Special Educational Needs and Disability

Information Advice and Support

Parent Partnership Service provides free, confidential and impartial information, advice and support around Special Educational Needs and Disabilities, including health and social care. This will increase confidence to participate in decisions, empowering parents and young people to take an active role in their / their child’s education. Support is offered from initial concerns about a possible SEN, through to complex information and advice. Conferences, support groups, training, leaflets and other services are available, as well as 1 to 1 support.

Children, young people, and parents / carers of children and young people aged 0 to 25 are supported.

Parent Partnership Service and the Shropshire and Telford Independent Support Service can provide an Independent Supporter.

Further details can be found here.

**How do I access Parent Partnership Service or the Independent Support Service?**

To access Parent Partnership Service or the Independent Support Service call Parent Partnership on

**01952 457176**

The referral line is manned Monday, Tuesday, Wednesday 9 to 11.30, Thursday 1pm to 4pm and Friday 12 noon to 2pm.

There is an answerphone at all other times. An attempt to return the call is made three times, leaving a message where ever possible.

Alternatively you can email info@pps-shropshireandtelford.org.uk

You can visit the website at

[http://www.parentpartnership-shropshireandtelford.org.uk](http://www.parentpartnership-shropshireandtelford.org.uk)

If, when you call, you cannot immediately be given the information that you need, or if you require further information and support, you will be allocated a Parent Partnership Officer or Independent Supporter.

If you require information about other forms of information, advice and support you will be signposted to other appropriate organisations.

Other information can also be found on the Shropshire Local Offer, the Family Information Service and Shropshire Compass