnifies the Contractor on its own behalf and on behalf of any Replacement Sub-contractor and its sub-contractors against any Employee

Liabilities in respect of each Transferring Contractor Employee (or, where applicable any employee representative (as defined in the Employment Regulations) of any Transferring Contractor Employee) arising from or as a result of:

- (a) any act or omission of the Replacement Provider and/or Replacement Sub-contractor;
- (b) the breach or non-observance by the Replacement Provider and/or Replacement Sub-contractor on or after the Service Transfer Date of:
 - (i) any collective agreement applicable to the Transferring Contractor Employees; and/or
 - (ii) any custom or practice in respect of any Transferring Contractor Employees which the Replacement Provider and/or Replacement Subcontractor is contractually bound to honour;
- (c) any claim by any trade union or other body or person representing any Transferring Contractor Employees arising from or connected with any failure by the Replacement Provider and/or Replacement Sub-contractor to comply with any legal obligation to such trade union, body or person arising on or after the Service Transfer Date;
- (d) any proposal by the Replacement Provider and/or Replacement Sub-contractor to change the terms and conditions of employment or working conditions of any Transferring Contractor Employees on or after their transfer to the Replacement Provider or Replacement Sub-contractor (as the case may be) on the Relevant Transfer Date, or to change the terms and conditions of employment or working conditions of any person who would have been a Transferring Contractor Employee but for their resignation (or decision to treat their employment as terminated under regulation 4(9) of the Employment Regulations) before the Service Transfer Date as a result of or for a reason connected to such proposed changes;
- (e) any statement communicated to or action undertaken by the Replacement Provider or Replacement Sub-contractor to, or in respect of, any Transferring Contractor Employee on or before the Service Transfer Date regarding the Relevant Transfer which has not been agreed in advance with the Contractor in writing;

- (f) any proceeding, claim or demand by HMRC or other statutory Council in respect of any financial obligation including, but not limited to, PAYE and primary and secondary national insurance contributions:
 - (i) in relation to any Transferring Contractor Employee, to the extent that the proceeding, claim or demand by HMRC or other statutory Council relates to financial obligations arising after the Service Transfer Date; and
 - (ii) in relation to any employee who is not a Transferring Contractor Employee, and in respect of whom it is later alleged or determined that the Employment Regulations applied so as to transfer his/her employment from the Contractor or Sub-contractor, to the Replacement Contractor or Replacement Sub-contractor to the extent that the proceeding, claim or demand by HMRC or other statutory Council relates to financial obligations arising after the Service Transfer Date;
- (g) a failure of the Replacement Provider or Replacement Sub-contractor to discharge or procure the discharge of all wages, salaries and all other benefits and all PAYE tax deductions and national insurance contributions relating to the Transferring Contractor Employees in respect of the period from (and including) the Service Transfer Date; and
- (h) any claim made by or in respect of a Transferring Contractor Employee or any appropriate employee representative (as defined in the Employment Regulations) of any Transferring Contractor Employee relating to any act or omission of the Replacement Provider or Replacement Sub-contractor in relation to obligations under regulation 13 of the Employment Regulations.
- 4.14 The indemnities in clause 4.13 shall not apply to the extent that the Employee Liabilities arise or are attributable to an act or omission of the Contractor and/or any Sub-contractor (as applicable) whether occurring or having its origin before, on or after the Service Transfer Date, including any Employee Liabilities arising from the failure by the Contractor and/or any Sub-contractor (as applicable) to comply with its obligations under the Employment Regulations.

- 4.15 The parties shall co-operate to ensure that any requirement to inform and consult with the employees and or employee representatives in relation to any Relevant Transfer to a Replacement Provider will be fulfilled.
- 4.16 The parties agree that the Contracts (Rights of Third Parties) Act 1999 shall apply to clause 3 and 4, to the extent necessary to ensure that any Replacement Provider shall have the right to enforce the obligations owed to, and indemnities given to, the Replacement Provider by the Contractor or the Council in its own right under section 1(1) of the Contracts (Rights of Third Parties) Act 1999.
- 4.17 Despite clause 4.16, it is expressly agreed that the parties may by agreement rescind or vary any terms of this Agreement without the consent of any other person who has the right to enforce its terms or the term in question despite that such rescission or variation may extinguish or alter that person's entitlement under that right.

Appendix 1 Specification



Appendix 2

Tender and Tender Response Document



Appendix 3 Tender Schedules – Prices





RMCB 031. PPM/SC/E02/2018. CONTRACT SPECIFICATION DOCUMENT. MAINTENANCE OF LIFE SAFETY SYSTEMS – FIRE ALARMS AND EMERGENCY LIGHTING SYSTEMS.

Prepared by: Shropshire Council Property Services Group January 2018

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1 GENERAL CONDITIONS

1.1 Definitions

"Budget Holder" refers to the person/s responsible for the individual budget assigned to each property. The Client has delegated responsibility for most of the properties covered under the scope of this Contract, however it remains the Contractors responsibility to determine the individual arrangements for each property.

"Client" refers to Shropshire Council's Premises Services Manager or any person appointed by them to act on their behalf – i.e. the Contract Administrator or relevant Surveyor.

"Contract" refers to agreement entered into between the Council and the Contractor to execute the works referred to within this document.

"Contractor's Base" refers to the Contactors registered company address from which the works will be executed from.

"Contractor" refers to the company or organisation contracted to provide the services specified.

"Council" refers to Shropshire Council and any of its employees

"Normal Working Hours" is defined as being between 08:00 and 17:00 Monday to Friday excluding any bank holidays

"Out of Hours" refers to beyond the normal working hours of Monday to Friday 08:00 to 17:00

"Property" – refers to the entire premises where the inspection or repair work is to take place. This also covers the externals and roof of the premises.

"Service Personnel" refers to the Contractors staff executing the service works on site.

"Skilled Person" refers to a person who possesses, as appropriate to the nature of the works to be undertaken, adequate education, training and practical skill, and who is able to perceive risks and avoid hazards involved in the delivery of the works encompassed by this contract.

1.2 Contract Documentation

The specification must be read in conjunction with, and may be modified by, other documents comprising the full tender documentation.

1.3 General Contract Performance

The Client will operate a Performance Monitoring System for the Contractor working under this Contract, to enable the recording of and act on, under performance in respect of performance, price and quality.

The system will be a RAG (Red, Amber, and Green) traffic light system for any works done under the scope of the contact, this is also to include day works. A Contractor who performs adequately and in accordance with our requirements will be recorded as 'Green', all Contractors will start with a Green status by default.

The monitoring areas will generally be, but are not restricted to:

- 1. Health and Safety/Insurance
- 2. Quality of Workmanship
- 3. Programme

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4. Cost

5. Attendance

Examples of issues that could lead to an Improvement, Registration of Concern or Warning Notice being raised are repeated instances of:- H & S lapses on sites, Failures to produce timely H & S Plans/Manuals, unacceptable work, poor workmanship, use of non-specified materials without authorisation, inadequate control of sub-contractors, lack of adequate services commissioning, insufficient provision of resources, **inadequate programming**, failure to adhere to timescales/sectional completions, failure to provide financial information, untimely provision of final accounts.

A rating status can be notified at any time during the project but one will be recorded as a minimum at Practical Completion (if it is an Amber or Red, otherwise a Green will be assumed).

The system process steps are;

- 1. Improvement Notice Issue to the Contractor an "Improvement (Amber) Notice" recording the issues and giving the opportunity to improve. Issue of an Improvement Notice will be by email or formal letter.
- 2. Registration of Concern Issue to the Contractor a "Registration of (Amber) Concern" recording the issues and any previous Notifications and requiring immediate response to the issues raised and performance improvement. The Contractor may be asked to attend a formal meeting to explain the reasons for poor performance and provide mitigation. Issue of the ROC will be via email or formal letter.
- 3. Warning Notice Issue to the Contractor a "Warning (Red) Notice" recording the issues, previous Notifications and requiring immediate improvement under threat of contract termination, with a review period of six months or until improvement can be proven to the satisfaction of Premises Services, whichever is the shorter period. It may also require the Contractor to attend a formal meeting to explain why no improvement has been made. Issue of Warning will be via email or formal letter.
- 4. Termination Notice Issue to the Contractor a "Termination (Red) Notice" recording the issues, previous Notifications and advising of termination of the contract. Issue will be via formal letter.

Under exceptional circumstances an issue may be notified and recorded which would warrant an immediate "Red" notification being issued, similarly two notifications in the same monitoring area can result in the same action.

Notwithstanding the above the recognised options available under the Terms & Conditions of contracts will still be available to the Client.

The above system will form part of the feedback process that will provide input into the Council's Key Performance Indicator system (KPI) together with Client Satisfaction feedback and Contract Administrator/Employers Agent evaluation.

1.4 General

The Contractor shall provide the Client with information to allow the Client to assess the competency of the Contractor and individual personnel carrying out the service work. This shall include as a minimum requirement the names of the specific persons who may carry out the work. It shall also include details of the quality system operated by the Contractor.

The Contractor will obtain agreement from the Client before substituting alternative personnel before or during the contract.

The Contractor's tender should include a method statement for the work to be undertaken.

The Contractor's insurance arrangements must comply with the tender requirements and be in force before work is allowed to commence. The Contractor should make copies of the policies available for approval.

All work and procedures must adhere to relevant regulations, statutes and codes of practice.

The Contractor must comply with the Client's Health & Safety Policy. Failure to do so may result in immediate expulsion of Contractor personnel from the site.

All hazardous or inflammable materials brought onto site must be notified to the Client in compliance with the 'Control of Substances Hazardous to Health Regulations, 2002'. All hazardous waste generated during sampling must be removed from site by the Contractor in compliance with the 'Health and Safety at Work etc. Act 1974'.

All work and procedures shall be undertaken with due care to avoid damage to the contents and fabric of the building.

The Contractor is expected to exercise politeness, confidentiality and discretion during the course of the maintenance work. Results of the service may only be divulged to the Client's representative and other persons nominated by the Client.

1.5 Important Notes

Contractors shall be responsible for visiting the site(s) to take all their own measurements, site surveys, necessary particulars and shall make arrangements with the establishment for gaining access to the relevant areas.

The Contractor shall have the means to comply with the terms of the contract, bearing in mind that the equipment within the premises will be of a differing manufacture.

The Contractors operative(s) shall carry a range of tools, suitable access equipment, equipment access keys, calibrated test instruments and any other necessary equipment to perform this function satisfactorily.

The Contractor shall provide supervisory staff to regularly monitor the performance and quality of the work of its operative(s).

The contractor shall include in the tendered costs those that will be incurred for any administrative duties such as photocopying, providing duplicate electronic reports and communication costs.

The Contractor shall familiarise themselves with the site and in particular to the problems of gaining access to the site. Damage caused to any property in gaining access to the site by the Contractor or persons servicing the Contractor shall be made good at the Contractor's own expense to the satisfaction of the Client.

The Contractor shall make good any damage caused to the Property by the Contractor or persons servicing the Contractor during the contract at the Contractor's own expense to the satisfaction of the Client.

The Contractor and his employees must report to the premises office or reception whenever they are visiting site to 'book-in', and ensure they 'book-out' when leaving site on all occasions.

Asbestos Management Regulation - Contractors shall be aware that there is a mandatory requirement to read and sign the onsite Asbestos Register prior to the commencement of any work. All operatives working on the servicing and repair of equipment must be in possession of valid asbestos awareness training, copies of these training records are to be submitted to the Client. The Contractor is to exercise extreme caution and remain vigilant when working on Heaters, as the internals of the units are likely to have been excluded from an asbestos management survey due to the non-intrusive nature of the inspections that the reports are generated from.

The Contractor must ensure that all employees working for the Contractor and any persons servicing the Contractor behave in a responsible and respectful manner to all employees of the premises or any persons attending the premises, to include the wearing of suitable, respectable clothing and identity passes.

The works undertaken by the contractor is being undertaken on active Council sites and as such the normal operation of the site(s) shall not be interfered with. Co-operation and liaison with the site manager about any schedule and limitations is imperative.

1.6 Hours of Work

Normal Daytime Hours are defined as: - 8am to 5pm Monday to Friday excluding Statutory and Bank Holidays. Please note there will be no additional costs applicable to the client outside of normal working hours for servicing, as some sites may require working outside the normal daytime hours as defined.

1.7 Identity Passes

All employees and persons servicing the Contractor shall, at the Contractor's expense, be provided with identification passes which meet the minimum acceptable standards of Shropshire Council. The passes shall contain a current photograph of the recipient together with his/her name, also the name of the company by which they are employed and having an authorisation signature, provided by a senior manager/director of that company. The passes should be encapsulated for protection and be available for inspection by premises staff or representatives of the Contract Administrator, at any time while the operative is on site. The passes are also to contain the engineers DBS number.

1.8 General Health and Safety

The site shall be maintained as a clean area at all times free of any litter or debris. The Contractor shall ensure that all public areas and pathways are left clear and free of hazards at all times and leave the premises clean and tidy on completion of the work.

The Contractor shall provide suitable first aid facilities on site.

The Contractor shall ensure that all personnel are provided with, and instructed to wear, proprietary personal protective equipment (PPE) where and whenever there is a risk of injury.

If the premises management agree to provide in-house toilet facilities, the Contractor shall ensure that such facilities and access to and from them, are maintained with all due care and 'left as found' on completion of the contract.

The contractor shall at all time adopt the working practices as defined in the RAMS.

1.9 Legislation

The Contractor's attention is drawn to the following Health, Safety and Welfare Legislation:

- The Health and Safety at Work Act 1974 (HASAWA)
- Workplace (Health, Safety and Welfare) Regulations 1992 (WHSWR)
- Management of Health & Safety at Work Regulations 1999 (MHSWR)
- Construction and Design Management Regulations 2015 (CDM)
- Lifting Operations & Lifting Equipment Regulations 1998 (LOLER)
- Personal Protective Equipment at Work Regulations 1992
- Personal Protective Equipment Regulations 2002
- Health and Safety (First Aid) Regulations 1981
- Control of Substances Hazardous to Health Regulations 2002 (COSHH)
- Electricity at Work Regulations 1989
- Regulatory Reform (Fire Safety) Order 2005 (RRFSO)
- Reporting of Injuries, Diseases & Dangerous Occurrences Regulations 2013
- Manual Handling Operations Regulations 1992
- Provision & Use of Work Equipment Regulations 1998 (PUWER)
- Control of Noise at Work Regulations 2005
- Environmental Protection Act 1990
- The Control of pollution Act 1989
- Confined Space Regulations 1997
- Working at Height Regulations 2005 (WAHR)
- The Control of Asbestos Regulations 2012
- F-Gas Regulations 2015
- Regulatory Reform (Fire Safety) Order 2005 (RRO)

This is not a complete list of the relevant legislation and is presented only as a guide to assist the Contractor.

1.10 Risk Assessments and Method Statements

The Contractor shall carry out a detailed and recorded "Risk Assessment" and 'Method Statement' for the works and **submit two copies with the completed tender documents**.

General Principle of Risk Assessment: The risk assessment shall identify what measures the Contractor needs to take to comply with the requirements and prohibitions imposed on him by or under the "relevant statutory provisions". This phrase covers the general duties in the Health and Safety at Work Act etc. 1974 and more specific duties in the various Acts and Regulations (including the Management of Health and Safety at Work Regulations) 1999 associated with Health and Safety at Work

The Contractor shall ensure that he undertakes a risk assessment and provides a method statement for his means of access to allow for inspection and testing.

All works shall be carried out in strict accordance with the requirements of "The Work at Height Regulations 2005.

The Contractor shall ensure that all personnel employed upon this contract are suitably trained and experienced and competent to work at height.

Contractors are reminded that for certain hazardous operations, they will be required to prepare a method statement for the work. It is anticipated that such statements will include, where applicable 'the sequence and method of work'.

The Client will always require a method statement for the following types of work:-

- Demolition
- Steel erection
- Entry into confined spaces
- Handling and removal of asbestos
- Use of explosives (including cartridge tools)
- Roof works and other overhead work
- Contaminated sites or buildings
- Other high risk activities may also require a Permit to Work

In many instances method statements can form the control measures required by risk assessment and the document can be accepted as such.

1.11 Construction Phase Health and Safety Plan (CPP)

The Contractor shall provide a sufficiently detailed CPP that will demonstrate how the servicing element of the Contract will be managed safely across all Properties encompassed by the Contract. Individual CPPs will not normally be required where the service contract is for more than one location

However, for all works that fall under the scope of Construction (i.e. outside of servicing), as defined under the CDM regulations, the Contractor shall ensure that a specific CPP is available on site and reflects the safety arrangements relevant to that site. For example, protection of the public, exposure to asbestos, electricity and confined spaces, etc. See HSE site for further information.

In addition, suitably developed RAMS will routinely be required for the servicing element and any additional works identified by servicing. These will be available on site.

1.12 Control of Substances Hazardous To Health

All chemicals to be used in the servicing and cleaning process to be advised to the Contract Administrator complete with all your relevant COSHH Assessments and copy of the manufacturers Hazard Data Sheets for prior approval.

1.13 Disclosure and Baring Service (DBS)

All operatives working under this contract on site, must be in possession of a current enhanced DBS certificate. Written confirmation of compliance with this requirement must form part of the tender submission. Continual compliance with this requirement for the duration of the Contract is a strict mandatory requirement. Failure to comply will lead to termination of the Contract.

1.14 Data Protection

The Contractor shall in relation to the performance of his obligations under this Contract be contractually bound to the Client to act in a way which is consistent with the obligations of a public authority under the Data Protection Act 1998 and in particular the Principles of the Data Protection Act 1998.

The British Standard for the secure destruction of confidential material (BS EN 15713:2009) applies to confidential information in all its forms. It requires companies to dispose of confidential information by shredding or disintegration. Confidential materials include paper records, computer hard drives and CDs/DVDs.

Organisations must ensure that any documents containing confidential contract information must be disposed of in a manner that complies with BS EN 15713:2009 when transporting, storing and destroying documents.

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The Data Protection Act 1998 introduced a requirement in October 2000 that all organisations that are contracted to provide services to the Client and that services includes processing of personal data are obliged to ensure secure storage of data.

The Contractor shall at all time during the terms of the Contract implement appropriate technical and organisational measures acceptable by the Council to protect any personal data being accessed or processed by unlawful processing of personal data and against accidental loss or destruction of or damage to personal data held or processed by the Contractor and that the Contractor shall have taken all reasonable steps to ensure reliability of any of their staff which will have access to personal data processed as part of the contract.

The Contractor shall act only on the Council's instructions in relation to the processing of any personal data provided to the Contractor by the Council or on behalf or by the Council's employees or former employees.

Upon receipt of at least 7 days' notice the Contractor shall allow access to any relevant premises owned or controlled by the Contractor to inspect procedures descripted above and will, on the Council's request, prepare a report to the Council as to the Contractor's current technical and organisational measures used to protect any such personal data.

The Contractor shall consider all reasonable suggestions which the Client may put to the Contractor to ensure that the level of protection provided for personal data is in accordance with this document and make changes suggested unless the Contractor can prove to the Client reasonable satisfaction that they are not necessary to ensure on going compliance with the Contractor undertaking in the clauses stated above.

1.15 Business Continuity

The Contractor is required to have fully considered Business Continuity arrangements and developed robust Business Continuity Plans which will minimise any effects on this Contract should the Contractor's resources or operations be compromised through an unplanned event. The Contractor shall make available upon request for inspection their Business Continuity plans which, as a minimum, shall detail contingencies in the event of loss or reduced Contract Administration staff, office facilities or IT infrastructure and craft operatives and/or subcontractors in the event of widespread illness i.e. flu pandemic. Additional contract sensitive issues i.e. supply chain management should also be considered.

1.16 Access to Plant and Equipment

The Contractor is to supply all suitable access equipment required to gain safe access to all parts of the installation.

The Contractor shall supply all access equipment, including ladders, platforms, MEWPs and mobile units etc., to gain access to all plant & equipment at the properties listed within the Schedule of Properties (Appendix 1).

The Contractor shall ensure that their operatives are fully trained and competent to use the access equipment required and utilised to safely access areas required.

The Contractor shall allow in their costs, those that will be incurred by moving stored items to allow access to plant along with subsequent reinstatement.

No additional costs shall be charged by the Contractor for any of the above.

1.17 Transport

The contract shall be deemed to include all transport cost for work persons performing work within the contract.

1.18 Recalls

Return service visits within 28 days necessitated in the judgement of the Contract Administrator by earlier inspection and test shall be at the Contractor's expense.

1.19 Hazardous Situations

Should a hazardous situation to the buildings occupants become apparent (i.e. failure of a system or electrical hazard), the appropriate service should be isolated and the situation drawn immediately to the Contract Administrator's attention by telephone on Shrewsbury (01743 281096).

1.20 Additions / Deletions of Properties

The Client may, during the period of the Contract, wish to add or delete properties from the schedule. Any such additions or deletions shall be effected by giving the Contractor one months' notice in writing and shall be effected without penalty to the Client. The floor area given may also alter due to building or demolitions.

1.21 Contract Adjustments

For the purpose of additions and deletions, the total contract sum shall be adjusted by the tendered contract rates.

1.22 Authorisation of Work

All work to be carried out beyond the scope (i.e. repair work) of the Specification and Servicing Schedule shall be authorised by the Client and Budget Holder before the work is undertaken.

The Client reserves the right to seek competitive alternative quotations for any works that fall outside the scope of the servicing.

1.23 Consumables

The Contract shall be deemed to be inclusive of all consumables and cleaning materials necessary to complete the requirements of the contract. Consumables are defined as all items of equipment, materials or components that have to be replaced on a regular basis.

1.24 Inspection of Work

The Contractor shall be required from time to time to partially dismantle and re-assemble any items of equipment upon request, as far as is reasonably practicable, to demonstrate the nature of the servicing work carried out and that the work has been completed in accordance with the manufacturers and Client service requirements. This is to include making available any faulty items or items replaced for inspection indicating the nature of the fault. No costs shall be incurred to the Client for this element of the contract.

1.25 Liability for Accidents and Damage

The Contractor shall exercise reasonable care in carrying out its obligations and agrees to indemnify the Client in respect of all damage to property and injury to persons to the extent that such damage or injury arises directly from the Contractor's negligence. The Contractor's insurance shall provide a minimum indemnity cover of five million pounds per event and total liability shall be uncapped.

1.26 Service Routines

The service routines outlined in the Servicing Schedule (Appendix A) are to be read in conjunction with British Standards and industry guidelines. These defined routines prescribe the base standard and shall not preclude any requirements of relevant legislation, regulations, guidance and manufactures instructions

1.27 Site Protection

The Contractor shall be responsible for the protection of the site, the works and the public against all theft, damage or injury and shall allow for all necessary watching and lighting for the security of the works and protection of the public.

The Contractor shall also erect and maintain any necessary temporary barriers or other means to protect and prevent accidental or unauthorised approach to potentially hazardous areas, such as incomplete plant or partially dismantled work platforms, unfenced drops, treated floor areas, hot or chemical processes etc. and remove on completion.

1.28 Review Meetings

It is to be assumed that the Contractor's Contract Manager will be required to attend quarterly contract review meetings with the Client at Shropshire Councils HQ, to discuss contract performance and any other matters deemed necessary. The frequency of these meeting may be reduced based upon the Clients requirements, the frequency may be increased to address areas of poor performance.

1.29 Taking of Photographs

The Contractor shall advise the Head of school and college sites that their engineers will be taking photographs, for inclusion with the formal servicing report. Approval shall be granted before any photographs are to be taken.

1.30 Delegation

The Contractor shall not delegate performance of the whole or any part of this contract to any person or company unless they have obtained the written permission of the Client.

Where permitted, delegation shall only be to another contractor on the Client's approved list and may only be on a short term basis and in no circumstances shall it constitute more than 10% of the total scheduled contract works.

1.31 Items under warranty

If during the course of the Contractors inspection of the Property, they find new items of plant defective or incorrectly installed, they are to notify the Client so as the original installing contractor can be called upon to rectify the defect(s) under warranty.

1.32 Named Contacts and Service Personnel

The Contractor shall appoint and supply the details of a dedicated personnel to carry out the administrative duties required of the Contractor. The details are to be provided to the Client along with alternative details to cover leave and sickness.

Any changes to the Service Personnel used under this Contract shall be advised to the Client immediately, with the Contractor providing the Client details of their qualifications and DBS numbers.

1.33 Electrical Works

Any electrical work or work servicing and repairing electrical controls, components and wiring, shall be carried out by a Skilled Person in a manner to comply with B.S. 7671 Requirements for Electrical Installations – IEE wiring regulations as amended to date and BS5839-1 as amended to date.

All electrical works shall be in accordance with Shropshire Councils Standard Electrical Specification SP(E).

1.34 Workmanship Standards

All works executed under this contract shall be to standard expected by Skilled Person. The Client reserves the right to reject work at the Contractors expense if the Client deems it to be unacceptable.

2 SPECIFIC REQUIREMENTS

2.1 Scope of Contract

The Contract shall comprise of the inspection, test and certification of the following life safety systems at Shropshire Council sites along with those of other external clients to the Client:

- Fire alarm systems and all associated detection and equipment in line with the requirements of BS5839-1:2017, BS 5839-6:2013, BS5839-8:2013 and the Servicing Schedule – Appendix A at the frequency defined in the Schedule of Properties – Appendix 1 at the Property.
- 2. The annual inspection and test of the emergency lighting installations at the properties in line with the requirements of BS5266-1:2016 and the Servicing Schedule Appendix A at the Property.

The works indicated above shall enable the Client to demonstrate compliance with the relevant sections of the RRO (Regulatory Reform (Fire Safety) Order 2005).

These visits to be within the months shown in the Schedule of Properties – Appendix 1 and shall not lapse the date given. Inspections are permitted to be undertaken up to 2 weeks early.

The Contract shall comprise of the remedial works required to repair the existing equipment if found to be faulty **subject to the prior approval of the Budget Holder and Client**.

2.2 Duration of the Contract

Fixed price tenders are being invited to the period 1st April 2018 – 31st March 2019. Thereafter, the contract may be extended for a further three years (up to 31st March 2022) subject to satisfactory performance during the contract year and the agreement of the costs for the ensuing 12 months.

Prices submitted are for the period of 1st April 2018 – 31st March 2019, thereafter the contractor is entitled to submit a cost adjustment to the tendered figure on an annual basis that is in line with the Retail Price Index, and which is subject to the approval by the Client. However, in any event, the Client reserves the right to negotiate with the Contractor any proposed annual increase in rates if in its opinion they are not justified.

The Client is entitled under the duration of this contract to amend the content of the scope of works, so as to encompass any regulatory or legislative changes that impact upon the equipment covered under the scope of this contract.

The Client reserves the right to terminate the contract based upon the criteria as detailed in clause 1.3 at any time during the contract period.

2.3 Programme of Work:

The Fire Alarm and Emergency Lighting inspection shall be undertaken simultaneously. As this Contract represents the combination of two previously separate Contracts, the service dates shown in the Schedule of Properties – Appendix 1 represent the current due dates for the separate elements. As this now forms one Contract, the individual service dates for each Property shall be aligned by the Contractor to whichever date falls first for either fire alarm or emergency lighting, this will then become the new anniversary date for future inspections.

2.3.1 Fire Alarms:

2.3.1.1 Bi-annual Visits:

Bi-annual visits shall comprise of undertaking the full requirements clause 45.3 of BS5839-1:2017 at each visit and 50% of the devices under the requirements clause 45.4 of BS5839-1:2017 at each visit, ensuring 100% of the requirements are undertaken in a rolling twelve month period.

Bi-annual visits shall take place every six months

2.3.1.2 Quarterly Visits:

Quarterly visits shall comprise of undertaking the full requirements clause 45.3 of BS5839-1:2017 at each visit and 25% of the devices under the requirements clause 45.4 of BS5839-1:2017 at each visit, ensuring 100% of the requirements are undertaken in a rolling twelve month period.

Quarterly visits shall take place every three months

2.3.2 Emergency Lighting:

An annual visit to carry out the discharge test on all of the units at the Property. The level of coverage provided to the building shall also be assessed taking into account the Properties utilisation and Fire Risk Assessment findings.

Upon the fourth year of the contract, in addition to the annual discharge test, all central battery systems shall have their LV system wiring inspected and tested in accordance with the requirements of section 6 of BS7671 at no extra cost to the Client.

Note, an extremely flexible workforce shall be required on this Contract with regard to hours of work, as a majority of schools and the Some council buildings will require 05:30 or 06:00 am starts so the area will be cleared by the start of the working day. The Crown Courts and Shirehall will require Saturday working. Please note there will be no additional costs applicable to the Client for outside of normal working hours working.

2.4 Schedule of Properties

A Schedule of Properties - Appendix 1 document shall be issued as part of the tender documentation, and again each year upon agreeing to extend the Contract, detailing the Properties that are to be covered under the scope of this Contract and detailing the number of units present (based upon current detail available, however-this-information is not binding and shall be used as a guide only).

2.5 Costs

2.5.1 Fire Alarm Systems

2.5.1.1 Bi-annual Visits

Bi-annual System Unit Cost – A one off per service visit charge per main fire alarm panel. Note this charge is not applicable to repeater panels.

Bi-annual Unit Cost 1 (bell, heat detector or manual call-point) - The additional bi-annual unit maintenance cost per any one bell, electronic sounder, heat detector or manual call-point on a system.

Bi-annual Unit Cost 2 (any automatic detector apart from heat – i.e.: optical; ionisation detectors; multisensor; beam; CO etc.) - The additional bi-annual unit maintenance cost per any one automatic detector on a system (excluding heat).

2.5.1.2 Quarterly Visits

Quarterly System Unit Cost – A one off per service visit charge per main fire alarm panel. Note this charge is not applicable to repeater panels.

Quarterly Unit Cost 1 – (bell, heat detector or manual call-point) - The additional bi-annual unit maintenance cost per any one bell, electronic sounder, heat detector or manual call-point on a system.

Quarterly Unit Cost 2 – (any automatic detector apart from heat – i.e.: optical; ionisation detectors; multisensor; beam; CO etc.) - The additional bi-annual unit maintenance cost per any one automatic detector on a system (excluding heat).

2.5.1.3 Clause 46 of BS5839-1

If through the tendering process, a new Contractor is appointed to undertake this Contract, then the Contractor shall undertake the requirements of Clause 46 of BS5839-1:2017 upon their first visit to each site, at no extra cost to the Client.

If additional sites are added during the Contract period, or if existing systems are replaced, the Contractor shall not be permitted to charge the Client any additional costs for the additional Clause 46 requirements of BS5839-1, but shall undertake this requirement in line with BS5839-1:2017.

2.5.2 **Emergency Lighting Installations**

2.5.2.1 Self-contained

Self-contained Unit Cost – The cost charged for the annual inspection and service of each mains powered self-contained or combined emergency light fitting at the Property in accordance with the requirements of Appendix A – Servicing Schedule.

2.5.2.2 Central Battery Systems

Central Battery Slave Luminaire Unit Cost – The cost charged for the annual inspection and service of each slave luminaire emergency light fitting connected to a central battery system at the property in accordance with the requirements of Appendix A – Servicing Schedule.

Central Battery CBU Unit Cost – The cost charged for the annual inspection and service of each central battery system unit at the property in accordance with the requirements of Appendix A – Servicing Schedule. The Central Battery Unit being defined as unit which houses the batteries, charger and controls.

2.5.3 <u>Unrealistically Low Tendered Unit Costs</u>

The Client reserves the right to reject any tender submission from a Contractor that cannot be justified as commercially viable.

2.5.4 Spares

Spares utilised on the contract are to be charged at the declared mark-up rates from paid wholesale prices and installed utilising the agreed labour rates.

2.5.5 Dayworks

The below only applies to dayworks and shall not apply to any of the inspection processes. These are for any repair work executed under the terms of this contract. The rates are to be populated in the relevant section of the Tender Response Document.

2.5.5.1 Call Out Unit Costs

The fixed rates charged are to account for traveling to and from site, including any mileage costs, in addition to the first hour on site. These rates shall be fixed in accordance with 2.2

The number of Call Out units costs charged to each breakdown call shall be kept to a minimum by ensuring that relevant spares are carried by Service Personnel attending site.

2.5.5.2 Hourly Rates

The hourly rates shall be charged for additional time spent on site beyond the first hour carrying out repair works. These rates shall be fixed in accordance with 2.2 and shall be charged in a maximum of quarter hour increments.

2.5.5.3 Travel Time

The Contractor shall not charge the Client for travel time as this cost is to be included in 2.5.5.1

2.5.5.4 Obtaining Materials

No costs shall be charged to the Client for the time taken to obtain materials, with the exception of emergency repairs.

2.5.5.5 Mileage Rate

No costs shall be charged to the Client for mileage as these costs are to form part of 2.5.5.1

2.6 BAFE

It is a mandatory requirement that the Contractor shall be, and shall remain a member of the BAFE SP203-1 Fire Detection and Alarm Systems scheme for the duration of the Contract (inclusive of subsequent extensions).

It is a mandatory requirement that the Contractor shall be, and shall remain a member of the BAFE SP203-4 Emergency Lighting Systems scheme for the duration of the Contract (inclusive of subsequent extensions).

Actively working towards both or either of these accreditations at time of tendering may be considered at the Clients discretion.

2.7 Access

The Contractor shall make access arrangements at least two working weeks in advance with the Head or Manager of each Property, giving notification that access to the Property is required and to ensure that access will be available. The Head or Manager shall be advised that access will be required to all rooms and areas containing fire alarm and emergency lighting devices.

The Contractor shall make access arrangements for all breakdown calls they receive with the Property before attending site to ensure access can be granted.

Failure to comply with this requirement will result of non-payment of abortive visit charges. A record of with whom contact was made with, will be required in order to sanction abortive visit charges. All work referred to in this Specification shall be carried out during the normal working day unless local arrangements are made. Such local arrangements shall not involve the Council in overtime payments to their own or Contractor's staff.

Please note that access for School properties will not be available during term time between the hours of 9am – 3.30 pm.

2.8 Service Vehicle Equipment List

The following equipment shall be carried as a minimum requirement for servicing and breakdowns:

2.8.1 Fire Alarm

- Smoke pole for the testing of ionisation and optical smoke heads
- Multi type pole for the testing of multisensors, and heat heads
- Detector removal tool
- High reach extension access pole for the above
- Air duster aerosols
- High power industrial vacuum cleaner Note Properties cleaning equipment shall not be used
- Contact grease
- Soldering equipment Note permit to work system for any hot works required.
- Distilled water
- Battery terminal grease
- All necessary ladders and steps
- Battery capacity meter / analyser suitable for SLA batteries
- Calibrated digital multimeter with appropriate test leads
- Tradesman's normal hand tools (VDE approved) and test instruments

The following spare parts shall be carried as a minimum requirement:

- 2No. of each type of detector, optical, ionisation, integrating rate of rise, fixed temperature and bases for Apollo (Series 65, XP95, Discovery, XPander), Menvier and Gent systems).
- 2No. Break Glass Contacts
- Glasses for each of the above
- 2No. bells
- Small electronic components, e.g. resistors, diodes, relays and wiring components
- 2No. SLA 12V 7Ah batteries

2.8.2 **Emergency Lights**

2.8.2.1 Luminaires:

2	Х	Eaton	New Safe 8 IP65 Bulkhead - NS8M
2	Х	Eaton	Britelite Bulkhead - BLSM
1	Χ	Eaton	AG Bulkhead IP65 - AG83ICEL
1	Х	Eaton	New Safe Ex - Exit Sign - SXM
1	Х	Eaton	Exit SE Exit Sign - SE83MICEL
1	Х	Eaton	Beamlite Self-Contained Twin Spot - BEN3

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Equal or approved will be accepted subject to confirmation of performance specification and ICEL accreditation details.

2.8.2.2 Inverter Modules:

The Contractor shall carry an adequate stock of the most common type of inverter and combined type inverter ballast modules that are currently available to suit typical emergency lighting installations.

Inverter / combined inverter ballast units shall be replaced on a like for basis to ensure continued product conformity.

2.8.2.3 Lamps and Tubes

5	Χ	T5 4W White Lamp
10	Χ	T5 8W 840 lamp
10	Χ	T5 18W 835 lamp
5	Х	T8 36W 835 lamp
5	Х	T8 58W 835 lamp
5	Х	T8 70W 835 lamp
10	Х	2D 28W 835 lamp
10	Χ	2D 38W 835 lamp

2.8.2.4 Battery Cells

5	x Yuasa	2 stick high temp D cells
5	x Yuasa	3 stick high temp D cells
5	x Yuasa	4 stick high temp D cells
5	x Yuasa	5 stick high temp D cells
5	x Yuasa	6 stick high temp D cells
5	x Yuasa	2 slab high temp D cells
5	x Yuasa	3 slab high temp D cells
5	x Yuasa	4 slab high temp D cells
4	x Yuasa	6V 7Ah battery

2.8.2.5 **General Parts**

- 10 x Litres de-ionised water (distilled)
- 9 x Self adhesive exit legend plate (various sizes to suit location & distance)

2.9 Abortive Visit Charges

In line with the requirements of clause 2.7, abortive visits shall only be charged in line with the agreed dayworks rates (as declared in the Tender Response Document) and shall normally consist of a Call Out unit cost.

2.10 Spare Parts and Renewals

Rectification of highlighted defects shall only be undertaken in accordance with clause 1.22

The Contractor shall use only genuine manufacturer's spares, except where otherwise directed, with all removed equipment, lamps and batteries to be removed from site and correctly disposed of at the contractor's expense in line with relevant legislation.

Contractor's vehicles at the start of each day shall carry replacement parts as shown in the schedule of spare parts.

The Contractor shall only use new spares, except when otherwise directed. Reconditioned parts are not acceptable, with the exception of no longer obtainable parts.

Random checks of replaced parts may be carried out by the Client. The Contractor shall reimburse the Client for any parts that have been changed and subsequently are found to be in working order.

The Client reserves the right to request copies of supplier's invoices to verify cost mark-up against trade price of materials used against the values stated in the Tender Response Document.

The Contractor shall ensure that they source all materials at the most competitive rates currently available to ensure best value at all times.

All replacement luminaires fitted shall be on a like for like basis if still available. Where fittings are no longer obtainable, <u>replacements shall match the original performance of the fitting</u> replaced to ensure the original design remains valid.

2.11 Live Working

A robust safe system of works shall be adopted at all times, as defined in produced RAMS, to minimise the dangers of any live working required during the inspection.

The guidance contain with HSG85 shall be adhered to at all times as a minimum.

2.12 Marking of Luminaires

At each service visit the Contractor shall fix a small identification number to all fittings not numbered, also a small coloured identification mark alongside the number of each fitting. The colour shall be changed each year. The colour for the year is to be declared to the Contract Administrator. All the old coloured markers to be removed at the time of inspection.

3 SERVICE REPORTS

The Contract Administrator may, during the period of the contract, wish to amend the method of service reporting – i.e. uploading to the cloud

3.1 Fire Alarm Systems

The Contractor shall submit electronically within 7 days of the service a typed report containing the following information to the Contract Administrator:

- 1. Contractor's name and address and emergency contact details
- 2. Property number
- 3. Property name
- 4. The statement (The system is operational and has been checked and tested in accordance with BS 5839-1:2017)
- 5. Type of service i.e. quarterly or bi- annual
- 6. Date of service
- 7. Make and model of panel
- 8. Standby batteries details and date of installation
- 9. Operating Voltage
- 10. Battery condition and capacity as measured by battery capacity meter
- 11. System type i.e. analogue addressable or zonal
- 12. Total number of bells or sounders on system and type i.e. make model
- 13. Total number of manual call points on system and type i.e. make model
- 14. Total number of heat detectors on system and type i.e. make model

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- 15. Total number of optical detectors on system and type i.e. make model
- 16. Total number of ionisation detectors on system and type i.e. make model
- 17. Total number of interface units on system.
- 18. Details of PAVA system and system function test
- 19. BMS interlink check and function test
- 20. Fire Dampers and Louvres function test
- 21. Defects found
- 22. Defects corrected
- 23. Location of all optical or ionisation detectors over 10 years old
- 24. Signature of service engineer
- 25. Signature of a Responsible Officer on site
- 26. CAD drawing

In addition to the above information, a certificate containing the information required as set out in the model form G.6 in BS5839-1:2017 shall be submitted.

The successful contractor shall provide draft forms for approval.

Please note: No hand written reports will be accepted

3.2 Emergency Lighting Installations

The Contractor shall submit electronically within 7 days of the service a typed report containing the following information to the Contract Administrator:

A Periodic Inspection and Test Certificate containing the information as stated in BS5266-1:2016 M.1 to M.3.

A Certificate for Verification of Existing Installations containing the information as stated in BS5266-1:2016 K.1 to K.2 taking into account L.1 to L.4.

The successful contractor shall provide draft forms for approval.

In addition to the above, the contractor shall submit the following as applicable to the installation at the Property (3.2.1; 3.2.2; 3.2.3)

3.2.1 Self-Contained Luminaires

3.2.1.1 <u>Front Sheet:</u>

Header of report:

- 1. Property Name and Address
- 2. Property Number
- 3. Colour Code

One line entry per luminaire:

- 1. Luminaire Number
- 2. Make and Model
- Location
- 4. Cleaned and Tested (tick box)
- 5. Defects Found
- 6. Parts Fitted
- 7. Return Visit (tick box)

Footer of report:

- Signature of Responsible Officer and Signature of Contractors Engineer First Visit Date
- 2. Signature of Responsible Officer and Signature of Contractors Engineer Second Visit Date
- 3. Page number in the format of 1 of x

3.2.1.2 Continuation Sheets:

- 1. One line entry per luminaire
- 2. Luminaire Number
- 3. Make and Model
- 4. Location
- 5. Cleaned and Tested (tick box)
- 6. Defects Found
- 7. Parts Fitted
- 8. Return Visit (tick box)

Footer of report

- Signature of Responsible Officer and Signature of Contractors Engineer First Visit Date
- 2. Signature of Responsible Officer and Signature of Contractors Engineer Second Visit

 Date
- 3. Page number in the format of x of x

3.2.2 <u>Central Battery Units</u>

3.2.2.1 Front Sheet:

Header of report:

- 1. Property Name and Address
- 2. Property Number
- 3. Colour Code
- 4. Number of Cells
- 5. Number of Slaves
- 6. Charger Details
- 7. Cell Type
- 8. Design Rating Hours
- 9. Voltage Off Load Start
- 10. Voltage On Load Start
- 11. Load Current at Start
- 12. Voltage On Load Finish
- 13. Charging Current at Finish
- 14. Charging Current at Return
- 15. Voltage Off Load AC (Maintained units only)

One line entry per cell:

- 1. Cell Number
- 2. Specific Gravity Note if not of sealed construction
- 3. Voltage On Load at Start
- 4. Voltage On Load at Finish
- 5. Comments

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Footer of report

- Signature of Responsible Officer and Signature of Contractors Engineer First Visit Date
- 2. Signature of Responsible Officer and Signature of Contractors Engineer Second Visit Date
- 3. Page number in the format of x of x

3.2.2.2 Continuation Sheets

One line entry per cell:

- 1. Cell Number
- 2. Specific Gravity Note if not of sealed construction
- 3. Voltage On Load at Start
- 4. Voltage On Load at Finish
- 5. Comments

Footer of report

- 1. Signature of Responsible Officer and Signature of Contractors Engineer First Visit
- Signature of Responsible Officer and Signature of Contractors Engineer Second Visit Date
- 3. Page number in the format of x of x

3.2.3 <u>Central Battery Slave Luminaires</u>

3.2.3.1 Front Sheet

One line entry per slave luminaire:

- 1. Property Name and Address
- 2. Property Number
- 3. Colour Code
- 4. Luminaire Number
- 5. Location
- 6. Cleaned and Tested (tick box)
- 7. Lamp Type and Size
- 8. Defects Found
- 9. Parts Fitted

Footer of report:

- Signature of Responsible Officer and Signature of Contractors Engineer First Visit Date
- Signature of Responsible Officer and Signature of Contractors Engineer Second Visit Date
- 3. Page number in the format of x of x

3.2.3.2 Continuation Sheets:

One line entry per slave luminaire:

- 1. Luminaire Number
- 2. Location
- 3. Cleaned and Tested (tick box)
- 4. Lamp Type and Size

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- 5. Defects Found
- 6. Parts Fitted

Footer of report:

- 1. Signature of Responsible Officer and Signature of Contractors Engineer First Visit Date.
- 2. Signature of Responsible Officer and Signature of Contractors Engineer Second Visit

 Date
- 3. Page number in the format of x of x

3.2.4 Repair Works

For all repair works executed, the Contractor shall submit with their invoice a worksheet detailing the works undertaken, accompanied with any required report forms as recommended in the relevant British Standards: i.e. Modification Certificate from BS5839-1:2017; Minor Works Certificate from BS7671; etc.

3.3 Quotations

For all works that fall out the scope of servicing – i.e. repairs required, and are not undertaken at the time of service (subject to the requirements of 1.22), the Contractor shall submit with their service reports an itemised quotation.

The quotation must include a full breakdown of costs, showing individual costs for materials and labour, to enable the quotation to be evaluated fully.

Subject to budget holder approval, the Client will issue the Contractor with an official order number to proceed if deemed necessary.

The Contractor shall use the agreed day rates when preparing quotations to ensure best value to the Client and to enable procurement without seeking alternative quotations.

Notwithstanding the above, the Client reserves the right to seek alternative quotations to monitor the Contractors performance and competitiveness. The Client reserves the right to place orders with other suppliers for repair works if their quotations are deemed to offer preferential rates.

4 INVOICES & PAYMENT

Payment of invoices will be made in arrears following the submission of the service report and invoice.

Payment will be made following the electronic submission of an invoice, on completion of the works and must be presented within 14 days following completion of works. All invoices must clearly state the following information:

- Addressed to PSG, Shropshire Council
- Be on a company letterhead showing company name and address
- If VAT is chargeable, invoice to have a VAT registration number
- Site name, property number and address
- Official Order Number
- Name of person requesting the works
- Date and time of when the order was placed
- Date of visit
- Time arrived on site
- Time left site

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- Sub-contractors details if necessary
- List Materials used along with the cost for each item and mark up
- · Worksheet signed by authorised person on site
- Repair invoices are to contain the RMCB031 reference stated on each invoice submitted.

Not adhering to stipulated criteria may lead to administration penalties.

The Client reserves the right to request copies of supplier's invoices to verify cost mark-up against trade price of materials used against the values stated in the Tender Response Document.

Payment terms shall be 30 days in accordance with Shropshire Councils standard terms and conditions.

5 KEY PERFORMANCE INDICATORS

The Client shall monitor the performance of the Contractor's delivery of the Contract. The Contractor shall meet the following targets on delivery:

Item to be monitored	Target to be met
Adherence to schedule of delivery	95%
Reports received within 7 days of inspection	95%
Invoices received within 14 days of inspection	95%
Accuracy of report documentation	95%

The Client shall issue the Contractor, each calendar month, a report to highlight any overdue inspections based upon the Schedule of Properties - Appendix A document.

Failure to achieve the required targets shall result in the Client evoking the procedures laid down in section 1.3

6 INSPECTION PROCEDURES

The service work shall be carried out according to the provisions of the relevant British Standards and industry guidance.

The requirements of the inspection regime are detailed in the Servicing Schedule document (Appendix A). These defined routines prescribe the base standard and shall not preclude any requirements of relevant legislation, regulations, guidance and manufactures instructions. Where relevant legislation, regulations, guidance and manufactures instructions are more onerous, they shall be adhered to.

7 CALL OUTS AND EMERGENCY REPAIRS

The Contractor shall be required to provide a 24 hour 365 day per year emergency breakdown service. Answer phone services are not acceptable.

The Contractor shall be able to respond to instructions to attend an emergency breakdown by attending site within two hours from receipt of call from the Client.

Breakdowns shall be given priority over planned service visits and must be completed within 24 hours from receipt of a call, unless otherwise agreed with the Client.

For breakdowns reported during normal working hours the Contractor will be issued verbally with an order number, followed by an official order via email within a few days.

For breakdowns reported outside normal working hours the Contractor shall obtain an order number from the Client on the next working day.

The charges and rates for breakdowns and emergency breakdowns i.e. labour rates, materials and travelling rates, together with any special conditions, shall be indicated on the tender form for work not included in the Specification and Schedules. Where the Client considers the charges and special conditions excessive the whole tender may be disqualified.

The Contractor shall provide details of operatives 'on-call' for the out of normal hours breakdown service. Details which shall include names & contact numbers shall be available at the commencement of the contract. These details shall be updated to reflect any revisions immediately following any such revisions. The Contractor shall also re-confirm the contact details prior to each annual extension of the Contract and prior to times of public holidays e.g. Easter, Christmas etc.

The Contractor shall report to the person in charge of the premises if they are unable to complete a repair and inform that person the course of action they are taking i.e. obtaining replacement parts.

In the event of spares/parts not being available from stock or local suppliers the Contractor is to make arrangements for overnight delivery direct from the manufacturer to their agents.

Random checks of replaced parts may be carried out by the Client. The Contractor shall reimburse the Client for any parts that have been changed and subsequently are found to be in working order.



RMCB 031 - MAINTENANCE OF LIFE SAFETY SYSTEMS - FIRE ALARM AND EMERGENCY LIGHTING SYSTEMS SERVICING SCHEDULE

This Servicing Schedule details the servicing requirement of the Client in relation to the maintenance of fire alarm systems and emergency lighting installations. These requirements shall be read in conjunction with relevant industry standards and legislation. If the Contractor is in any doubt of these requirements, they shall seek immediate clarification from the Client.

Item No.	Item	Action	Notes	Comments
		<u>GENERAL</u>		
1	General	All equipment shall be inspected, tested and maintained in strict accordance with the BS5839-1:2017, BS 5839-6:2013, BS5839-1:2013, BS5266-1:2016 and BS7671	Obtain drawing for the site to be inspected.	Drawings to be obtained from Property Services Group. Details to be forwarded to successful contractor
2	Personnel Competencies	The Contractor shall only employ Skilled Person's to undertake the delivery of this Contract. The Service Personnel shall be qualified time served Electricians who have undertaken appropriate training and qualifications to cover the specialist knowledge required in servicing and specifying Life Safety Systems.	Original C&G certificates shall be provided at the request of the authority. Copies of qualification shall form part of the tender submission.	
3	Test Instruments	The Contractor shall have at all times available to them the required test equipment as stipulated in the Specification Document.		
4	Reporting	The Contractor shall submit the service report containing the information detailed within the Specification document to the Client	To be submitted electronically	
		FIRE ALARM SYSTEMS		
1	General			
I	General	The fire alarm system shall be serviced in line with the requirements of clauses 45.3 & 45.4 of BS5839-1 2017 in addition to the requirements set out below.		



3 1	Building occupants Log Book & Zone chart	Ensure that all building occupants are aware that the fire alarm is being tested to avoid evacuation. Entries in the log book to be checked and any necessary action taken. Record incidents of false alarms since last visit. Confirm Zone chart is displayed and is the correct orientation. Ensure plan is true to building layout and system	Ensure that log book system is in use and building occupants are recording their weekly testing accordingly. Ensure Zone Chart conforms to	The charge for the site log book is not applicable to this Contract as can be
	•	action taken. Record incidents of false alarms since last visit. Confirm Zone chart is displayed and is the correct orientation.	use and building occupants are recording their weekly testing accordingly.	log book is not applicable to this Contract as can be
	•	action taken. Record incidents of false alarms since last visit. Confirm Zone chart is displayed and is the correct orientation.	use and building occupants are recording their weekly testing accordingly.	log book is not applicable to this Contract as can be
		coverage. If zone chart is not displayed, a blank drawing of the Property is to be obtained from Property Services Group, and the drawing shall be hand marked to show the location of all devices (as far as is reasonably practical) and the zonal divisions / boundaries at the Property.	the requirements of BS5839- 1:2017 Record any anomalies on service documentation.	obtained free of charge from Property Services Group
	Batteries "panel and remote".	 i. Where applicable test the specific gravity of electrolyte in each cell ii. Correct the level of distilled water if applicable iii. Test the voltage off load iv. Test the voltage on full system load with mains supply off v. Measure and record capacity using battery capacity meter vi. Record battery details and date of installation vii. Clean, grease and tighten terminals as appropriate viii. Check that the standby capacity is adequate for system in accordance with Annex D.1 of BS5839-1:2017 	Record all required information on service report documentation	The tester and user needs to take account of the manufacturer's recommendations, particularly when battery powered devices are being tested, e.g. within radio-linked fire detection and fire alarm systems.
5 (Control Panel.	i. Check all panel functions by physical disconnection ii. Check operation of all audible and visual warning or indicating devices		Replace lamps/LEDs where required.

Item No.	Item	Action	Notes	Comments
6		 i. Visual inspection to be made to check whether structural or occupancy changes have affected the requirements for the siting of detectors on Manual Call Points. ii. Visual inspection to be made to confirm that a clear space in accordance with BS5839-1:2017 is preserved in all directions around every detector. iii. Visual inspection to confirm that detectors are sited in accordance with Clauses 20, 21 and 22 of BS5839-1:2017. iv. Visual inspection to confirm that all Manual Call Points remain unobstructed and conspicuous. 		Detailed readings and findings to be documented and submitted to contract administrator.
7	Auto Diallers or Digital Communicators.	For all sites that incorporate an Auto Dialler, ensure that the system is put on test with the alarm receiving centre before any testing commences. Simulate all progress and fault conditions, checking all visual and audible indicators under both mains available situation and mains failed simulation. Ensure alarm receiving centre is informed when testing is complete, confirm that signals were received and inform centre to put system off test		Confirm details of alarm receiving centre with building manager
8	Manual Call Point testing.	All manual call points to be tested. Also ensure that at least two keys and six spare glasses (if applicable) are held at each property.		To be supplied and provided by the Contractor at no additional cost.
9	Sounders and bells.	Ensure that all sounders are operating and providing full output.		Detailed readings and findings to be documented and submitted to contract administrator.
10	Cleaning and testing of automatic detection	Each detector is to be sequentially removed from its base and cleaned in the following manner:	Thermal fuse type head heads are not to be tested	

Item No.	Item	Action	Notes	Comments
		 i. The exterior casing of the detector is to wiped with isopropyl alcohol ii. The detector is to blown out with an aerosol duster 2) Check the tightness of all terminations in the detector base. 3) Reinstate the detector and test the device response to a fire stimulus by testing with an appropriate testing device- i.e. synthetic smoke for optical head. Check that detector LED illuminates and that the FAP displays the correct information. Ensure that any remote indicating LED functions correctly. 4) Ensure that all of the testing product has dispersed from the detector before moving onto the next detector. 		
11	Ancillary Functions	Door Hold Units and Automatic doors: i. Inspect operation of all Door Hold Units. i. Inspect the free closing of doors held by Door Hold Units. ii. Confirm correct operation of failsafe device on all semi and fully automatic doors.		Report door details including location Report findings and make necessary minor adjustments if possible.
12	PAVA Systems	Inspection and Servicing as detailed within BS5839-8:2013 utilising form D6 making reference to clause 41.		Detailed readings and findings utilising form D6 submitted to contract administrator with other documentation
13	Dampers and Louvres	Check operation and ensure components and systems work and layout plans are accurate.	Reference to Technical Note TN6/94	Ensure system is fully reinstated
14	BMS Inter-link	Check operation and ensure components and systems functions correctly.		Ensure system is fully reinstated



Item	Action	Notes	Comments
Gas / oil supply valves & AHU's	Ensure that if interface is present that units shut off. Ensure that that all are reinstated upon completion of testing. Ensure any boilers are not in fault / locked out due to interruptions in fuel supply.		
	EMERGENCY LIGHTING		
Self-Test Systems	All self-test units shall still be subjected to a manual test as set out in the below.		
Time of test	The property shall be inspected early in the morning to ensure that the system has time to partially recharge batteries to enable a form of reduced coverage to be afforded that evening	Building manager to be advised that system will not achieve full rated duration that evening due to system not having adequate time to recharge.	
Property System Coverage	Check that the property has adequate coverage to the areas as defined in BS5266-1:2016 clause 5 and in line with the requirements of the property's Fire Risk Assessment document.		Certain areas of the building may not require emergency lighting if it can be demonstrated and recorded that the areas are not used during the hours of darkness. This would be defined in the Fire Risk Assessment.
Record drawings	Ensure that property has a plan correctly depicting, including orientation, the location of all emergency luminaires and central battery units, with their corresponding asset identification number. It shall be the Contractors responsibility to update the drawing accordingly for any changes noted.	The Contractor shall hand mark the updated record drawing in a legible and consistent manor for submission to Property Services Group to be converted to CAD.	Blank property drawings are to be obtain from Property Services Group.
	Gas / oil supply valves & AHU's Self-Test Systems Time of test Property System Coverage	Ensure that if interface is present that units shut off. Ensure that that all are reinstated upon completion of testing. Ensure any boilers are not in fault / locked out due to interruptions in fuel supply. Self-Test Systems	Gas / oil supply valves & AHU's Ensure that if interface is present that units shut off. Ensure that that all are reinstated upon completion of testing. Ensure any boilers are not in fault / locked out due to interruptions in fuel supply. EMERGENCY LIGHTING Self-Test Systems All self-test units shall still be subjected to a manual test as set out in the below. Time of test The property shall be inspected early in the morning to ensure that the system has time to partially recharge batteries to enable a form of reduced coverage to be afforded that evening Property System Coverage Check that the property has adequate coverage to the areas as defined in BS5266-1:2016 clause 5 and in line with the requirements of the property's Fire Risk Assessment document. Record drawings Ensure that property has a plan correctly depicting, including orientation, the location of all emergency luminaires and central battery units, with their corresponding asset identification number. It shall be the Contractors responsibility to update the

Item No.	Item	Action	Notes	Comments
5	Testing of luminaires – self-contained and slave luminaires	 i. Simulate failure of the electrical supply to each of the emergency luminaires at the property by using the associated test facility or if unavailable the local point of isolation. ii. Ensure luminaires operate upon failure of supply. iii. Ensure luminaires are clean. iv. Ensure lamp is in good condition and replace if defective or heavily blackened at the ends v. Check the condition of the battery and examine for evidence of leakage. vi. The supply to the luminaire is to be left disconnected for three hours, or for the rated duration of the fitting if less (i.e. certain high output beam lights). vii. Following the test duration the luminaire is to be inspected to ensure it is still operational. viii. The supply to the luminaires is to be reinstated. ix. Ensure that luminaries charge light is functional Any failures are to be fully diagnosed and details recorded on documentation. 	If necessary, clean luminaire, lamp and diffuser to ensure adequate output of light. Ensure all luminaries have their supplies reinstated upon completion of testing. Record all defects in service report documentation.	
6	Identification of luminaires	 i. Each luminaire shall be allocated a unique asset number for identification purposes that corresponds with the service report documentation and site plan. ii. The coloured sticker is to be updated for the current year's colour, with the old coloured sticker being removed. 		
7	Replacement batteries	All replacement batteries fitted shall be clearly marked in indelible ink to state month and year of installation in the format of mm/yy	Expended batteries shall be disposed of in accordance with COSHH and WEEE regulations.	
		<u> </u>		l

Item No.	Item	Action	Notes	Comments
8	Central battery units	 i. All batteries shall be carefully examined to detect any sign of physical deterioration, i.e. leaking or corrosion. ii. All terminals shall be greased to prevent corrosion. iii. If battery construction allows, electrolyte level in each of the cells shall be check and toped up using distilled water. iv. Carry out voltage and current measurements required to populate service documentation. v. Populate service documentation with full details of batteries and charger as required. vi. Ensure each CBU is uniquely identified with its asset number that corresponds with the report. vii. Ensure the correct operation of system monitors. 		
9	Electrical Safety	A visual assessment shall be made into the general electrical safety of the emergency lighting installation by examining all readily accessible flexible cables for wear, fraying braid and brittle insulation. All readily accessible connections are to be examined. For generating sets, refer to the requirements of ISO 8528-12		
10	Electrical Safety 4yr	Upon the fourth year of the contract the Contactor shall verify the electrical safety of the LV wiring to the luminaires from the CBU shall be verified by undertaking the prescribed tests required of BS7671:2008AM3 612.		
11	Emergency signage	The Contractor shall check that emergency signage is provided in accordance with BS EN 50172:2004 i.e. White characters on green background and that maintained illumination is provided where required.	Report any deviations to Client	

SHROPSHIRE COUNCIL

RMCB 031 Life Safety Systems – Maintenance of Fire Alarm & Emergency Lighting Systems

Experience of Staff

(Individual forms to be completed for all Supervisors and each Site Operative who may participate in the maintenance of Fire Alarm and Emergency Lighting systems.)

Name	
Proposed role in the context of this	
project (project manager, assessor	
or team member)	
Formal qualifications	
Institutional memberships	
Relevant training	
Time with present company (if less than 12 months then state previous company)	
Date when member first	
participated in the maintenance of	
fire alarm and emergency lighting systems.	
Company Name:	
Date:	



Appendix 1 - Schedule of Properties Bi-Annual Fire Alarms

Site Code	<u>Site Description</u>	<u>Address</u>	Alarm Panel Type	<u>Call Points</u>	<u>Bells</u>	Ionisation Detectors	Optical Detectors	Heat Detectors	<u>Due Date</u>
0050	SureStart at Woodside Primary School	Oak Tree Family Centre, Gittin Street, OSWESTRY, SY11 1DT	01:BATTERY	2	2	0	1	0	24/06/2018
	Adderley CE Primary School	MARKET DRAYTON, TF9 3TF	01:Advanced 4000	11	14	0	22	1	21/09/2018
0180	St Marys CE (Controlled) Primary School	Shaw Lane, Albrighton WV7 3DS	01:MENVIER MF9304	11	22	3	14	7	14/06/2018
	Albrighton Primary School	Newhouse Lane, Albrighton, WOLVERHAMPTON, WV7 3QS	01:SYNCROAS 8000	8	23	0	17	4	01/06/2018
	Alveley Primary School	Daddlebrook Road, Alveley, BRIDGNORTH, WV15 6JT	01:MORLEY	16	19	0	16	7	16/05/2018
0245	Bishop Hooper CE Primary School	Ashford Carbonell, LUDLOW, SY8 4BY	01:EMS Firecell Synchro	15	32	0	53	4	17/04/2018
	Oakmeadow CE Primary and Nursery School	Long Meadow, Bayston Hill, SHREWSBURY, SY3 ONU	01:FP200	30	92	0	95	9	18/05/2018
	Beckbury CE (Controlled) Primary School Bicton CE (Controlled) Primary School	Badger Lane, Beckbury, SHIFNAL, TF11 9DQ Bicton Lane, Bicton, S'Bury, SY3 8EH	01:MENVIER MF9200 01:MORLEY 2XZE	14	43	0	8	3	23/05/2018 07/07/2018
0340	Bishops Castle Primary School	Oak Meadow, BISHOPS CASTLE, SY9 5PA	01:MORLEY ZXZE	11	12	5	0	3	25/07/2018
0343	Childrens Centre Services (Bishops Castle Primary School)	Oak Meadow, Bishops Castle, SY9 5PA	01:Kentec Sigma CP	3	11	0	3	2	13/07/2018
0360	Bomere Heath CE (Controlled) Primary School	The Crescent, Bomere Heath, SHREWSBURY, SY4 3PQ	01:Gent 3260	10	10	0	3	0	08/06/2018
	Castlefields Primary School	Castlefields, BRIDGNORTH, WV16 5DQ	01:MORLEY IAS	17	23	1	1	3	15/09/2018
0390	St Johns Catholic Primary School	Innage Gardens, Bridgnorth WV16 4HW	01:HAES	13	27	0	29	2	01/04/2018
0390	St Johns Catholic Primary School	Innage Gardens, Bridgnorth WV16 4HW	01:Morley Dimension	13	27	0	29	2	01/04/2018
	St Leonards CE Primary School	Innage Lane, BRIDGNORTH, WV16 4HL	01:Advanced 4000	14	35	0	42	8	01/04/2018
0420	St Marys Bluecoat CE Primary School	The Grove, BRIDGNORTH, WV15 5EQ	01:Gent	31	54	0	48	8	08/05/2018
	Brockton CE Primary School	Brockton, MUCH WENLOCK, TF13 6JR	01:Advanced 4000	12	25	1	1	3	19/06/2018
	Broseley CE Primary School	Dark Lane, BROSELEY, TF12 5LW	01:ADVANCED 4000	15	23	0	21	2	14/04/2018
	John Wilkinson Primary School	Coalport Road, BROSELEY, TF12 5AN	01:MORLEY ZXZ5	19	29	1	30	4	14/07/2018
	St Marys CE (Aided) Primary School	Chapel Lawn Road, Bucknell, SY7 0AA	01:MORLEY 4 ZONE	10	10	4	5	2	13/09/2018
	Buntingsdale Primary School and Nursery	Buntingsdale Park, Tern Hill, MARKET DRAYTON, TF9 2HB	01:1 ZONE	10	11	0	6	2	14/06/2018
	Cheswardine Primary School Chishum CE (Voluntum Controlled) Primary Cohool	Glebe Close, Cheswardine, MARKET DRAYTON, TF9 2RU	01:MORLEY ADVANCED	9	10	0	0	-	13/06/2018 29/09/2018
	Chirbury CE (Voluntary Controlled) Primary School St Lawrence CE Primary School	Chirbury, MONTGOMERY, SY15 6BN Shrewsbury Road, CHURCH STRETTON, SY6 6EX	01:Notifier 01:MENVIER MF6092	11 15	10 20	0	13	1 5	16/06/2018
	Claverley CE Primary School	Aston Lane, Claverley, WOLVERHAMPTON, WV5 7DX	01:MORLEY ZX2SE	13	15	0	17	4	07/07/2018
	St Georges CE School	School Road, Clun, CRAVEN ARMS, SY7 8JQ	01:CITADEL CB200	11	15	0	16	2	08/07/2018
	Clunbury CE Primary School	Clunbury, CRAVEN ARMS, SY7 0HE	01:MENVIER MF9304	8	9	1	1	2	29/09/2018
	Cockshutt CE (Controlled) Primary School	Shrewsbury Road, Cockshutt, Ellesmere SY12 0JE	01:MENVIER MF9204	13	9	0	4	4	17/07/2018
	Corvedale CE Primary School	Diddlebury, CRAVEN ARMS, SY7 9DH	01:NOTIFIER 4 ZONE	13	16	0	10	3	20/09/2018
0770	Christ Church CE Primary School	Sheinton Road, Cressage, SHREWSBURY, SY5 6DH	01:MENVIER MF400	7	8	0	0	2	17/06/2018
0780	Criftins CE (Controlled) Primary School	Criftins, ELLESMERE, SY12 9LT	01:HAES SURVEYOR	7	11	0	4	2	10/05/2018
0825	Brown Clee CE Primary School	Station Road, DITTON PRIORS, WV16 6SS	01:MENVIER AX1	11	10	0	5	3	30/04/2018
	Farlow CE Primary School	CLEOBURY MORTIMER, DY14 ORQ	01:GENT XENEX	5	4	0	1	0	27/09/2022
	Farlow CE Primary School	CLEOBURY MORTIMER, DY14 0RQ	01:Gent XENEX	5	4	0	1	0	27/09/2022
	Trinity CE Primary School	Butt Lane, Ford, SHREWSBURY, SY5 9LG	01:Advanced MxPro5	11	36	0	29	5	12/09/2018
	Gobowen Primary School	School Lane, Gobowen, OSWESTRY, SY11 3LD	01:ADVANCE MX 4000	20	31	0	30	5	06/05/2018
	Hadnall CE (Controlled) Primary School	Astley Lane, Hadnall, SHREWSBURY, SY4 4BE	01:MORLEY MX4100	8	11	0	13	1	23/04/2018
	St Thomas and St Annes CE Primary School	Hanwood, SHREWSBURY, SY5 8JN	01:Morley ZX1A	12	7	0	12	1	01/06/2018
	Highley Primary School-Demountable Highley Primary School	Grasmere Drive, Highley, BRIDGNORTH, WV16 6EH Grasmere Drive, Highley, BRIDGNORTH, WV16 6EH	01:KENTEC SIGMA CP 01:FIRECELL	12	2 44	0	39	8	15/06/2018 15/06/2018
	Hinstock Primary School	Chester Road, Hinstock, MARKET DRAYTON, TF9 2TE	01:HAES VECTOR	14	21	0	7	3	11/04/2018
1030	Hodnet Primary School	Shrewsbury Street. Hodnet, MARKET DRAYTON, TF9 3NS	01:HAES - ECLIPSE	15	12	0	17	2	26/09/2018
	Kinlet CE Primary School	Park Close, Kinlet, CLEOBURY MORTIMER, DY12 3BQ	01:MENVIER MF101	7	4	0	1	2	15/06/2018
1170	Kinnerley CE (Controlled) Primary School	Kinnerley, Oswestry, SY10 8DF	01:MORLEY ZXIE	10	9	0	6	0	16/06/2018
1200	Longden CE Primary School	Plealey Road, Longden, SHREWSBURY, SY5 8EX	01:ADVANCED 4000 FP200	11	20	0	11	0	06/06/2018
1220	Lower Heath CE (Controlled) Primary School	Lower Heath, Prees, WHITCHURCH, SY13 2BT	01:ADVANCED	12	14	0	14	2	14/05/2018
1240	Ludlow Infant School and Nursery	Sandpits Road, LUDLOW, SY8 1HG	01:MENVIER MF9304	12	15	0	5	1	18/07/2018
1260	Lydbury North CE Primary School	Lydbury North, BISHOPS CASTLE, SY7 8AU	01:MORLEY NOTIFIER	6	7	0	5	3	16/07/2018
1300	Longlands Primary School	Linden Way, Fairfields, MARKET DRAYTON, TF9 1QU	01:ADVANCED 4000 FP200	15	37	0	34	5	21/09/2018
	Market Drayton Infant and Nursery School	Longslow Road, MARKET DRAYTON, TF9 3BA	01:MORLEY ADVANCE 4000	29	21	0	25	10	14/05/2018
1320	Market Drayton Junior School	Alexandra Road, MARKET DRAYTON, TF9 3HU	01:ADVANCED 5000	28	79	0	72	11	15/09/2018
1350	Minsterley Primary School	Minsterley, SHREWSBURY, SY5 0BE	01:HAES SURVETOR	8	8	6	0	2	01/06/2018
	Morda CE (Voluntary Controlled) Primary School	Morda, OSWESTRY, SY10 9NR	01:Advanced 4000	11	23	0	17	3	30/09/2018
1370	Moreton Say CE Primary School	Market Drayton, TF9 3RS	01:Advanced	7 2	8	0	6	2	23/09/2018
1370 1410	Moreton Say CE Primary School Much Wenlock Primary School	Market Drayton, TF9 3RS Racecourse Lane, MUCH WENLOCK, TF13 6JG	01:KENTECH 01:ADVANCED 5000	17	6 27	0	3 20	4	23/09/2018 01/04/2018
	Myddle CE Primary School	Myddle, Shrewsbury SY4 3RP	01:SYNCHRONOME RPV24 5	7	5	3	20	1	08/06/2018
	St Andrews CE (Voluntary Controlled) Primary School	Nesscliffe, Shrewsbury SY4 1DB	01:MORLEY ADVANCED	6	8	0	9	0	05/06/2018
1440	Newcastle CE Primary School	Mill Road, Newcastle, CRAVEN ARMS, SY7 8QL	01:MONIET ADVANCED	6	6	0	1	0	16/06/2018
	Newtown CE Primary School	Newtown, WEM, SY4 5NU	01:Protec 400	9	10	0	0	0	05/06/2018
1520	Norbury Primary School	Norbury, BISHOPS CASTLE, SY9 5EA	01:MORLEY IAS	11	18	0	10	5	08/07/2018
	Norton-in-Hales CE (Voluntary Controlled) Primary School	Main Road, Norton-in-hales, MARKET DRAYTON, TF9 4AT	01:NEWLEC 5704	12	8	1	2	3	20/07/2018
1560	Onny CE (Aided) Primary School and Little Pippins Nursery Class	Onibury, CRAVEN ARMS, SY7 9AW	01:Gent Vigilon	15	33	0	24	3	28/09/2018
1610	Our Lady and St Oswalds Catholic Primary School	Upper Brook Street, OSWESTRY, SY11 2TG	01:MORLEY	9	10	0	20	4	19/06/2018
1615	The Meadows Primary School	Harlech Road, OSWESTRY, SY11 2EA	01:GENT XENEX	15	17	0	6	2	19/06/2018



Appendix 1 - Schedule of Properties Bi-Annual Fire Alarms

1620	Bryn Offa CE (Controlled) Primary School	Rockwell Lane, Pant, OSWESTRY, SY10 9QR	01:LAB CRAFT	7	8	0	0	0	16/09/2018
1630	Pontesbury CE Primary School	Bogey Lane, Pontesbury, Shrewsbury, SY5 0TF	01:MENVIER X92	17	16	0	4	1	30/05/2018
1650	Prees CE (Controlled) Primary School	Cross End, Prees, WHITCHURCH, SY13 2ER	01:Advanced 4000	17	49	0	39	6	15/12/2017
1680	Rushbury CE Primary School	Rushbury, CHURCH STRETTON, SY6 7EB	01:HAES SURVEYOR	9	5	3	0	1	16/06/2018
1705	St John the Baptist CE Primary School	Church Street, Ruyton XI Towns, SHREWSBURY, SY4 1LA	01:Morley ZX1A	11	19	1	11	3	08/06/2018
1710	Selattyn CE Primary School	Glyn Road, Selattyn, OSWESTRY, SY10 7DH	01:MORLEY ADVANCE	8	18	0	1	1	26/07/2018
1730	St Marys CE Primary School	Poynton Road, Shawbury, SY4 4JR	01:Profile 1 Zone	22	58	3	57	4	02/07/2018
1740	Sheriffhales Primary School	Sheriffhales, SHIFNAL, TF11 8RA	01:GENT 13260 02	11	8	0	11	0	23/05/2018
1770	St Andrews CE Primary School	Park Lane, SHIFNAL, TF11 9HD	01:MORLEY DIMENSION	19	13	0	16	5	09/06/2018
1790	Shifnal Primary School	Curriers Lane, SHIFNAL, TF11 8EJ	01:MENVIER MF9504	16	18	0	7	3	15/06/2018
1800	Belvidere Primary School	Tenbury Drive, SHREWSBURY, SY2 5YB	01:ADVANCED 4000	18	32	0	37	5	02/07/2018
1805	Martin Wilson School	New Park Road, SHREWSBURY, SY1 2SP	Advanced 5000	22	47	0	46	4	02/08/2018
1810	Coleham Primary School-Demountable	Greyfriars Road, Shrewsbury, SY3 7EN	01:C Tec CFP Series	2	2	0	7	0	10/04/2018
1810	Coleham Primary School-Coach House	Greyfriars Road, Shrewsbury, SY3 7EN	01:C Tec CFP Series	4	6	0	5	0	10/04/2018
1810	Coleham Primary School-Main School	Greyfriars Road, Shrewsbury, SY3 7EN	01:Advanced MX Pro 5	13	45	0	45	10	10/04/2018
1840	Crowmoor Primary School	Crowmere Road, Shrewsbury SY2 5JJ	01:ADVANCE 4000	28	25	2	31	13	09/05/2018
1860	Greenacres Primary School	Rutland, SHREWSBURY, SY1 3QG	01:Haes Surveyor	25	16	0	13	0	11/09/2018
1870	Harlescott Junior School	Featherbed Lane, Shrewsbury SY1 4QN	01:HAES SURVEYOR	28	49	0	53	7	12/07/2018
1871	Harlescott Education Centre	Featherbed Lane, Shrewsbury SY1 4QN	01:ADVANCED 4000	6	7	0	3	1	27/05/2018
1880	Grange Primary School	Bainbridge Green, SHREWSBURY, SY1 3QR	Haes Surveyor	21	23	0	24	6	13/05/2018
1950	Meole Brace CE Primary and Nursery School	Church Road, Shrewsbury SY3 9HG	01:HAES FUSION	24	11	0	13	2	07/05/2018
1980	Oxon CE Primary School	Racecourse Lane, SHREWSBURY, SY3 5BJ	01:HAES SURVEYOR	33	20	0	19	5	07/06/2018
2000	St Georges Junior School	Woodfield Road, SHREWSBURY, SY3 8LU	01:EMS Firecell	22	38	0	25	3	04/06/2018
2010	St Giles CE Primary School	Portland Crescent, SHREWSBURY, SY2 5NJ	01:PRECEPT 4 ZONE	28	44	0	40	7	04/07/2018
2030	Shrewsbury Cathedral Catholic Primary School	New Park Road, SHREWSBURY, SY1 2SP	01:HAES CHARGER	8	10	0	0	0	18/04/2018
2030	Shrewsbury Cathedral Catholic Primary School	New Park Road, SHREWSBURY, SY1 2SP	01:TEROFIRE FP200	11	16	0	33	5	18/04/2018
2050	Mereside CE Primary School	Childrens Way, SHREWSBURY, SY2 6LE	01:ADVANCED 4000	34	42	0	20	4	06/05/2018
2090	Woodfield Infant School	Woodfield Road, SHREWSBURY, SY3 8LU	Moreley	28	35	1	30	4	08/07/2018
2100	Stiperstones CE Primary School	Stiperstones, Shrewsbury SY5 OLZ	01:CITADEL CE102	3	3	0	0	0	01/06/2018
2150	Stoke-on-Tern Primary School	Rosehill Road, Stoke Heath, MARKET DRAYTON, TF9 2LF	01:MX4100	9	10	1	11	6	14/06/2018
2790	Tilstock CE (Controlled) Primary School	Tilstock Lane, Tilstock, WHITCHURCH, SY13 3JL	01:advanced Electronics	8	18	0	10	2	14/05/2018
2840	Welshampton CE Primary School	Stocks Lane, Welshampton, ELLESMERE, SY12 0PG	01:MORLEY IAS	6	8	0	4	2	10/05/2018
2850	St Peters CE (Controlled) Primary and Nursery School	Shrubbery Gardens, Wem, SHREWSBURY, SY4 5BX	01:ADVANCE 4000	26	61	1	72	8	31/07/2018
2880	West Felton CE (Controlled) Primary School	Grimpo Road, West Felton, OSWESTRY, SY11 4JR	01:Advanced 4000	12	24	0	19	2	06/07/2018
2900	Weston Rhyn Primary School	Old Chirk Road, Weston Rhyn SY10 7SR	01:MENVIER MF2000	11	16	0	5	1	12/04/2018
2900	Weston Rhyn Primary School	Old Chirk Road, Weston Rhyn SY10 7SR	01:Haes HS 5000	14	38	0	20	5	12/04/2018
2910	Whitchurch CE Infant School	Station Road, WHITCHURCH, SY13 1RJ	01:MORLEY ZX1A	20	16	0	4	7	26/07/2018
2910	Whitchurch CE Infant School	Station Road, WHITCHURCH, SY13 1RJ	01:MX-Pro5	8	10	0	14	0	26/07/2018
2920	Whitchurch Juniors	Salisbury Road, WHITCHURCH, SY13 1RX	Service due Feb 18 (new to contract)	N/A	N/A	N/A	N/A	N/A	01/08/2018
2930	Whittington CE (Aided) Primary School	Station Road, Whittington SY11 4DA	01:ADVANCED 4000	14	19	0	28	6	25/07/2018
2950	Wistanstow CE Primary School	Wistanstow, CRAVEN ARMS, SY7 8DQ	01:MORLEY ZX1E	13	13	1	18	3	13/04/2018
2960	Woore Primary School	London Road, Woore, CREWE, CW3 9SQ	01:ADVANCED MX4000	10	13	0	10	3	29/09/2018
2980	Worfield Endowed CE Primary School	Main Street, Worfield, BRIDGNORTH, WV15 5LF	01:ADVANCED 4000	17	21	0	32	11	16/07/2018
2990	Long Mountain CE Primary School	Worthen, SY5 9HT	01:LABCRAFT CLASSIC	7	7	0	4	0	01/06/2018
3115	Children Centre Services (Baschurch Village Hall)	Eyton Lane, Baschurch, SY4 2AU	01:Kentec Sigma CP	3	9	0	4	2	08/06/2018
3120	The Community College	Brampton Road, BISHOPS CASTLE, SY9 5AY	01:MORLEY	48	54	0	36	9	08/09/2018
3120	The Community College	Brampton Road, BISHOPS CASTLE, SY9 5AY	01:GENT 3260	3	3	0	0	0	08/09/2018
3120	The Community College	Brampton Road, BISHOPS CASTLE, SY9 5AY	01:HAES SURVEYOR	13	55	4	23	5	08/09/2018
3175	Bridgnorth Education Centre	Off Captains Road, Oldbury Wells, B/North WV16 5JE	01:MORLEY ZXIE	6	11	0	11	2	04/05/2018
3300	Ludlow CE School Specialist Technology and Sports College	Bromfield Road, LUDLOW, SY8 1GJ	01:MORLEY IAS ZX5E	49	61	1	102	27	20/05/2018
3480	Mary Webb School and Science College	Bogey Lane, Pontesbury, SHREWSBURY, SY5 OTG	01:MORLEY ZX2E	43	81	9	79	13	18/06/2018
3500	St Martins School	Moors Bank, St Martins, OSWESTRY, SY10 7BD	01:MENVIER MF X A4	41	56	0	5	3	30/05/2017
3500	St Martins School	Moors Bank, St Martins, OSWESTRY, SY10 7BD	01:MENVIER MF9302	10	31	0	15	2	30/05/2017
3500	St Martins School	Moors Bank, St Martins, OSWESTRY, SY10 7BD	01:(x2)12V-76AH	46	0	0	148	10	30/05/2017
3580	Belvidere School - A Technology College	Crowmere Road, SHREWSBURY, SY2 5LA	01:MORLEY ZX5e	55	72	0	88	10	14/04/2018
3580	Belvidere School - A Technology College	Crowmere Road, SHREWSBURY, SY2 5LA	01:MORLEY ZX2E	6	12	0	7	6	14/04/2018
3580	Belvidere School - A Technology College	Crowmere Road, SHREWSBURY, SY2 5LA	01:MORLEY ZX2e	16	18	0	10	1	14/04/2018
3580	Belvidere School - A Technology College	Crowmere Road, SHREWSBURY, SY2 5LA	01:Morley ZX5E	55	72	0	88	10	14/04/2018
3580	Belvidere School - A Technology College	Crowmere Road, SHREWSBURY, SY2 5LA	01:Morley ZX1E	6	12	0	7	6	14/04/2018
3610	Shrewsbury Academy - Corndon Crescent Campus	Corndon Crescent, SHREWSBURY, SY1 4LL	01:GENT 1171	4	7	0	0	0	14/06/2018
3610	Shrewsbury Academy - Corndon Crescent Campus	Corndon Crescent, SHREWSBURY, SY1 4LL	01:ADVANCED 4000 FP200	42	107	0	136	29	14/06/2018
3620	Shrewsbury Academy - Worcester Road Campus	Worcester Road, SHREWSBURY, SY1 3LP	01:MORLEY ZX2E	49	59	0	67	9	19/04/2018
3622	Shrewsbury Academy Headquarters	Worcester Road, SHREWSBURY, SY1 3HY	01:ADVANCED 4000	4	10	0	3	2	19/04/2018
	Meole Brace School	Longden Road, SHREWSBURY, SY3 9DW	01:ADVANCED 5000	39	123	0	141	18	27/09/2018
13040		Longden Road, SHREWSBURY, SY3 9DW	01:ADVANCED FP200	35	51	0	94	21	27/09/2018
3640 3640	IMeole Brace School					•	1		
3640	Meole Brace School Meole Brace School				84	0	114	21	27/09/2018
3640 3640	Meole Brace School	Longden Road, SHREWSBURY, SY3 9DW	01:Advanced 4000	41	84 128		114 152	21 19	27/09/2018 27/09/2018
3640 3640 3640	Meole Brace School Meole Brace School	Longden Road, SHREWSBURY, SY3 9DW Longden Road, SHREWSBURY, SY3 9DW	01:Advanced 4000 01:Advanced 5000	41 41	128	0 0 1	152	19	27/09/2018
3640 3640	Meole Brace School	Longden Road, SHREWSBURY, SY3 9DW	01:Advanced 4000	41	+ +	0			_



Appendix 1 - Schedule of Properties Bi-Annual Fire Alarms

SABC183									
CADC102	Former Pontesbury Doctors Surgery	Hall Bank Mews, Pontesbury, SY5 ORS	01:C-Tec - CFP	4	25	0	25	1	22/09/2018
SABC163	The Old Market Hall and Square	The Square, SHREWSBURY, SY1 1LH	01:EMERGILITE ANATEC	6	10	0	18	1	22/09/2018
SABC067	Multi Storey Car Park	Raven Meadows, SHREWSBURY, SY1 1PL	01:VECTOR	25	2	0	0	0	04/06/2018
SABC056	Weeping Cross Depot	SHREWSBURY, SY5 6HT	01:EUROFIRE EN54	15	15	0	16	52	13/09/2018
SABC017	Bear Steps	Mystique, Fish Street, Shrewsbury, SY1 1UR	01:firecel	9	0	0	12	1	22/11/2018
SABC007B	Mardol House-University Centre Shrewsbury - Student Accommodation	Shrewsbury SY1 1QL	01:Gent Sentri	15	128	0	118	22	23/09/2018
OBC001	Castle View Offices	Arthur Street, OSWESTRY, SY11 1JR	01:Gent Xenex	7	12	0	29	1	12/09/2018
OBC001	Castle View Offices	Arthur Street, OSWESTRY, SY11 1JR	01:KENTEC 8000	14	48	0	81	3	12/09/2018
OBC001	Castle View Offices	Arthur Street, OSWESTRY, SY11 1JR	01:GENT XENEX	7	12	0	29	1	12/09/2018
NSDC020	Wem Town Hall	High Street, WEM, SY4 5DG	01:GENT XENEX	9	11	0	43	6	07/09/2018
BDC074	Severn Valley Country Park	ALVELEY, WV15 6HG	01:TYCO MXC204ph	4	4	0	0	0	08/05/2018
BDC002	Cantern Brook	Stanley Lane, BRIDGNORTH, WV16 4SF	01:ZITON Z103	8	16	0	34	4	13/02/2018
9525B	Ptarmigan	Sitka Drive, SHREWSBURY, SY2 6LG	01:CEL Precept	8	27	0	31	2	22/04/2018
4670A	Sundorne Education Centre	218, Sundorne Road, SHREWSBURY, SY1 4RG	01:ADVANCE 4000	4	8	1	8	2	29/09/2018
2060B	Childrens Centre Services (Sundorne Infants School)	C/o Buttercup Lodge, Sundorne Infant School, Corndon Crescent, Shrewsbury,	Unknown	3	2	0	0	0	10/05/2018
9910	Highways - Central	107 Longden Road, Shrewsbury, SY3 9DS	01:HAES ELIPSE	3	2	0	0	0	12/07/2018
9910	Highways - Central	107 Longden Road, Shrewsbury, SY3 9DS	01:MORLEY	4	6	0	5	4	12/07/2018
9910	Highways - Central	107 Longden Road, Shrewsbury, SY3 9DS	01:HAES SURVEYOR	1	2	0	2	1	12/07/2018
9910	Highways - Central	107 Longden Road, Shrewsbury, SY3 9DS	01:MORLEY DX1E	14	38	0	30	4	12/07/2018
9910	Highways - Central	107 Longden Road, Shrewsbury, SY3 9DS	01:HAES SURVEYOR	9	9	4	6	3	12/07/2018
9527	Mount McKinley	Anchorage Avenue, SHREWSBURY, SY2 6FG	01:PROTEC ALGETEC 6300	7	53	0	51	3	09/04/2018
6832	Shropshire Recovery Partnership	1st Floor Crown House, St Marys Street, SHREWSBURY, SY1 1DS	Unknown	2	26	12	0	1	22/05/2018
6771	Aquamira	Primrose Drive, SHREWSBURY, SY3 7TP	01:Citadel CB200	8	5	0	4	0	12/04/2018
6771	Aquamira	Primrose Drive, SHREWSBURY, SY3 7TP	01:CITADEL CB2002	9	4	0	4	0	12/04/2018
6766	12 Redfern Close	SHREWSBURY, SY3 7QH	01:E1 159 ALARM LOCATOR	0	0	0	5	1	03/06/2018
6725	Greenacres Rural Unit	Fenemere Lane, Fenmere, BASCHURCH, SY4 2JA	01:ADVANCED MX4000	4	8	0	7	3	10/06/2018
6675	Albert Road Day Centre	Albert Road, SHREWSBURY, SY1 4HY	01:ADVANCED 4000	5	8	0	23	3	14/09/2018
6655	Avalon Court	Victoria Road, Oswestry SY11 2JE	01:ADVANCED 4000	3	8	0	10	4	16/05/2018
6650	The Victoria Centre	Victoria Road, Oswestry SY11 2JE	01:advanced 4000	11	15	0	24	3	04/07/2018
6070	Much Wenlock Museum	The Square, Barrow Street, MUCH WENLOCK, TF13 6LX	01:Haes Fusion	4	3	0	13	1	01/04/2018
6070	Much Wenlock Museum	The Square, Barrow Street, MUCH WENLOCK, TF13 6LX	01:PRECEPT 2 ZONE	4	4	0	14	1	01/04/2018
6033	Bluprint	Unit 27, Atcham Business Park, Atcham, SHREWSBURY, SY4 4UG	01:MX4100	4	6	0	18	1	11/09/2018
5992	Wem Library	High Street, WEM, SY4 5AA	01:Morley ZXI	3	9	0	22	0	02/09/2018
5992	Wem Library	High Street, WEM, SY4 5AA	01:MORLEY ZX1	3	9	0	22	0	02/09/2018
5790	Oswestry Library	Arthur Street, Oswestry SY11 1JN	Unknown	12	15	0	57	1	12/09/2018
5760	Market Drayton Library	51, Cheshire Street, MARKET DRAYTON, TF9 1PH	01:Haes Surveyor	2	6	0	1	0	13/06/2018
5760	Market Drayton Library	51, Cheshire Street, MARKET DRAYTON, TF9 1PH	01:FP200	2	6	0	1	0	13/06/2018
5720	Gobowen Library	St Martins Road, Gobowen, OSWESTRY, SY11 3NP	01:HAES SURVEYOR	2	4	0	7	0	17/05/2018
5680	Church Stretton Library	Church Street, CHURCH STRETTON, SY6 6DQ	01:MORLEY 2 X 1E	3	8	0	8	1	05/08/2018
5640	Bayston Hill Library	Lythwood Road, Bayston Hill, SHREWSBURY, SY3 ONA	01:JSB FX2201	3	3	3	0	0	30/09/2018
5350	Wellington Fire Station	Haybridge Road, Wellington, TELFORD, TF1 2NW	01:Haes Surveyor	10	12	0	26	13	24/07/2018
5350	Wellington Fire Station	Haybridge Road, Wellington, TELFORD, TF1 2NW	01:HAES	8	10	0	26	12	24/07/2018
5340	Tweedale Fire Station	Bridgnorth Road, Madeley, TELFORD, TF7 4JD	01:ADVANCED 4000	9	25	0	13	8	20/04/2018
5330	Telford Fire Station	Stafford Park 1, TELFORD, TF3 3BW	01:HAES SURVEYOR	16	30	0	55	20	24/07/2018
5285	Minsterley Fire Station	Station Road, Minsterley, SHREWSBURY, SY5 0BE	01:MAES FUSION	1	5	0	0	0	01/06/2018
5032	Roman Road Sports Centre	Longden Road, SHREWSBURY, SY3 9DW	01:MENVIER 9204	6	12	0	4	0	26/09/2018
5031	Grange Sports Centre	Worcester Road, SHREWSBURY, SY1 3LP	01:MENVIER MF9202	5	6	1	0	0	19/04/2018
5020	Idsall Sports Centre	Cppice Green Lane, Shifnal, TF11 8PD	01:MORLEY ZX1	15	13	1	5	2	01/06/2018
5020	Idsall Sports Centre	Cppice Green Lane, Shifnal, TF11 8PD	01:Morley ZXI	13	2	1	5	2	01/06/2018
4995	Church Stretton Sports Centre	Shrewsbury Road, Church Stretton, SY6 6EX	01:FP200	13	34	0	23	4	18/06/2018
4975	SpArC Lesiure Centre	Brampton Road, BISHOPS CASTLE, SY9 5AY	01:HAES SURVEYOR	3	9	0	12	5	27/09/2018
4975	SpArC Lesiure Centre	Brampton Road, BISHOPS CASTLE, SY9 5AY	01:HAES SURVEYOR	13	55	4	23	6	27/09/2018
4670	Sundorne Youth Centre	218, Sundorne Road, SHREWSBURY, SY1 4RG	01:HAES SURVEYOR	4	18	0	11	1	15/07/2018
4660	The Hive	5 Belmont, Shrewsbury SY1 1TE	01:FDES	4	4	0	0	0	16/04/2018
4630	Ludlow Youth Centre	Lower Galdeford, LUDLOW, SY8 1RT	01:MORLEY ZX1	3	14	0	36	4	08/05/2018
4600	Shrewsbury Training and Development Centre	Racecourse Crescent, SHREWSBURY, SY2 5BP	01:Firedex 2202	14	13	0	7	0	19/09/2018
4531	Oswestry Education Centre	College Road, Oswestry, SY11 2SA	01:00	6	15	0	10	1	23/07/2018
4510	The Gateway Education and Arts Centre	Chester Street, SHREWSBURY, SY1 1NB	01:ADVANCED 4000	16	42	0	70	11	11/09/2018
4040	Shrewsbury Sure Start	Sunflower House, Kendal Road, SHREWSBURY, SY1 4ES	01:MORLEY ADVANCED 4000	8	16	0	46	9	06/05/2018
	Thomas Adams School	Lowe Hill Road, Wem, SHREWSBURY, SY4 5UB	01:GENT	3	3	0	0	0	01/04/2018

Systems	195
Unit 1	7672
Unit 2	4388

Appendix 1 - Schedule of Properties Quarterly Fire Alarms



Site Code	Site Description	<u>Address</u>	Alarm Panel Type	Call Points	<u>Bells</u>	Optical Detectors	Ionisation Detectors Heat Detectors	<u>Due Date</u>
1805	The Martin Wilson School	New Park Road, SHREWSBURY, SY1 2SP	02:Advanced 5000	22	47	46	0 4	01/03/2018
3925	Thomas Adams School - Boarding House	Noble Street, Wem SY4 5UB	02:MENVIER MF6000	2	4	3	6 2	26/04/2018
3925	Thomas Adams School - Boarding House	Noble Street, Wem SY4 5UB	02:MENVIER MF6000	10	9	15	2 4	26/04/2018
3925	Thomas Adams School - Boarding House	Noble Street, Wem SY4 5UB	02:MENVIER MF6000	13	21	34	10	26/04/2018
4200	Woodlands School	Tilley Green, WEM, SY4 5PJ	02:MORLEY ZX1E	16			5 5	12/02/2018
4651	The Centre	Oak Street, OSWESTRY, SY11 1LW	Advanced 5000	15	46	37	1 6	12/12/2017
4670	Sundorne Youth Centre	218, Sundorne Road, SHREWSBURY, SY1 4RG	02:ADVANCED 4000	4	18	11	0 1	. 06/11/2017
5150	Albrighton Fire Station	Newport Road, Albrighton, WOLVERHAMPTON, WV7 3EW	02:C Tec CFP Series	3	8	16	0 2	02/04/2018
5160	Baschurch Fire StationC Tec CFP	Station Road, BASCHURCH, SY4 2BG	C Tec CFP	3	7	16	0 2	03/04/2018
5240	Hodnet Fire Station	Station Road, Hodnet, MARKET DRAYTON, TF9 3JB	02:CTec CFP Series	3	9	16	0 1	03/04/2018
5320	Shrewsbury Fire Complex	St Michael's Street, SHREWSBURY, SY1 2HJ	02:Protec Aglotec 6300	16	192	170	0 10	
5320	Shrewsbury Fire Complex	St Michael's Street, SHREWSBURY, SY1 2HJ	02:Protel	15		170	0 10	1
5320	Shrewsbury Fire Complex	St Michael's Street, SHREWSBURY, SY1 2HJ	02:Protec Algotec 6300	13		32	0 9	13/04/2018
5660	Bridgnorth Library	Listley Street, BRIDGNORTH, WV16 4AW	02:MORLEY ZX1E	6	7	17	8 2	17/04/2018
5660	Bridgnorth Library	Listley Street, BRIDGNORTH, WV16 4AW	02:Morley ZX1E	6	7	17	8 2	17/04/2018
5741	Ludlow Library and Museum Resource Centre	7/9, Parkway, LUDLOW, SY8 2PG	02:MORLEY ZXA	21	37		25 2	15/04/2018
5750	Ludlow Museum	11 Castle Street Ludlow SY8 1AS	02:MENVIER AX1	3	7	16	0 0	06/06/2018
5885	Shropshire Archives	Castle Gates, Shrewsbury SY1 2AQ	02:ADVANCED 4000	20	29		0	09/03/2018
5890	Shrewsbury Library	Castle Gates, Shrewsbury SY1 2AS	02:MORLEY ZX2A	16			12	07/04/2018
6010	Acton Scott Historic Working Farm	Acton Scott, CHURCH STRETTON, SY6 6QN	02:EDA D-200	1	1	0	0 11	+
6010	Acton Scott Historic Working Farm	Acton Scott, CHURCH STRETTON, SY6 6QN	02:GENT XENEX	1	3	2	0 2	06/06/2018
6010	Acton Scott Historic Working Farm	Acton Scott, CHURCH STRETTON, SY6 6QN	02:EDA A200	1	1	0	0 2	06/06/2018
6010	Acton Scott Historic Working Farm	Acton Scott, CHURCH STRETTON, SY6 6QN	02:Advanced 4000	5	11	8	0 1	06/06/2018
6010	Acton Scott Historic Working Farm	Acton Scott, CHURCH STRETTON, SY6 6QN	02:FDA A-200	3		3	0 1	06/06/2018
6060	The Ludlow Learning Centre	47, Old Street, LUDLOW, SY8 1NW	02:ADVANCED 4000	5	8	14	2 1	01/06/2018
6320	Shirehall	Abbey Foregate, SHREWSBURY, SY2 6ND	02:MORLEY ZX5E	26	39		5 25	
6320	Shirehall	Abbey Foregate, SHREWSBURY, SY2 6ND	02:MORLEY ZX5E	12			1 1	17/04/2018
6320	Shirehall	Abbey Foregate, SHREWSBURY, SY2 6ND	02:MORLEY ZX5E	16			1 3	17/04/2018
6320	Shirehall	Abbey Foregate, SHREWSBURY, SY2 6ND	02:MORLEY ZX5E	7	12		1 0	17/04/2018
6320	Shirehall	Abbey Foregate, SHREWSBURY, SY2 6ND	02:MORLEY ZX5E	,	12		1 (17/04/2018
6320	Shirehall	Abbey Foregate, SHREWSBURY, SY2 6ND	02:MORLEY ZX5E	5	- 12	30	1 1	17/04/2018
6330	The Old Vicarage	Shirehall, Abbey Foregate, SHREWSBURY, SY2 6ND	02:MEMVIER MF9204	0	0	0	0 0	17/04/2018
6355	Shrewsbury Crown Court	The Shirehall, Abbey Foregate, SHREWSBURY, SY2 6LU	02:MORLEY ZX5E	9	20	83	0 12	
	Chelmaren	Shrewsbury Road, Bomere Heath, SHREWSBURY, SY4 3NT	02:MORLEY ADVANCED	5	17		18 1	12/07/2018
6573	Havenbrook	Mascott, SHREWSBURY, SY5 6EP	02:MORLEY ZX1E	1	24		13	15/01/2018
6582	Bradbury House	Frith Close, SHREWSBURY, SY2 5XW	02:Emergilite Amatec	- 4	16		0 3	12/06/2018
	Beulah House	5, Cemetery Road, MARKET DRAYTON, TF9 3BD	Menvier MF2900	2			0	00/42/2047
6619	Glenview	Gravel Hill, , LUDLOW, Shropshire, SY8 1QS	02:Menvier MF9200	3	12	21	0 2	11/03/2018
6726	Innage Lane Resource Centre		02:Menvier MF9200 02:HAES VECTOR	9	15		0	
6882	Richmond House	2, Innage Lane, BRIDGNORTH, WV16 4HL Rutland, SHREWSBURY, SY1 3QG	02:MORLEY 2X1E	0	12		0 3	01/04/2018
6882	Richmond House	Rutland, SHREWSBURY, SY1 3QG	02:MORLEY ZXIE 02:Morley ZXE2E	9	7	34	0	29/03/2018
			•	30	/		1	
9309	Theatre Severn	Frankwell, SHREWSBURY, SY3 8FT	02:Protec ALGOTEC Firedex 6400	39			1	20/03/2018
9309	Theatre Severn	Frankwell, SHREWSBURY, SY3 8FT	02:Protec Algotec Firedex 6400	13			0 6	20/03/2018
9477	The Trade House	Hortonwood 8, Hortonwood, TELFORD, Telford and Wrekin, TF1		24			0 0	31/10/2018
9788	Shropshire Food Enterprise Centre	Vanguard Way, Battlefield Enterprise Park, SHREWSBURY, SY1 3T		37		49	0 14	- , - ,
4670B	Tuition, Medical and Behaviour Support Service - Sundorne	218, Sundorne Road, SHREWSBURY, SY1 4RG	02:ADVANCED 5000	3	13	9	0 1	04/07/2018
NSDC014	The Buttercross	Cheshire Street, , MARKET DRAYTON, Shropshire, TF9 1PD	02:Advanced 4000	0	4	0	0 4	13/01/2018
NSDC015	Market Drayton Street and Indoor Market	Cheshire Street, , MARKET DRAYTON, Shropshire, TF9 1PH	Advanced 4000	24	9	27	0	27/01/2018
NSDC029	Church Street Car Park	Church Street, Prees, WHITCHURCH, Shropshire, SY13 2DQ	Advanced 4000	1 0	4	0	0 2	19/10/2017
SABC007A	The Market Hall	SHREWSBURY, SY1 1QG	02:Kentec S6000	35	67	128	0 27	
SABC159	The Regimental Museum	Shrewsbury Castle, Castle Gates, SHREWSBURY, SY1 2AT	02:ADVANCED 4000	7	7	31	0 3	10/01/2018
SABC164	Music Hall	The Square, , SHREWSBURY, Shropshire, SY1 1LH	02:Morley Connexion	24			0 5	04/06/2018
SABC164	Music Hall	The Square, , SHREWSBURY, Shropshire, SY1 1LH	02:Morley Connexion	9	22		0 3	04/06/2018
			TOTALS	<u>579</u>	<u>1375</u>	<u>2123</u>	<u>121</u> <u>221</u>	<u>.</u>]

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Appendix 1 - Schedule of Properties Emergency Lighting

Shropshire Council

			<u>Battery</u>	Slave Unit	<u>Due Date</u>
4-0	reStart at Woodside Primary School	11	0	0	30/09/2018
1/U Ad	dderley CE Primary School	23	0	0	22/11/2018
180 St	Marys CE (Controlled) Primary School	12	0	0	23/11/2018
200 All	brighton Primary School	73	0	0	24/11/2018
230 Alv	veley Primary School	48	0	0	01/01/2019
245 Bis	shop Hooper CE Primary School	68	0	0	16/12/2018
290 Oa	akmeadow CE Primary and Nursery School	168	0	0	09/11/2018
	cton CE (Controlled) Primary School	51	0	0	23/02/2019
340 Bis	shops Castle Primary School	45	0	0	06/11/2018
343 Ch	nildrens Centre Services (Bishops Castle Primary School)	22	0	0	06/11/2018
380 Ca	astlefields Primary School	15	0	0	15/03/2019
390 St	Johns Catholic Primary School	43	0	0	12/05/2018
400 St	Leonards CE Primary School	36	0	0	19/04/2018
430 Br	rockton CE Primary School	38	0	0	24/01/2019
440 Br	roseley CE Primary School	16	0	0	07/12/2018
460 Jo	hn Wilkinson Primary School	9	0	0	07/12/2018
470 St	Marys CE (Aided) Primary School	17	0	0	09/11/2018
490 Bu	untingsdale Primary School and Nursery	7	0	0	12/10/2018
630 Ch	nurch Preen Primary School	7	0	0	16/02/2019
640 St	Lawrence CE Primary School	10	0	0	20/04/2018
642 Ch	nurch Stretton Swimming Pool	6	0	0	04/05/2018
	averley CE Primary School	52	0	0	31/01/2019
	unbury CE Primary School	33	0	0	14/07/2018
	ockshutt CE (Controlled) Primary School	0	0		31/12/2018
	prvedale CE Primary School	38	0		15/07/2018
	riftins CE (Controlled) Primary School	17	0		09/11/2018
	rown Clee CE Primary School	19	0	0	09/06/2018
	arlow CE Primary School	7	0	0	19/08/2018
	inity CE Primary School	N/A	N/A	N/A	01/08/2018
	obowen Primary School	25	0		05/10/2018
	adnall CE (Controlled) Primary School	13	0		18/07/2018
	Thomas and St Annes CE Primary School	13	0		22/09/2018
	ighley Primary School	104	0		17/01/2019
	odnet Primary School	10	0	0	30/05/2018
	nlet CE Primary School	6	0		15/07/2018
	ongden CE Primary School	37	0		12/10/2018
	ongnor Primary School	45	0		02/02/2019
	ower Heath CE (Controlled) Primary School	26	0		16/02/2019
	Idlow Infant School and Nursery	20	0		11/07/2018
	onglands Primary School	48	0		09/01/2019
	nildrens Centre Services (Longlands Primary School)	21	0		31/12/2018
	larket Drayton Infant and Nursery School	51	0		10/02/2019
	larket Drayton Junior School	145	0		11/01/2019
	loreton Say CE Primary School	21	0		10/06/2018
	luch Wenlock Primary School	70	0		18/04/2018
	lyddle CE Primary School	22	0		23/05/2018

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Appendix 1 - Schedule of Properties Emergency Lighting

Shropshire Council

1420	St Andrews CE (Voluntary Controlled) Primary School	1.4	0	0	20/06/2019
		14	0		20/06/2018
	Newcastle CE Primary School	17	0		12/10/2018 18/07/2018
	Onny CE (Aided) Primary School and Little Pippins Nursery Class				
	Our Lady and St Oswalds Catholic Primary School	30	0	_	20/09/2018
-	The Meadows Primary School	42	0	0	31/12/2018
	Bryn Offa CE (Controlled) Primary School	/	0	0	20/09/2018
	Pontesbury CE Primary School	22	0		13/09/2018
-	Prees CE (Controlled) Primary School	17	0		11/11/2018
-	Rushbury CE Primary School	9	0	_	18/07/2018
	St John the Baptist CE Primary School	41	0		31/12/2018
	St Marys CE Primary School	120	0		11/10/2018
-	Sheriffhales Primary School	29	0	0	15/07/2018
	St Andrews CE Primary School	25	0	0	11/07/2018
	Shifnal Primary School	44	0	0	19/09/2018
1800 E	Belvidere Primary School	75	0	0	17/05/2018
1810 (Coleham Primary School	36	0	0	31/12/2018
1840 (Crowmoor Primary School	92	0	0	17/08/2018
1860	Greenacres Primary School	33	0	0	31/12/2018
1870 H	Harlescott Junior School	67	0	0	24/01/2019
1880 (Grange Primary School	41	0	0	31/05/2018
1950 N	Meole Brace CE Primary and Nursery School	41	0	0	27/07/2018
1980 (Oxon CE Primary School	32	0	0	19/07/2018
2000 5	St Georges Junior School	55	0	0	29/08/2018
2010 5	St Giles CE Primary School	15	0	0	02/09/2018
-	Shrewsbury Cathedral Catholic Primary School	50	0	0	08/06/2018
	Mereside CE Primary School	126	0	0	07/04/2018
	Woodfield Primary School	87	0	0	09/01/2019
	Stoke-on-Tern Primary School	14	0	0	22/11/2018
	Tilstock CE (Controlled) Primary School	N/A	N/A	N/A	01/08/2018
	St Peters CE (Controlled) Primary and Nursery School	28	0		05/10/2018
	Weston Rhyn Primary School	27	0	_	
-	Whitchurch CE Infant School	41	0		10/11/2018
	Whitchurch Juniors	28	0		
	Whittington CE (Aided) Primary School	19	0		
-	Whixall CE (Controlled) Primary School	5	0		
<u> </u>	Woore Primary School	22	0	_	
	Worfield Primary School	42	0		10/07/2018
	Long Mountain CE Primary School	9	0		
-	The Community College	76	0		26/01/2019
	Ludlow CE School Specialist Technology and Sports College The Grove School	30 90	0		,
			0		
	Mary Webb School and Science College	132	0		25/10/2018
	St Martins School	36	0		<u> </u>
	Belvidere School - A Technology College	143	0		24/07/2018
-	Shrewsbury Academy - Corndon Crescent Campus	35	0	_	14/06/2018
	Shrewsbury Academy - Worcester Road Campus	58	0		17/11/2018
	Shrewsbury Academy Headquarters	18	0		,,
I 3640 N	Meole Brace School	164	0	0	24/10/2018

<u>Appendix 1 - Schedule of Properties</u> <u>Emergency Lighting</u>

Shropshire Council

Shropshire Council				
3890 Thomas Adams School	68	0	0	23/09/2018
3890 Thomas Adams School	66	0	0	23/09/2018
4040 Shrewsbury Sure Start	49	0	0	02/10/2018
4200 Woodlands School	71	0	0	22/09/2018
4510 The Gateway Education and Arts Centre	110	0	0	23/08/2018
4511 Shropshire Music Service	15	0	0	30/09/2018
4600 Shrewsbury Training and Development Centre	28	0	0	06/09/2018
4620 Bridgnorth Youth Centre	20	0	0	15/03/2019
4630 Ludlow Youth Centre	36	0	0	18/08/2018
4651 The Centre	0	0	0	22/05/2018
4660 The Hive	20	0	0	12/06/2018
4670 Sundorne Youth Centre	35	0	0	21/08/2018
4780 Whitchurch Youth Centre	19	0	0	23/05/2018
4975 SpArC Lesiure Centre	97	0	0	18/01/2019
4995 Church Stretton Sports Centre	81	0		05/01/2019
5012 Mary Webb Sports Centre	29	0		25/10/2018
5031 Grange Sports Centre	14	0		19/09/2018
5032 Roman Road Sports Centre	56	0		04/10/2018
5080 Thomas Adams Sports Centre	32	0		25/10/2018
5150 Albrighton Fire Station	4	0		23/11/2018
5160 Baschurch Fire Station	4	0	0	14/09/2018
5170 Bishops Castle Fire Station	15	0		06/11/2018
5180 Bridgnorth Fire Station	20	0		03/01/2019
5190 Church Stretton Fire Station	20	0		15/07/2018
5200 Cleobury Mortimer Fire Station	21	0		18/07/2018
5210 Clun Fire Station	4	0		14/07/2018
5220 Craven Arms Fire Station	20	0		07/07/2018
5230 Ellesmere Fire Station	9	0		12/10/2018
5240 Hodnet Fire Station	4	0		11/09/2018
5250 Ludlow Fire Station	25	0		07/07/2018
5260 Market Drayton Fire Station	19	0		
5280 Much Wenlock Fire Station	13	0		07/05/2018
5285 Minsterley Fire Station	13	0		27/09/2018
5290 Newport Fire Station	13	0		12/10/2018
5300 Oswestry Fire Station	23	0		02/10/2018
5310 Prees Fire Station	21	0		27/09/2018
5320 Shrewsbury Fire Complex	270	0		29/11/2018
5330 Telford Fire Station	80	0		20/07/2018
5340 Tweedale Fire Station	38	0		09/07/2018
5350 Wellington Fire Station	38			21/09/2018
		0		
5360 Wem Fire Station	12	0		25/09/2018
5370 Whitchurch Fire Station	19	0		10/06/2018
5640 Bayston Hill Library	12	0		08/06/2018
5655 Bishops Castle Library	9	0		12/10/2018
5660 Bridgnorth Library	32	0		03/01/2019
5670 Broseley Library	14	0		#N/A
5680 Church Stretton Library	22	0		14/02/2019
5700 Craven Arms Sure Start Childrens Centre (Stokesay Primary School)	7	0	0	12/10/2018

Awaiting Confirmation From Estates

Appendix 1 - Schedule of Properties Emergency Lighting

	Shropshire Council				
5720	Gobowen Library	5	0	0	12/10/2018
5741	Ludlow Library and Museum Resource Centre	118	0	0	18/08/2018
5750	Ludlow Museum	24	0	0	15/07/2018
5760	Market Drayton Library	10	0	0	20/06/2018
5770	Much Wenlock Library	1	0	0	31/12/2018
5790	Oswestry Library	61	0	0	16/08/2018
5800	Pontesbury Library	9	0	0	12/10/2018
5880	Shrewsbury Community Hub	2	1	47	08/08/2018
5885	Shropshire Archives	82	0	0	30/09/2018
5890	Shrewsbury Library	73	3	84	27/01/2019
5992	Wem Library	35	0	0	08/09/2018
6000	Whitchurch Library	11	0	0	23/05/2018
6033	Bluprint	14	0	0	07/06/2018
6047	Shropshire Hills AONB Office	5	0	0	31/12/2018
6060	The Ludlow Learning Centre	30	0	0	16/12/2018
6320	Shirehall	277	4	170	05/11/2018
6330	The Old Vicarage	10	0	0	01/11/2018
	Shrewsbury Crown Court	48	1	200	
	Chelmaren	31	0	0	13/12/2018
6573	Havenbrook	30	0	0	28/09/2018
	Bradbury House	22	0	0	
	Glenview	0	0	0	
	The Victoria Centre	56	0	0	
	Oswestry Maesbury Metals	6	0	0	
	Avalon Court	16	0	0	12/02/2019
	Albert Road Day Centre	25	0	0	15/09/2018
	Innage Lane Resource Centre	23	0	0	
	Aquamira	25	0	0	
	Shropshire Recovery Partnership	29	0	0	15/07/2018
	Richmond House	15	0		
	Theatre Severn	270	1	80	
	The Trade House	8	0	0	
	Mount McKinley	107	0	0	06/01/2019
	Highways - South West	48	0	0	
	Shropshire Food Enterprise Centre	234	0	0	
1310B	Childrens Centre Services (Market Drayton Infant and Nursery School)	10	0	0	
1805C	Childrens Centre Services (Martin Wilson School)	12	0	0	
2060B	Childrens Centre Services (Sundorne Infants School)	11	0	0	08/06/2018
2910C	Childrens Centre Services (Whitchurch CE Infant School Nursery Class)	17	0	0	
4670B	Tuition, Medical and Behaviour Support Service - Sundorne	23	0	0	
9525B	Ptarmigan	61	0	0	
BDC002	Cantern Brook	54	0	0	04/01/2019
BDC074	Severn Valley Country Park	15	0	0	
NSDC015	Market Drayton Street and Indoor Market	28	0	0	10/11/2018
NSDC020	Wem Town Hall	71	0	0	
NSDC049B	Units 27 and 29 Cheshire Street Shops	15	0		
OBC001	Castle View Offices	86	0	0	
OBC001	Castle View Offices	42	0	0	
	1	1 ,	U	Ŭ	55, 15, 2010

Awaiting Confirmation From Estates

• psg

Appendix 1 - Schedule of Properties Emergency Lighting

Shropshire Counci

	Sin opsime council				
SABC056	Weeping Cross Depot	70	0	0	17/06/2018
SABC067	Multi Storey Car Park	146	0	0	29/09/2018
SABC161	Rowleys House	54	0	0	#N/A
SABC163	The Old Market Hall and Square	43	0	0	16/09/2018
SABC164	Music Hall	0	0	0	31/12/2018
SABC183	Former Pontesbury Doctors Surgery	10	0	0	23/05/2018
SSDC057	Challenge Court	75	0	0	31/12/2018

Awaiting Confirmation From Estates

TOTAL	7999	10	581



Tender Response Document

RMCB 031- Maintenance of Life Safety Systems - Fire Alarms and Emergency Lighting Systems.

Name of TENDERING ORGANISATION (please insert)

RMW Electrical Services Ltd

Shropshire Council Tender Response Document

Contract Description/Specification:

The Contract shall comprise of the inspection, test and certification of the following life safety systems at Shropshire Council sites along with those of other external clients to the Client:

- 1. Fire alarm system and all associated detection and equipment in line with the requirements of BS5839-1:2017, BS 5839-6:2013, BS5839-8:2013 and the Servicing Schedule Appendix A at the frequency defined in the Schedule of Properties Appendix 1 at the property.
- 2. The annual inspection and test of the emergency lighting installations at the properties in line with the requirements of BS5266-1:2016 and the Servicing Schedule Appendix A.

The works indicated above shall enable the Client to demonstrate compliance with the relevant sections of the RRO (Regulatory Reform (Fire Safety) Order 2005). These visits to be within the months shown in the Schedule of Properties – Appendix 1 and shall not lapse the date given. Inspections are permitted to be undertaken up to 2 weeks early.

The contract shall comprise of the remedial works required to repair the existing equipment if found to be faulty **subject to the prior approval of the Budget Holder**

and Client.	•	 •

Instructions for the completion of this document

- This document must be completed in its entirety with responses being given to <u>all</u> questions. If you are unsure of any section/question and require further clarification, please contact us via our Delta Tenderbox. You are recommended to keep a copy of all tender documents and supporting documents for your own records.
- 2. Tenderers must also complete and sign the four certificates in Sections A1 to A4. These must be signed;
 - a) Where the tenderer is an individual, by that individual;
 - b) Where the tenderer is a partnership, by two duly authorised partners;
 - c) Where the tenderer is a company, by two directors or by a director and the secretary of the company, such persons being duly authorised for the purpose.
- 3. All questions require specific responses from you relating to the organisation named in Section B Question 1.1 (a). All information supplied must be accurate and up to date. The Council reserves the right to refuse to consider your application if the Tender Response Document is not fully completed or is found to be inaccurate.
- 4. Where copies of certificates and other details are requested **a copy must** accompany the electronic copy of your Tender Response Document.

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•	You must sign all 4 certificates in sections A1 to A4	
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Evaluation Criteria

Tenders will be evaluated on the answers provided in this 'Tender Response Document' in the Standard Selection Questionnaire part. The following criteria is made up of 'pass/fail' (selection) questions and 'weighted marked' (award) questions and shows how each section is to be marked.

Selection Criteria Pass/Fail Questions (Sections B Part 1 - Part 3)

This information will be provided for proof of compliance and will be judged on a pass or fail basis. Applicants must comply with these issues to demonstrate their proven competency, financial stability, resources and other arrangements. Questions marked 'For information only' will not be assessed; however they must still be answered in full.

Section / Question No.	Selection Criteria
Section B Part 1	Supplier Information – For information only
Section B Part 2 Section 2	Grounds for Mandatory Exclusion
Section B Part 3 Section 3	Grounds for Discretionary Exclusion
Section B Part 3 question 3.3	CHAS Accreditation
Section B Part 3 question 3.3	DBS Certification
Section B Part 3 question 3.3	BS 7671
Section B Part 3 question 3.3	BAFE SP203-1
Section B Part 3 question 3.3	BAFE SP203-4
Section B Part 3 question 3.3	NICEIC, ECA
Section B Part 3 question 3.3	24 hours a day 365 days per year

In relation to discretionary exclusion grounds (section B part 3):-

Financial viability: Responses will be analysed and evaluated by the Authority's Audit sections and will include checks via an independent agency (currently Equifax).

If the financial analysis of the Applicant (please note financial information provided by consortium members will be evaluated to assess the Applicant consortium as a whole) gives cause for concern as to its ability to deliver the Contract, the Applicant will fail this section.

If the financial analysis of the Applicant does not give any cause for concern as to its ability to deliver the Contract – it shall be deemed to have passed the section.

Please note the Contracting Authority reserves the right to further check the Financial Stability and Capacity of an applicant prior to any award of contract in the

manner set out above in order to ensure that they still pass that requirement.

For other Discretionary exclusion grounds: If in the opinion of the Contracting Authority the responses provided casts serious doubt on the Tenderer's ability to perform this contract, they may be excluded.

Award Criteria - Weighted Marked Questions

Tenders will be evaluated on the answers provided in this Tender Response Document and judged against the criteria shown in the table below. The following award criteria is made up of 'Quality' and 'Price' and shows how each criteria is to be weighted against each other.

Section / Question No.	Award Criteria	Weighting / Max Marks Available	
	Price 40% (371 marks)		
Section C / Q 1.1	Fire Alarm Servicing Costs	148 max marks	
Section C / Q 1.2	Emergency Lighting Servicing Costs	111 max marks	
Section C / Q 1.3	Daywork rates	111 max marks	
	Total for price	370 max marks	
	Quality 60% (556 marks)		
Section C / Q 2.1	General Systems of operation	10 / 100 max marks	
Section C / Q 2.2	Example service reports	5 / 50 max marks	
Section C / Q 2.3	Example repair reports	5 / 50 max marks	
Section C / Q 2.4	Risk assessments	5 / 50 max marks	
Section C / Q 2.5	Method statements	2.5 / 25 max marks	
Section C / Q 2.6	Quotation report	2.5 / 25 max marks	
Section C / Q 2.7	Staff qualifications and	10 / 100 max marks	
	experience		
Section C / Q 2.10	Resources	6 / 60 max marks	
Section C / Q 2.11	Quality assurance accreditations	16 max marks	
Section C / Q 2.12	Data protection	2.5 / 25 max marks	
Section C / Q 2.13	Social value	2.5 / 25 max marks	
Section C / Q 2.14	FIA Membership & FPA	30 max marks	
	Membership		
Total for quality 556 max marks			

Please note questions 2.11 and 2.14 above will be marked as follows:

Question 2.11 - (If you hold both ISO's you will receive a mark of 16, if you have one ISO you will receive a mark of 12, if you hold an in-house or alternative system you will receive a mark of 4, if you hold none you will receive a mark of 0)

Question 2.14 - (If you have both memberships you will receive a mark of 30, if you have one of the memberships you will receive a mark of 20 if you hold none you will receive a mark of 0)

Quality Questions/ Scoring Scheme

The remaining questions within the quality sections shown above will be scored using the following scoring scheme. Each answer from the questions identified below will be given a mark between 0 and 10 with the following meanings:

Assessment	Mark	Interpretation	
Excellent	10	Exceeds the requirement. Exceptional demonstration by the Tenderer of how they will meet this requirement by their allocation of skills and understanding, resources and quality measures. Response identifies factors that demonstrate added value, with evidence to support the response.	
	9		
Good	8	Satisfies the requirement with minor additional benefits Above average demonstration by the Tenderer of how they will meet this requirement by their allocation of skills and understanding, resources and quality measures. Response identifies factors that demonstrate added value, with evidence to support the response.	
	7		
Acceptable	6	Satisfies the requirement. Demonstration by the Tenderer of how they will meet this requirement by their allocation of skills and understanding, resources and quality measures, with evidence to support the response.	
	5		
Minor Reservations	4	Satisfies the requirement with minor reservations Some minor reservations regarding how the Tenderer will meet this requirement by their allocation of skills and understanding, resources and quality measures, with limited evidence to support the response.	
	3		
Serious Reservations	2	Satisfies the requirement with major reservations. Considerable reservations regarding how the Tenderer will meet this requirement by their allocation of skills and understanding, resources and quality measures, with little or no evidence to support the response.	
	1		
Unacceptable	0	Does not meet the requirement Does not comply and/or insufficient information provided to demonstrate how the Tenderer will meet this requirement by their allocation of skills and understanding, resources and quality measures, with little or no evidence to support the response.	

The use of odd numbers indicates an answer's allocated mark lies between definitions.

The tender receiving the highest initial mark for Quality Criteria overall will receive the full 556 marks available for Quality. Other tenders will receive a final mark that reflects the % difference in the initial marks between those tenders and the tender receiving the highest initial mark for Quality overall.

Price Evaluation and scoring

Marks for price will be split as follows:

Section C 1.1, Fire Alarm Servicing Costs – 148 max marks

The most competitively priced tender will receive the maximum mark for this question being **148.** Less competitive tenders will receive a % of the maximum mark that represents the difference in cost between that tender and the most competitively priced tender

This question will be evaluated as follows:

Submitted unit costs will be applied to the number of assets contained within Appendix 1 Schedule of Properties. These being -

Bi-annual System Unit Cost - 195

Bi-annual Unit Cost 1 – 7672

Bi-annual Unit Cost 2 - 4388

Quarterly System Unit Cost -53

Quarterly Unit Cost 1 –2175

Quarterly Unit Cost 2 –2244

The values will then be multiplied to give a cost for 12 months' worth of servicing.

Section C 1.2, Emergency Lighting Servicing Costs – 111 max marks

The most competitively priced tender will receive the maximum mark for this question being **111**. Less competitive tenders will receive a % of the maximum mark that represents the difference in cost between that tender and the most competitively priced tender

This question will be evaluated as follows:

Submitted unit costs will be applied to the number of assets contained within Appendix 1 Schedule of Properties based upon 12 months of servicing formulating a total servicing cost.

7999 number of Self-contained Units

10 number of CBU Unit costs

581 number of Central Battery Slave Luminaire Units

Section C 1.3, Daywork rates – 111 max marks

The most competitively priced tender will receive the maximum mark for this question being **111**. Less competitive tenders will receive a % of the maximum mark that represents the difference in cost between that tender and the most competitively priced tender

This question will be evaluated as follows:

200 separate call outs which each take 3 hours on site time to complete with £75 trade price worth of material which the declared percentage mark-up will be applied. 160 of these calls will be during normal working hours, 20 will be "outside normal hours (Monday-Friday), 10 will be on a Saturday, 5 will be on a Sunday and 5 will be on a Bank holiday.

E-mail address

Web address

Section A: 1. Form of Tender

Form of Tender		
Shropshire Council Tender for Maintenance of Life Safety Systems - Fire Alarms and Emergency Lighting Systems		
We confirm that this, our tender, represents an offer to Shropshire Council that if accepted in whole, or in part, will create a binding contract for the provision of Maintenance of Life Safety Systems - Fire Alarms and Emergency Lighting Systems at the prices and terms agreed and subject to the terms of the invitation to tender documentation and the General Terms and Conditions, copies of which we have received.		
Signed Name		
Date28 FEB 2018		
DesignationMANAGING DIRECTOR		
CompanyRMW ELECTRICAL SERVICES LTD		
AddressUNIT 1&2 SWEETLAKE BUSINESS VILLAGE, LONGDEN ROAD,		
SHREWSBURY, SHROPSHIRE		
Post Code SY3 9EW		
Tel No 01743240400 Fax No N/A		

www.rmw.co.uk

Section A: 2. Non – Canvassing Certificate

Non-Canvassing C	ertificate
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To: Shropshire Council (hereinafter called "the Council")

I/We hereby certify that I/We have not canvassed or solicited any member officer or employee of the Council in connection with the award of this Tender of any other Tender or proposed Tender for the Services and that no person employed by me/us or acting on my/our behalf has done any such act.

I/We further hereby undertake that I/We will not in the future canvass or solicit any member officer or employee of the Council in connection with the award of this Tender or any other Tender or proposed Tender for the Services and that no person employed by me/us or acting on my/our behalf will do any such act.

Status Managing Director
Status
SERVICES LTD.)

Non-collusive Tendering Certificate

To: Shropshire Council (hereinafter called "the Council")

The essence of selective tendering is that the Council shall receive bona fide competitive Tenders from all persons tendering. In recognition of this principle:

I/We certify that this is a bona fide Tender, intended to be competitive and that I/We have not fixed or adjusted the amount of the Tender or the rates and prices quoted by or under or in accordance with any agreement or arrangement with any other person.

I/We also certify that I/We have not done and undertake that I/We will not do at any time any of the following acts:-

- (a) communicating to a person other than the Council the amount or approximate amount of my/our proposed Tender (other than in confidence in order to obtain quotations necessary for the preparation of the Tender for insurance); or
- (b) entering into any agreement or arrangement with any other person that he shall refrain from Tendering or as to the amount of any Tender to be submitted; or
- (c) offering or agreeing to pay or give or paying any sum of money, inducement or valuable consideration directly or indirectly to any person for doing or having done or causing or having caused to be done in relation to any other Tender or proposed Tender for the Services any act or omission.

Signed (1)		. StatusManaging Director
Signed (2)		Status
(For and o	n behalf of RMW ELECTRIC	CAL SERVICES LTD)
Date	28 February 2018	

Section A:

4. Declaration of Connection with Officers or Elected Members of the Council

Are you or any of your staff who will be affected by this invitation to tender related or connected in any way with any Shropshire Council Elected Councillor or Employee?

No	If yes, please give details:
Name	Relationship
favouritism. Whether or not you ha	le the Council to ensure that tenders are assessed without ve a connection with elected members or employees will your tender, but your tender will not be considered unless.
Signed (1)	StatusManaging Director
Signed (2)	Status
(For and on behalf of RMW ELEC	TRICAL SERVICES LTD)
Date28 February 2	2018

SECTION B

Standard Selection Questionnaire

Potential Supplier Information and Exclusion Grounds: Part 1 and Part 2.

The standard Selection Questionnaire is a self-declaration, made by you (the potential supplier), that you do not meet any of the grounds for exclusion. If there are grounds for exclusion (there is an opportunity to explain the background and any measures you have taken to rectify the situation (we call this self-cleaning). For the list of exclusion please see

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/551130/List_of_Mandatory_and_Discretionary_Exclusions.pdf

A completed declaration of Part 1 and Part 2 provides a formal statement that the organisation making the declaration has not breached any of the exclusions grounds. Consequently we require all the organisations that you will rely on to meet the selection criteria to provide a completed Part 1 and Part 2. For example these could be parent companies, affiliates, associates, or essential sub-contractors, if they are relied upon to meet the selection criteria. This means that where you are joining in a group of organisations, including joint ventures and partnerships, each organisation in that group must complete one of these self-declarations. Sub-contractors that you rely on to meet the selection criteria must also complete a self-declaration (although sub-contractors that are not relied upon do not need to complete the self-declaration).

When completed, this form is to be sent back to the contact point given in the procurement documents along with the selection information requested in the procurement documentation.

Supplier Selection Questions: Part 3

This document provides instructions on the selection questions you need to respond to and how to submit those responses. If you are bidding on behalf of a group (consortium) or you intend to use sub-contractors, you should complete all of the selection questions on behalf of the consortium and/or any sub-contractors.

If the relevant documentary evidence referred to in the Selection Questionnaire is not provided upon request and without delay we reserve the right to amend the contract award decision and award to the next compliant bidder.

Consequences of misrepresentation

If you seriously misrepresent any factual information in filling in the Selection Questionnaire, and so induce an authority to enter into a contract, there may be significant consequences. You may be excluded from the procurement procedure, and from bidding for other contracts for three years. If a contract has been entered into you may be sued for damages and the contract may be rescinded. If fraud, or fraudulent intent, can be proved, you or your responsible officers may be prosecuted and convicted of the offence of fraud by false representation, and you must be excluded from further procurements for five years.

Notes for completion

- 1. The "authority" means the contracting authority, or anyone acting on behalf of the contracting authority, that is seeking to invite suitable candidates to participate in this procurement process.
- 2. "You" / "Your" refers to the potential supplier completing this standard Selection Questionnaire i.e. the legal entity responsible for the information provided. The term "potential supplier" is intended to cover any economic operator as defined by the Public Contracts Regulations 2015 (referred to as the "regulations") and could be a registered company; the lead contact for a group of economic operators; charitable organisation; Voluntary Community and Social Enterprise (VCSE); Special Purpose Vehicle; or other form of entity.
- 3. Please ensure that all questions are completed in full, and in the format requested. If the question does not apply to you, please state 'N/A'. Should you need to provide additional information in response to the questions, please submit a clearly identified annex.
- 4. The authority recognises that arrangements set out in section 1.2 of the standard Selection Questionnaire, in relation to a group of economic operators (for example, a consortium) and/or use of sub-contractors, may be subject to change and will, therefore, not be finalised until a later date. The lead contact should notify the authority immediately of any change in the proposed arrangements and ensure a completed Part 1 and Part 2 is submitted for any new organisation relied on to meet the selection criteria. The authority will make a revised assessment of the submission based on the updated information.
- 5. For Part 1 and Part 2 every organisation that is being relied on to meet the selection must complete and submit the self-declaration.
- 6. Note for Contracting Authorities: The following paragraph is optional for inclusion if a decision has been made to request a self-declaration of the exclusion grounds from subcontractors. All sub-contractors are required to complete Part 1 and Part 21.
- 7. For answers to Part 3 If you are bidding on behalf of a group, for example, a consortium, or you intend to use sub-contractors, you should complete all of the questions on behalf of the consortium and/ or any sub-contractors, providing one composite response and declaration.

The authority confirms that it will keep confidential and will not disclose to any third parties any information obtained from a named customer contact, other than to the Cabinet Office and/or contracting authorities defined by the regulations, or pursuant to an order of the court or demand made by any competent authority or body where the authority is under a legal or regulatory obligation to make such a disclosure.

1 See PCR 2015 regulations 71 (8)-(9)

Part 1: Potential supplier Information

Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection must complete and submit the Part 1 and Part 2 self-declaration.

Section 1	Potential supplier information		
Question number	Question	Response	
1.1(a)	Full name of the potential supplier submitting the information	RMW Electrical Services Limited	
1.1(b) – (i)	Registered office address (if applicable)	1 and 2 Sweetlake Business Village Longden Road Shrewsbury SY3 9EW	
1.1(b) – (ii)	Registered website address (if applicable)	www.rmw.co.uk	
1.1(c)	Trading status a) public limited company b) limited company c) limited liability partnership d) other partnership e) sole trader f) third sector g) other (please specify your trading status)	Limited Company	
1.1(d)	Date of registration in country of origin	1981	
1.1(e)	Company registration number (if applicable)	4169783	
1.1(f)	Charity registration number (if applicable)	N/A	
1.1(g)	Head office DUNS number (if applicable)	221510162	
1.1(h)	Registered VAT number	169955640	
1.1(i) - (i)	If applicable, is your organisation registered with the appropriate professional or trade register(s) in the member state where it is established?	Yes	
1.1(i) - (ii)	If you responded yes to 1.1(i) - (i), please provide the relevant details, including the registration number(s).	NIC EIC 017012000 CHAS Safe Contractor	
1.1(j) - (i)	Is it a legal requirement in the state where you are established for you to possess a particular authorisation, or be a member of a particular organisation in order to provide the services specified in this procurement?	No	

1.1(j) - (ii)	If you responded yes to 1.1(j) - (i), please provide additional details of what is required and confirmation that you have complied with this.	N/A
1.1(k)	Trading name(s) that will be used if successful in this procurement.	RMW Electrical Services Ltd
1.1(1)	Relevant classifications (state whether you fall within one of these, and if so which one) a) Voluntary Community Social Enterprise (VCSE) b) Sheltered Workshop c) Public Service Mutal	No
1.1(m)	Are you a Small, Medium or Micro Enterprise (SME) ₂ ?	Yes - Small
1.1(n)	Details of Persons of Significant Control (PSC), where appropriate: 3 - Name; - Date of birth; - Nationality; - Country, state or part of the UK where the PSC usually lives; - Service address; - The date he or she became a PSC in relation to the company (for existing companies the 6 April 2016 should be used); - Which conditions for being a PSC are met; - Over 25% up to (and including) 50%, - More than 50% and less than 75%, - 75% or more. (Please enter N/A if not applicable)	
1.1(o)	Details of immediate parent company: - Full name of the immediate parent company - Registered office address (if applicable) - Registration number (if applicable) - Head office DUNS number (if applicable) - Head office VAT number (if applicable) (Please enter N/A if not applicable)	Not Applicable
1.1(p)	Details of ultimate parent company: - Full name of the ultimate parent company - Registered office address (if applicable) - Registration number (if applicable) - Head office DUNS number (if applicable) - Head office VAT number (if applicable) (Please enter N/A if not applicable)	Not Applicable

Please note: A criminal record check for relevant convictions may be undertaken for the preferred suppliers and the persons of significant in control of them.

² See EU definition of SME - https://ec.europa.eu/growth/smes/business-friendly-environment/sme-definition en
3 UK companies, Societates European (SEs) and limited liability partnerships (LLPs) will be required to identify and record the people who own or control their company. Companies, SEs and LLPs will need to keep a PSC register, and must file the PSC information with the central public register at Companies House. See PSC guidance.

Please provide the following information about your approach to this procurement:

Section 1	Bidding Model	
Question number	Question	Response
1.2(a) - (i)	Are you bidding as the lead contact for a group of economic operators?	No If yes, please provide details listed in questions 1.2(a) (ii), (a) (iii) and to 1.2(b) (i), (b) (ii), 1.3, Section 2 and 3. If no, and you are a supporting bidder please provide the name of your group at 1.2(a) (ii) for reference purposes, and complete 1.3, Section 2 and 3.
1.2(a) - (ii)	Name of group of economic operators (if applicable)	N/A
1.2(a) - (iii)	Proposed legal structure if the group of economic operators intends to form a named single legal entity prior to signing a contract, if awarded. If you do not propose to form a single legal entity, please explain the legal structure.	N/A
1.2(b) - (i)	Are you or, if applicable, the group of economic operators proposing to use sub-contractors?	No
1.2(b) - (ii)		provide additional details for each sub-contractor o complete this form as well.
	Name Registered address Trading status Company registration number Head Office DUNS number (if applicable) Registered VAT number Type of organisation SME (Yes/No) The role each subcontractor will take in providing the works and /or supplies e.g. key deliverables The approximate % of contractual obligations assigned to each subcontractor	

Contact details and declaration

I declare that to the best of my knowledge the answers submitted and information contained in this document are correct and accurate.

I declare that, upon request and without delay I will provide the certificates or documentary evidence referred to in this document.

I understand that the information will be used in the selection process to assess my organisation's suitability to be invited to participate further in this procurement.

I understand that the authority may reject this submission in its entirety if there is a failure to answer all the relevant questions fully, or if false/misleading information or content is provided in any section.

I am aware of the consequences of serious misrepresentation.

Section 1	Contact details and declaration	
Question Number	Question	Response
1.3(a)	Contact name	
1.3(b)	Name of organisation	RMW Electrical Services Limited
1.3(c)	Role in organisation	Managing Director
1.3(d)	Phone number	01743 240400
1.3(e)	E-mail address	rmw@rmw.co.uk
1.3(f)	Postal address	RMW Electrical Services Limited 1 and 2 Sweetlake Business Village Longden Road Shrewsbury SY3 9FW
1.3(g)	Signature (electronic is acceptable)	
1.3(h)	Date	23.02.2018

Part 2: Exclusion Grounds

Please answer the following questions in full. Note that every organisation that is being relied on to meet the selection must complete and submit the Part 1 and Part 2 self-declaration.

Section 2	Grounds for mandatory exclusion		
Question number	Question	Response	
2.1(a)	Regulations 57(1) and (2) The detailed grounds for mandatory exclusion of an organisation are set out on the webpage (see link on page 11), which should be referred to before completing these questions. Please indicate if, within the past five years you, your organisation or any other personals powers of representation, decision or control in the organisation been convicted anywhere in the world of any of the offences within the summary below and listed on webpage.		
	Participation in a criminal organisation.	No	
	Corruption.	No	
	Fraud.	No	
	Terrorist offences or offences linked to terrorist activities	No	
	Money laundering or terrorist financing	No	
	Child labour and other forms of trafficking in human beings	No	
2.1(b)	If you have answered yes to question 2.1(a), please provide further details. Date of conviction, specify which of the grounds listed the conviction was for, and the reasons for conviction, Identity of who has been convicted If the relevant documentation is available electronically please provide the web address, issuing authority, precise reference of the documents.	Not applicable	
2.2	If you have answered Yes to any of the points above have measures been taken to demonstrate the reliability of the organisation despite the existence of a relevant ground for exclusion? (Self Cleaning)	Not applicable	

2.3(a)	Regulation 57(3) Has it been established, for your organisation by a judicial or administrative decision having final and binding effect in accordance with the legal provisions of any part of the United Kingdom or the legal provisions of the country in which the organisation is established (if outside the UK), that the organisation is in breach of obligations related to the payment of tax or social security contributions?	No
2.3(b)	If you have answered yes to question 2.3(a), please provide further details. Please also confirm you have paid, or have entered into a binding arrangement with a view to paying, the outstanding sum including where applicable any accrued interest and/or fines.	N/A

Please Note: The authority reserves the right to use its discretion to exclude a potential supplier where it can demonstrate by any appropriate means that the potential supplier is in breach of its obligations relating to the non-payment of taxes or social security contributions.

Section 3	Grounds for discretionary exclusion		
Question number	Question	Response	
	webpage (see link on page 11), which should questions. Please indicate if, within the past three years,	ed grounds for discretionary exclusion of an organisation are set out on this (see link on page 11), which should be referred to before completing these dicate if, within the past three years, anywhere in the world any of the following have applied to you, your organisation or any other person who has powers of	
3.1(a)	Breach of environmental obligations?	No	
3.1(b)	Breach of social obligations?	No	
3.1(c)	Breach of labour law obligations?	No	
3.1(d)	Bankrupt or is the subject of insolvency or winding-up proceedings, where the organisation's assets are being administered by a liquidator or by the court, where it is in an arrangement with creditors, where its business activities are suspended or it is in any analogous situation arising from a similar procedure under the laws and regulations of any State?	No	
3.1(e)	Guilty of grave professional misconduct?	No	
3.1(f)	Entered into agreements with other economic operators aimed at distorting competition?	No	
3.1(g)	Aware of any conflict of interest within the meaning of regulation 24 due to the participation in the procurement procedure?	No	
3.1(h)	Been involved in the preparation of the procurement procedure?	No	
3.1(i)	Shown significant or persistent deficiencies in the performance of a substantive requirement under a prior public contract, a prior contract with a contracting entity, or a prior concession contract, which led to early termination of that prior contract, damages or other comparable sanctions?	No	

3.1(j)	Please answer the following statements	
3.1(j) - (i)	The organisation is guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria.	No
3.1(j) - (ii)	The organisation has withheld such information.	No
3.1(j) –(iii)	The organisation is not able to submit supporting documents required under regulation 59 of the Public Contracts Regulations 2015.	No
3.1(j)-(iv)	The organisation has influenced the decision-making process of the contracting authority to obtain confidential information that may confer upon the organisation undue advantages in the procurement procedure, or to negligently provided misleading information that may have a material influence on decisions concerning exclusion, selection or award.	No

3.2	If you have answered Yes to any of the above, explain what measures been taken to demonstrate the reliability of the organisation despite the existence of a relevant	N/A
3.3	CHAS Accreditation Do you currently have CHAS Accreditation, and external health and safety accreditation, (Contractors Health and Safety Assessment Scheme) OR and equivalent as mutually recognised under SSIP (Safety Schemes in Procurement)? Accepted certificates:- NHBC, EXOR, SAFE Contractor, SMAS Worksafe, Altius VA, Eurosafe UK, BSI OHSAS — 18001, Safe-T-Cert, FSG-Facilities Services Group & CHAS Accreditation Please enclose certificate	Yes CHAS and Safe Contractor Copy Certificates enclosed
3.4	Operatives Disclosure and Baring Service - Certification Please confirm that all operatives working under this contract on the maintenance and breakdown of equipment are in possession of a current valid enhanced DBS certificate. Written confirmation of compliance with this must form part of the tender submission.	

3.5	BS7671 Please confirm that all work carried out by you will comply with BS7671 - 2008 including all amendments?	Yes
3.6	BAFE SP203-1 Please confirm your company is a member of BAFESP203-1 Fire Detection & Alarm Systems Scheme. If not, submit evidence that you are actively working towards this accreditation.	Yes Certificate enclosed.
3.7	BAFE SP203-4 Please confirm your company is a member of SP203-4 Emergency Lighting Systems scheme. If not, submit evidence that you are actively working towards this accreditation.	
3.8	NICEIC,ECA Please confirm your company is either an NICEIC Approved Contractor, or ECA member?	Yes
3.9	24 Hour a Day 365 Days a Year Cover Please confirm below that you can provide a 24 hour/day, 365 day/year emergency repair service with a maximum response time to attend a site of 2 hours.	Yes

Part 3: Selection Questions

Section 4	Economic and Financial Standing		
Question number	Question	Response	
4.1	Are you able to provide a copy of your audited accounts for the last two years, if requested? If no, can you provide one of the following: answer with Y/N in the relevant box.	Yes	
	(a) A statement of the turnover, Profit and Loss Account/Income Statement, Balance Sheet/Statement of Financial Position and Statement of Cash Flow for the most recent year of trading for this organisation.	Yes	
	(b) A statement of the cash flow forecast for the current year and a bank letter outlining the current cash and credit position.	Yes	
	(c) Alternative means of demonstrating financial status if any of the above are not available (e.g. forecast of turnover for the current year and a statement of funding provided by the owners and/or the bank, charity accruals accounts or an alternative means of demonstrating financial status).	N/A	
4.2	Where we have specified a minimum level of economic and financial standing and/ or a minimum financial threshold within the evaluation criteria for this procurement, please self-certify by answering 'Yes' or 'No' that you meet the requirements set out.	Yes	
Section 5	If you have indicated in the Selection Questionnaire question 1.2 that you are part of a wider group, please provide further details below:		
Name of org	ganisation		
	p to the Supplier completing these questions		
5.1	Are you able to provide parent company accounts if requested to at a later stage?	Yes □ No □	
5.2	If yes, would the parent company be willing to provide a guarantee if necessary?	Yes □ No □	
5.3	If no, would you be able to obtain a guarantee elsewhere (e.g. from a bank)?	Yes □ No □	
	•	•	

Section 6	Technical and Professional Ability	
6.1	Relevant experience and contract examples	
	Please provide details of up to three contracts, in any combination from either the public or private sector; voluntary, charity or social enterprise (VCSE) that are relevant to our requirement. VCSEs may include samples of grant-funded work. Contracts for supplies or services should have been performed during the past three years. Works contracts may be from the past five years.	
	The named contact provided should be able to provide written evidence to confirm the accuracy of the information provided below.	
	Consortia bids should provide relevant examples of where the consortium has delivered similar requirements. If this is not possible (e.g. the consortium is newly formed or a Special Purpose Vehicle is to be created for this contract) then three separate examples should be provided between the principal member(s) of the proposed consortium or Special Purpose Vehicle (three examples are not required from each member).	
	Where the Supplier is a Special Purpose Vehicle, or a managing agent not intending to be the main provider of the supplies or services, the information requested should be provided in respect of the main intended provider(s) or sub-contractor(s) who will deliver the contract.	
	If you cannot provide examples see question 6.3	

	Contact 1	Contact 2	Contact 3
Name of customer organisation Point of contact in the organisation			
Position in the organisation			
E-mail address			
Description of contract			
Contract Start date			
Contract completion date			
Estimated contract value			

6.2	Where you intend to sub-contract a proportion of the contract, please demonstrate how you have previously maintained healthy supply chains with your sub-contractor(s) Evidence should include, but is not limited to, details of your supply chain management tracking systems to ensure performance of the contract and including prompt payment or membership of the UK Prompt Payment Code (or equivalent schemes in other countries)

6.3	If you cannot provide at least one example for questions 6.1, in no more than 500 words please provide an explanation for this e.g. your organisation is a new start-up or you have provided services in the past but not under a contract.

Section 7	Modern Slavery Act 2015: Requirements under Modern Slavery Act 2015	
	Are you a relevant commercial organisation as defined by section 54 ("Transparency in supply chains etc.") of the Modern Slavery Act 2015 ("the Act")?	N/A
	If you have answered yes to question 7.1 are you compliant with the annual reporting requirements contained within Section 54 of the Act 2015?	Yes □ Please provide the relevant url to view the statement
		No □ Please provide an explanation

8. Additional Questions

Suppliers who self-certify that they meet the requirements to these additional questions will be required to provide evidence of this if they are successful at contract award stage.

Section 8	Additional Questions
8.1	Insurance
	Please self-certify whether you already have, or can commit to obtain, prior to the commencement of the contract, the levels of insurance cover indicated below: Yes
	Employer's (Compulsory) Liability Insurance = £5,Million
	Public Liability Insurance = £5Million Professional Indemnity Insurance = £2Million
	*It is a legal requirement that all companies hold Employer's (Compulsory) Liability Insurance of £5 million as a minimum. Please note this requirement is not applicable to Sole Traders.

8.2	Skills and Apprentices 4-	
a.	Public procurement of contracts with a full life value of £10 million and above and duration of 12 months and above should be used to support skills development and delivery of the apprenticeship commitment. This policy is set out in detail in Procurement Policy Note 14/15.	
	Please confirm if you will be supporting apprenticeships and skills development through this contract.	Yes
b.	If yes, can you provide at a later stage documentary evidence to support your commitment to developing and investing in skills, development and apprenticeships to build a more skilled and productive workforce and reducing the risks of supply constraints and increasing labour cost inflation?	Yes
C.	Do you have a process in place to ensure that your supply chain supports skills, development and apprenticeships in line with PPN 14/15 (see guidance) and can provide evidence if requested?	Yes

⁴ Procurement Policy Note 14/15– Supporting Apprenticeships and Skills Through Public Procurement https://www.gov.uk/government/uploads/system/uploads/system/uploads/attachment_data/file/456805/27_08_15_Skills_Apprenticeships_PPN_vfinal.pdf

8.3 - Compliance with equality legislation

For	For organisations working outside of the UK please refer to equivalent legislation in the country				
that	that you are located.				
1.	In the last three years, has any finding of unlawful discrimination been				
	made against your organisation by an Employment Tribunal, an No				

	Employment Appeal Tribunal or any other court (or in comparable proceedings in any jurisdiction other than the UK)?	
2.	In the last three years, has your organisation had a complaint upheld following an investigation by the Equality and Human Rights Commission or its predecessors (or a comparable body in any jurisdiction other than the UK), on grounds or alleged unlawful discrimination?	No
	If you have answered "yes" to one or both of the questions in this module, please provide, as a separate Appendix, a summary of the nature of the investigation and an explanation of the outcome of the investigation to date.	
	If the investigation upheld the complaint against your organisation, please use the Appendix to explain what action (if any) you have taken to prevent unlawful discrimination from reoccurring. You may be excluded if you are unable to demonstrate to the Authority's satisfaction that appropriate remedial action has been taken to prevent similar unlawful discrimination reoccurring.	
3.	If you use sub-contractors, do you have processes in place to check whether any of the above circumstances apply to these other organisations?	Yes

8.4 - Environmental Management

1.	Has your organisation been convicted of breaching environmental legislation, or had any notice served upon it, in the last three years by	
	any environmental regulator or authority (including local authority)? If your answer to the this question is "Yes", please provide details in a separate Appendix of the conviction or notice and details of any remedial	No
	action or changes you have made as a result of conviction or notices served.	
	The Authority will not select bidder(s) that have been prosecuted or served notice under environmental legislation in the last 3 years, unless	
	the Authority is satisfied that appropriate remedial action has been taken to prevent future occurrences/breaches.	
2.	If you use sub-contractors, do you have processes in place to check whether any of these organisations have been convicted or had a notice served upon them for infringement of environmental legislation?	Yes

8.5 - Health & Safety

1.	Please self-certify that your organisation has a Health and Safety Policy	
	that complies with current legislative requirements.	Yes
2.	Has your organisation or any of its Directors or Executive Officers been in receipt of enforcement/remedial orders in relation to the Health and Safety Executive (or equivalent body) in the last 3 years?	No
	If your answer to this question was "Yes", please provide details in a separate Appendix of any enforcement/remedial orders served and give details of any remedial action or changes to procedures you have made	

	as a result.	
	The Authority will exclude bidder(s) that have been in receipt of enforcement/remedial action orders unless the bidder(s) can demonstrate to the Authority's satisfaction that appropriate remedial action has been taken to prevent future occurrences or breaches.	
3.	If you use sub-contractors, do you have processes in place to check whether any of the above circumstances apply to these other organisations?	Yes

8.6 **Safeguarding of adults and children**(for services where staff come into regular contact with children and adults)

(for serv	ices where staff come into regular contact with children and adults)			
*	Why do we need to know this? The safeguarding duties placed on public authorities require the Counce partners to work to the following guidance: "Working together to Safeguard Children: A guide to inter-agency was safeguard and promote the welfare of children (March 2015)" http://www.safeguardingshropshireschildren.org.uk/scb/			
	"West Midlands Adult Safeguarding Policy & Procedures" <a href="https://www.shropshire.gov.uk/media/1462593/wm-adult-safeguarding-policy-argument-safeguarding-safeguard</td></tr><tr><th></th><th>procedures-working-draft.pdf</th><th></th></tr><tr><th></th><th>We need to ensure all companies that work with Shropshire Council are clour safeguarding expectations and are committed to meet our expectations. The Council also needs to ensure that your organisation has a good record for safeguarding children and adults</th><th></th></tr><tr><td>1</td><td>Do you have a Safeguarding Policy or statement for safeguarding children? Do you have a Safeguarding Policy or statement for safeguarding adults?</td><td>Enclosed
YES
Enclosed
YES</td></tr><tr><td>2</td><td>For information: our requests for references will include a question relating to your organisation's record for safeguarding.</td><td></td></tr><tr><td>3</td><td>As a contractor providing a public service on behalf of a Shropshire Council, we expect that you will be familiar and committed to the local safeguarding procedures as prescribed by Shropshire's Safeguarding Children Board (SSCB) and http://www.safeguardingshropshireschildren.org.uk/scb/index.html Shropshire Council's approach to adult protection http://www.shropshire.gov.uk/adultcarer.nsf/open/F54E8A80CF1343BC80257AAF0058F760			
	I/We certify that I/We are familiar with and committed to deliver our service in compliance with local safeguarding processes.			
	Signed			
	Status Managing Director			

(For and on behalf of RMW Electrical Services Ltd)	
Date 08 February 2018	

8.7 It is a requirement within the terms and conditions for this Contract that where requested in writing during the term of the Agreement that the Contractor will ensure that an appropriately authorised representative of the Contractor shall attend a Committee meeting of the Council upon being invited to do so by the Council. Please confirm your acceptance of this term by ticking the box below

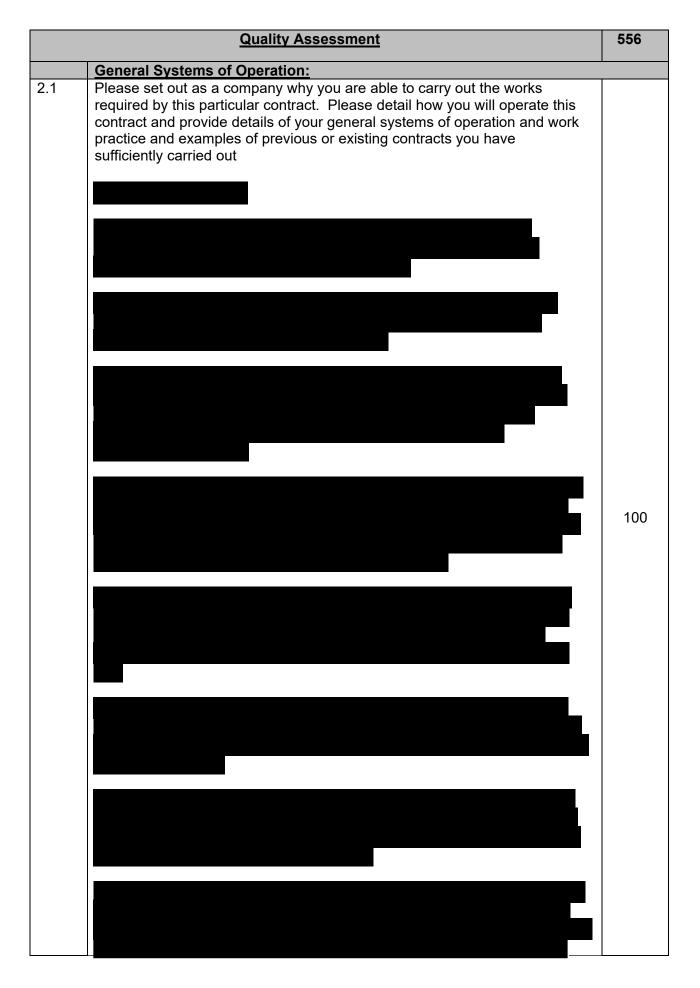
Yes, confirmed

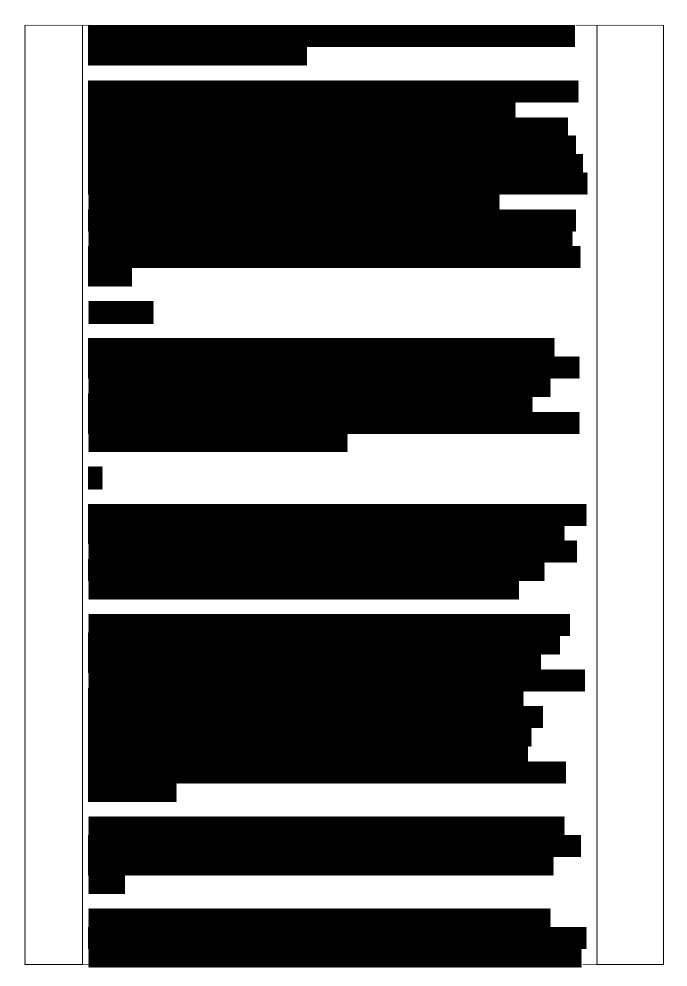
SECTION C - TENDER SCHEDULE

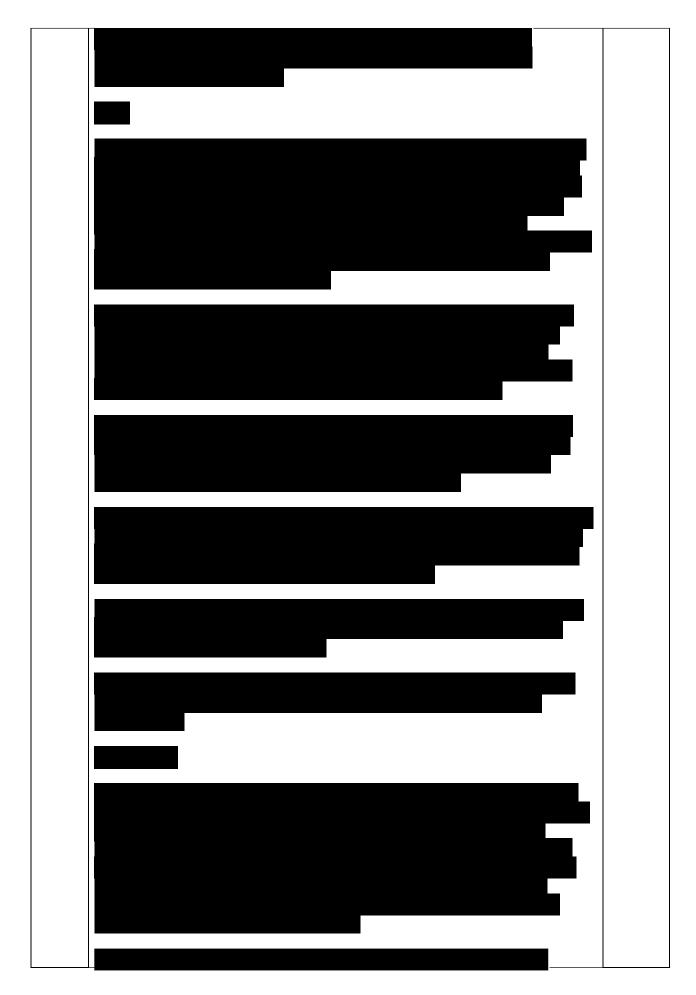
Before completing this section you should first read the 'Specification and Servicing Schedule' documents which contains some important information that will assist in your responses to the questions below.

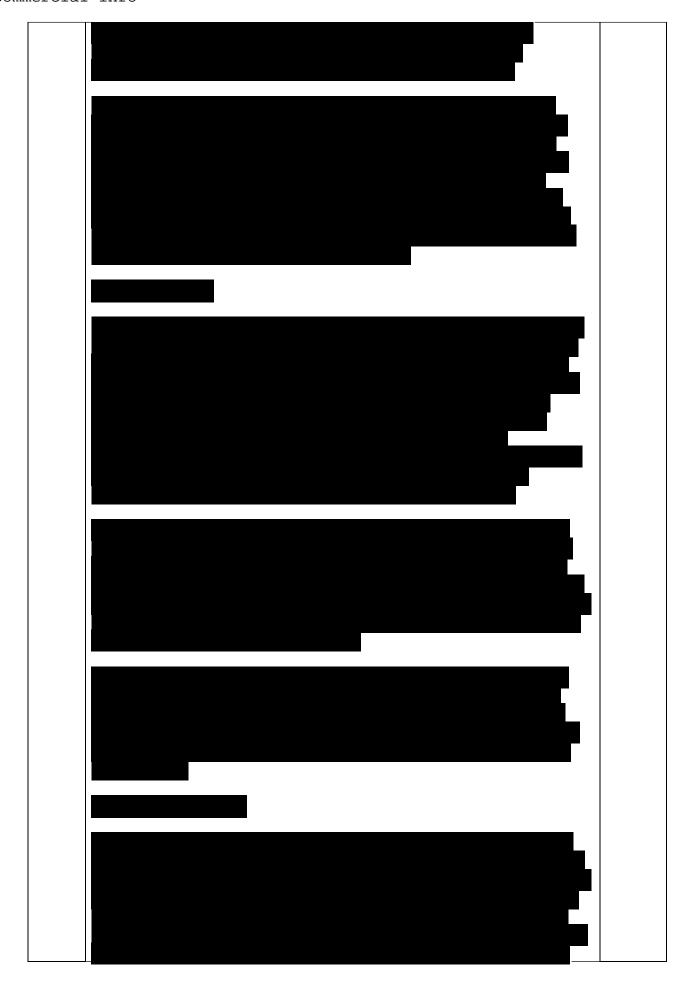
	Tender Schedule	Max Marks
	Pricing Schedule	370
	Fire Alarm Systems	
1.1	Bi-annual System Unit Cost	
	Bi-annual Unit Cost 1 (bell, electronic sounder, heat detector or manual call-point)	
	Bi-annual Unit Cost 2 (any automatic detector apart from heat – i.e.: optical; ionisation detectors; multisensor; beam; CO etc.)	-
	Quarterly System Unit Cost	148
	Quarterly Unit Cost 1 (bell, electronic sounder, heat detector or manual call-point)	_
	Quarterly Unit Cost 2 (any automatic detector apart from heat – i.e.: optical; ionisation detectors; multisensor; beam; CO etc.)	
	Emergency Lighting Systems:	
1.2	Self-contained Unit Cost	
	Central Battery Slave Luminaire Unit Cost	111
	Central Battery CBU Unit Cost	
	Dayworks:	
1.3	The following costs are to be completed (Breakdown rates)	
	Hourly rate during normal working hours -	
	On cost + profit -	
	Call Out Unit Cost -	
	Total Cost-	111
	Hourly rate outside normal working hours (Mon-Fri) - £34.50	
	On cost + profit -	
	Call Out Unit Cost -	
	Total Cost-	

Hourly rate for Saturday working	-
On cost + profit	-
Call Out Unit Cos	t -
Total Cos	et-
Hourly rate for Sunday working	-
On cost + profit	-
Call Out Unit Cos	t -
Total Cos	st-
Hourly rate for Bank Holiday working	 -
On cost + profit	-
Call Out Unit Cos	t -
Total Cos	:t-
Please note that the Call Out Unit site in addition to traveling time a	Costs are to include the first hour on nd millage costs
Percentage additions on net cost of Material to cover profit handling, etc.	
Any special conditions applicable to Overtime working	
Contractor Name: RMW Electrical Services Limited	
Name:	
0: 4	
Signature:	
Date: 05 th March 2018	





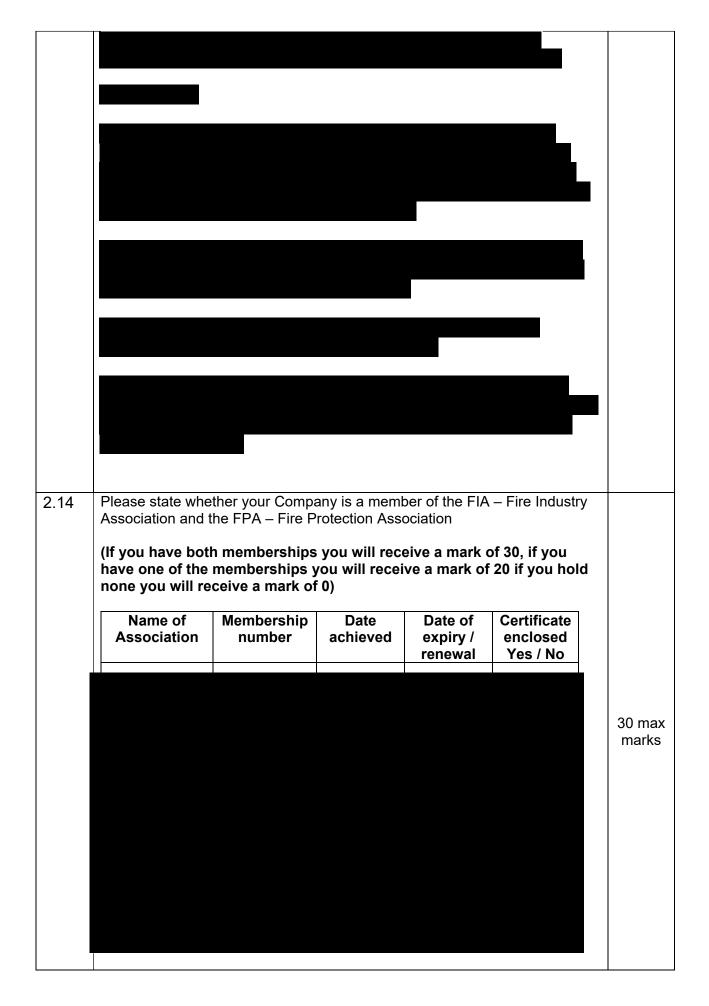




	Technical Information: *Please refer fully to the requirements of the	
	specification and servicing schedule documentation before submitting the requested information below.*	ne
2.2	Please provide printed examples of your electronic service reports for all elements of the contract. Copies Enclosed YES	50
2.3	Please provide printed examples of your electronic breakdown/repair report for all elements of the contract. Copies Enclosed YES	50
2.4	Please provide detailed risk assessments for carrying out the service routines for all elements of the contract. Copies Enclosed YES	50
2.5	Please provide detailed method statements for carrying out service routine for all elements of the contract. Copies Enclosed YES	25
2.6	Please provide an example quotation report that meets the requirement of the specification document for all elements of the contract. Copies Enclosed YES	25
2.7	Qualifications, Experience and Resources: Please provide details of engineer's qualifications and evidence of CPD relevant to the nature works of this covered in this Contract. Please fill out Appendix B – Staff Experience Forms. Copies Enclosed YES	100
2.8	How many years has your company been involved in the inspection, certification and repair of Fire Alarm and Emergency Lighting Systems?	For info only
2.9		For info

	Total number of employees:35					only	
2.10	Type Management Senior Engineer Technicians Engineers Apprentices Administration	No. o	ources <u>available</u>	for this contr	ract.	60	
	Quality Assurance & Membership:						
2.11	Please state any which your compared Equivalent (If you hold both ISO you will recessive you will mark of 0) Name of awarding organisation / body	any operates i.e ISO's you will eive a mark of 1 receive a mark Registration number	receive a mark I2, if you hold a of 4, if you hold Name of quality assurance system	of 16, if you on in-house or in-house or in-house or in none you were achieved	have one ralternative ill receive a Date of expiry / renewal	16 max marks	
2.12	How does your company ensure Data Protection requirements are adhered to? Data Protection Policy disseminated to all employees, a copy of which is enclosed.					25	
2.13	Deriving Social Value outcomes from our contracting is important for Shropshire Council. Accordingly, please provide details of any economic, environmental or social benefits you will deliver if you are awarded the contract and undertake the required services.				25		







personal & commercial info

RMW Electrical Services Limited 1 and 2 Sweetlake Business Village Longden Road Shrewsbury SY3 9EW

FAO

Shropshire Council Shirehall Abbey Foregate Shrewsbury Shropshire SY2 6ND

Date:

22nd March 2018

Emailed to: rmw@rmw.co.uk

Dear Bidder

RMCB 031 - MAINTENANCE OF LIFE SAFETY SYSTEMS

SUBJECT TO CONTRACT

This is an Award Decision Notice pursuant to The Public Contracts Regulations 2015 (the "Regulations").

We are pleased to inform you that, following the evaluation process, Shropshire Council proposes to accept your offer to form part of the above proposed contract as set out in your recent tender.

However, this letter is not, at this stage, a communication of Shropshire Council's formal acceptance of your offer. A mandatory "standstill" period is now in force pursuant to the Regulations; this period will end at midnight on 3rd April 2018,

Subject to Shropshire Council receiving no notice during the standstill period of any intention to legally challenge the award process, the Council aims to conclude the award of the contract after the expiry of the standstill period.

The award criteria for this contract was set out in full in Invitation to Tender with quality accounting for 60% and price for 40% of the total marks.

We can confirm that your tender received the following scores and ranking:-

Criteria	Your Weighted Score	Your Rank (out of all 10 tenders received)
Price Q1.1 (out of 148 marks)		
Price Q 1.2 (out of 111 marks)		







Price Q1.3 (out of 111 marks)	
Quality (out of 556 marks)	
Overall	

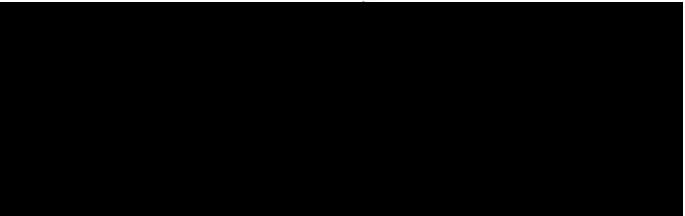


Please find details of the marks allocated to you for Quality and reasoning behind the Quality marks as follows:-



We will be in touch with you again at the end of the standstill period.

Yours faithfully



Property Services Group Manager

Senior M&E Surveyor